

THE WEAR TABLE

NORMAL EXTERIOR WEAR

Cracks, scrapes, scratches, dings, dents, rust/corrosion and repairs	<ul style="list-style-type: none"> » Individual instances of damage over two inches if the cost to repair does not exceed \$100 » Scratches that can be buffed out during reconditioning » Single instances of damage two inches or less in diameter, excluding hail damage and punctures
Glass windshield	Cracks, stars or stone chips 1/2 inch or less in diameter
Glass/Lenses: lights, turn signals and lamps	Cracks two inches or less
Tires	<ul style="list-style-type: none"> » Tread of at least 4/32 inch when measured at the shallowest point » Tire type, size and brand must match and comply with manufacturer's recommendations
Wheels	» Scuffs or minor nicks to wheels or wheel covers

EXCESS EXTERIOR WEAR

Structural/Unibody/Frame	Absent or nonfunctional exterior parts are chargeable in all instances	
Cracks, scrapes, scratches, dings, dents, rust/corrosion and sub-par repairs	<ul style="list-style-type: none"> » Excess overspray, conspicuous sand/grinding marks, uneven texture or poor color match greater than two inches in diameter » One or more occurrences of body, bumper or molding damage greater than two inches in size » Punctures or cracks to painted surfaces that will exceed \$100 to repair 	<ul style="list-style-type: none"> » All substandard repair or damage that comprises the safety or structural integrity of the vehicle » Any defect that reduces market appeal or impairs vehicle appearance » Damaged chrome bumpers » Tow hitches not installed by FCA dealer

EXCESS EXTERIOR WEAR

Glass windshield	Damage greater than 1/2 inch in diameter or any hole	
Glass/Lenses: lights, turn signals and lamps	Cracks exceeding two inches	
Mechanical/Electrical vehicle maintenance	<ul style="list-style-type: none"> » Incomplete or subpar repairs » Any vehicle system/mechanical failure caused by noncompliance with manufacturer's recommended maintenance program » Broken or malfunctioning equipment » Any replacement component that fails to meet manufacturer's specifications 	
Tires	<ul style="list-style-type: none"> » Tires in any condition that represents a risk to driver/passenger's safety including cuts, sidewall plugs and gouges » Non-matching brands or improper tire sizes » Studded tires 	
Wheels	<ul style="list-style-type: none"> » Cracked, bent, mismatched or broken wheels or wheel covers » Wheels/wheel covers that are not original equipment or of equal quality, function and design 	
Aftermarket modifications	<ul style="list-style-type: none"> » Any modification to the vehicle's performance components, suspension or fuel system » Any change to paint color, non-factory paint scheme or wrapping » Engraved, etched or tinted glass that represents a risk to driver/passenger safety, is of poor quality or is outside legal regulations » Spray-on bed liners not installed by dealer » This list is for reference only and may not specify all instances of chargeable vehicle modifications 	

NORMAL INTERIOR WEAR

Burn holes	Burn holes 1/8 inch or less in diameter
Cuts, tears and singed areas	Cuts, tears and singed areas 1/2 inch or less in diameter
Stains	Removable stains

EXCESS INTERIOR WEAR

Missing equipment or broken parts	<ul style="list-style-type: none"> » Any replacement equipment that does not meet manufacturer's specifications of comparable design, function and quality » Any absent equipment or damaged parts (including keys, key fobs, DVDs for the GPS system, DVD player headphones, DVD remote control, convertible boot, etc.)
Burn holes	Burn holes larger than 1/8 inch in diameter
Cuts, tears and singed areas	Tears, rips, cuts and singed areas exceeding 1/2 inch in diameter
Stains	Irremovable stains or any stain that requires replacement of upholstery or carpeting