

131 Points of Satisfaction

For a pre-owned Lexus passenger car or SUV to earn the “Lexus Certified Pre-Owned” designation, Lexus technicians inspect no less than 131 items, ensuring everything looks and performs as originally designed.

Vehicle Servicing

| | MEETS STANDARD | ADJUST/REPAIR |
|--|----------------|---------------|
| VINs match on vehicle and paperwork | ● | |
| Campaigns performed | ● | |
| Next scheduled maintenance performed (within 3,000 kms / 2 mths) | ● | |

Road Test

| Engine | MEETS STANDARD | ADJUST/REPAIR |
|-------------------------------------|----------------|---------------|
| Starts (cold/hot) | ● | |
| Idle | ● | |
| Accelerates & cruises smoothly | ● | |
| Engine (cold/hot & high/low speeds) | ● | |

Transmission/Transaxle

| | | |
|---|---|--|
| Auto/manual operation/shifts (cold/hot) | ● | |
| Shift interlock operates | ● | |
| Clutch operates (smoothly & with proper adjustment) | ● | |
| Drive axle/transfer case operation | ● | |

Steering & Suspension

| | | |
|---|---|--|
| Steers normal (proper response, centering, free play) | ● | |
| Struts, shocks operate | ● | |
| Adjustable suspension/rear hydraulics | ● | |

Brakes / ABS

| | | |
|--|---|--|
| Operate (pedal effort/height appropriate, no pulling, pulsating) | ● | |
|--|---|--|

Accessories

| | | |
|--|---|--|
| All gauges, speedometer, tachometer, odometer, etc operate | ● | |
| Cruise control system operates | ● | |

Noise & Vibration

| | | |
|--------------------------------------|---|--|
| Check for abnormal noise & vibration | ● | |
|--------------------------------------|---|--|

Underhood

| Engine Control System | MEETS STANDARD | ADJUST/REPAIR |
|--|----------------|---------------|
| No active or stored codes (perform system check) | ● | |
| Emission controls meet provincial requirements | ● | |

Engine

| | | |
|--|---|--|
| Fluid leaks | ● | |
| Hoses, lines: coolant, fuel, brake, steering, vacuum, A/C (check condition, leaks) | ● | |
| Belts (check wear, cracks, fraying, proper adjustment) | ● | |
| Power steering pump (check for leaks, noise) | ● | |
| Master cylinder & booster (check for leaks) | ● | |
| Engine mounts not broken/separated | ● | |
| TDT print or cylinder compression test performed | ● | |
| Audible valve clearance check | ● | |

Fluids - Check condition, level; add or change as required

| | | |
|--|---|--|
| Engine oil & filter (replace per Maintenance Schedule) | ● | |
| Coolant (freeze point) _____ | ● | |
| Automatic transmission/transaxle clutch fluid | ● | |
| Brake fluid | ● | |
| Washer fluid | ● | |
| Power steering fluid | ● | |

Cooling System

| | | |
|--|---|--|
| Radiator (perform pressure check, inspect for leaks, condition of tubes, fins) | ● | |
| Water pump (free from leaks & unusual noise) | ● | |
| Coolant recovery tank level sensor works | ● | |

Fuel System

| | | |
|---|---|--|
| Air filter (replace per Maintenance Schedule) | ● | |
| Fuel pump operates | ● | |

Fuel filter (replace per Maintenance Schedule)

Electrical System

| | | |
|---|---|--|
| Battery type, condition, fluid level, load test correct | ● | |
| Battery cables & mounts acceptable | ● | |
| Alternator output correct (check voltage) | ● | |
| Ignition system works | ● | |
| Starter operates | ● | |
| Underhood area clean, dressed & touched up as required | ● | |
| All underhood labels are present | ● | |
| Reset CBES (Customized Body Electronic System) | ● | |

Underbody

| Frame | MEETS STANDARD | ADJUST/REPAIR |
|---|----------------|---------------|
| No visible damage, signs of previous repairs, no visible abnormal tire wear | ● | |
| Fuel lines, fuel tank, hoses & couplings not leaking | ● | |

Exhaust Systems

| | | |
|-------------------------------|---|--|
| System not damaged or leaking | ● | |
|-------------------------------|---|--|

Transmission, Transaxle, Differential, Transfer Case

| | | |
|--|---|--|
| Transmission/transaxle, differential, transfer case, no leaks; check fluid levels; fill/change as required | ● | |
| Universal joints, CV joints, boots & mounts not damaged, leaking, or excess wear/looseness | ● | |

Tires & Wheels

| | | |
|--|---|--|
| All tires & wheels match, correct size | ● | |
| All tires' tread depth, at least 50% remaining & in good condition | ● | |
| Normal tire wear, no alignment or sidewall problems | ● | |
| Tire pressures are correct | ● | |
| Wheels cleaned, dressed, free from damage & run-out normal | ● | |

Suspension & Steering

| | | |
|--|---|--|
| Chassis lubricated (per Maintenance Schedule) | ● | |
| Rack & pinion, linkage, boots not visibly damaged, leaking | ● | |

| | | |
|---|---|--|
| Control arms, ball joints, bushings not visibly damaged, worn | ● | |
| Sway bars, links, bushings operate correctly | ● | |
| Springs have proper ride height (not sagged) | ● | |
| Struts, shocks not leaking | ● | |
| Wheel alignment correct | ● | |
| Suspension control system operation | ● | |

Brakes

| | | |
|--|---|--|
| Calipers, cylinders operate with no leaks | ● | |
| Pads/shoes at least 50% of original thickness remaining | ● | |
| Rotors/drums at least 50% of original thickness spec; not scored; run-out within factory specs | ● | |
| Brake lines, hoses, fittings not worn or leaking | ● | |
| Parking brake operates/adjusted | ● | |
| Stability/traction control system operates | ● | |

Vehicle Exterior

Body Panels & Bumpers

MEETS STANDARD

ADJUST/REPAIR

| | | |
|--|---|--|
| Body & bumpers free from damage, rust & misalignment | ● | |
| Chips & scratches repaired & clear-coated | ● | |

Doors, Hood, Deck Lid & Tailgate

| | | |
|---|---|--|
| Not visibly damaged; paint not mismatched or poor quality | ● | |
| Hood release, prop rod/gas struts operate | ● | |
| All emblems are present & fully attached | ● | |

Grill, Trim & Roof Rack

| | | |
|--|---|--|
| Components free from visible damage & attached | ● | |
|--|---|--|

Glass, Outside Mirrors & Wipers

| | | |
|---|---|--|
| Windshield free from cracks & stars | ● | |
| Side/rear windows free from cracks & stars | ● | |
| Mirrors not cracked, visibly damaged | ● | |
| Replace wiper blades or inserts as required | ● | |

Exterior Lights - Operate properly, lenses not damaged

| | MEETS STANDARD | ADJUST/REPAIR |
|---|----------------|---------------|
| Headlights aligned, auto on/off | ● | |
| Fog, driving lights, daytime running lights | ● | |
| Brake lights, high-mount brake light | ● | |
| Turn signals, side marker lights | ● | |
| Parking lights | ● | |
| Reverse lights | ● | |
| Emergency lights | ● | |
| License plate lights | ● | |

Vehicle Interior

Air Bags & Safety Belts

| | MEETS STANDARD | ADJUST/REPAIR |
|--|----------------|---------------|
| Air bags intact, no codes, dash light works | ● | |
| Safety belts operate, free from cuts or wear | ● | |

Heat, Vent, AC & Defrost - Operate properly

| | | |
|--|---|--|
| Air conditioning & heating systems | ● | |
| Defog/defrost (front, rear, outside mirrors if app.) | ● | |

Audio, Alarm & Navigation Systems - Operate properly

| | | |
|---|---|--|
| Radio, cassette, CD, DVD, remote, speakers, antenna | ● | |
| Vehicle security system | ● | |
| Navigation system | ● | |

Interior Amenities - Operate properly, no damage

| | | |
|--|---|--|
| Dash/console | ● | |
| Tilt/telescopic steering wheel, column lock | ● | |
| Steering wheel operates | ● | |
| Horn | ● | |
| Wipers & washers operate in all modes | ● | |
| Lights - instrument panel, courtesy, dome (fade-away), map, foot | ● | |
| Mirror controls (rear view, side mirrors) | ● | |
| Ashtrays, lighter, power outlet(s) | ● | |

| | | |
|---|---|--|
| Glove box, glove box light with owners manual present | ● | |
| Sun visors, vanity mirrors & lights | ● | |
| Cup holders | ● | |

Carpet, Trim & Mats - Clean, no stains or damage

| | | |
|----------------------------|---|--|
| Carpet | ● | |
| Floor mats | ● | |
| Door trim, panels attached | ● | |
| Fold-down latches work | ● | |
| Headliner | ● | |

Seats

| | | |
|--|---|--|
| Seats clean, not stained, worn, cut, cracked | ● | |
| All seat components & functions operate properly | ● | |
| Integrated child safety seats operate | ● | |
| Heated/cooled seats operate | ● | |

Moonroof / Convertible Top

| | | |
|--|---|--|
| Moonroof operates in all modes | ● | |
| Convertible top & cover operate; not damaged | ● | |

Windows & Door Locks - Operate as designed

| | | |
|---|---|--|
| All keys present, functioning | ● | |
| Handles & power modes - incl. child locks | ● | |
| Window controls & power modes | ● | |
| Remote decklid & fuel door releases | ● | |

Luggage Compartment

| | | |
|--|---|--|
| Carpet, trim, cargo net; clean, not damaged | ● | |
| Luggage compartment light works | ● | |
| Jack & all spare tire tools operate | ● | |
| Weather stripping intact, no leaking | ● | |
| Spare tire correct size/type, 50%+ tread remaining, no sidewall damage, air pressure correct | ● | |
| Hood & trunk latches operate | ● | |
| First aid kit present | ● | |

Reconditioning & Detailing

| | MEETS STANDARD | ADJUST/REPAIR |
|---|----------------|---------------|
| Vehicle completely reconditioned to Lexus Reflections standards | ● | |

Hybrid Components

| | MEETS STANDARD | ADJUST/REPAIR |
|--|----------------|---------------|
| Multi-information display | ● | |
| Inverter coolant level | ● | |
| Engine & ECT (Electronically Controlled Transmission) | ● | |
| Hybrid system related ECU (Hybrid Vehicle Electronic Control Unit) | ● | |
| HV (High Voltage) battery | ● | |
| Perform "Onboard Equalizing Charge" of HV battery (if app.) | ● | |
| Check transaxle "park" function | ● | |