EXCESS WEAR & USE

AT-A-GLANCE PROTECTION PLAN

Backed by the strength and stability of Toyota



AT-A-GLANCE TFS EXCESS WEAR & USE (EWU)



COLLISION

Vehicle damage caused by an accident or any single event damage valued at over \$1,000, is typically covered by your auto collision/liability insurance, and is not covered by **EWU Protection Plan**

NORMAL WEAR

Minor damage that is considered normal wear and use by Toyota Financial Services (TFS)

HOW IT WORKS

- Customer purchases TFS EWU Protection Plan at lease inception
- During lease term, damage may occur
- At lease end, customer returns vehicle to dealer and an inspection is performed
- TFS waives qualifying excess wear and use charges
- Customer receives final adjusted statement



KEY CUSTOMER BENEFITS

- Protection from qualifying excess wear and use charges at lease end
- Excellent product features/coverage and high program limits
- Simple claims process:
 - No claims to submit
 - No deductibles to pay
 - No reimbursements to request
- Product can be cancelled at any time (Pro rata refund)
- Product compatible with other TFS Retention Programs (e.g., Payment Waiver)
- The only EWU Protection Plan backed by the strength of TFS

COVERED EXCESS WEAR AND USE ITEMS MUST BE WITHIN PLAN LIMITS

Photos are examples of damage commonly covered by Excess Wear and Use (subject to specific agreement terms).



Broken or scratched windshield, windows, mirrors, or lights



Damaged bumpers, body dents, dings, or scratches



Interior cuts, burns, or stains



Damage to tires, rims, or hubcaps



Missing parts or equipment

PROTECTION

- Each single event valued at \$1,000 or less
- Each missing part or equipment valued at \$200 or less
- Up to a maximum of \$5,000 in total excess wear and use charges waived

ELIGIBILITY

- TFS closed-end leases
- · Available at lease inception only
- New and Certified Toyota vehicles
- Lease terms up to 60 months
- Toyota dealers in eligible states

EXCLUSIONS

- Plan does not waive excess mileage charges
- Plan does not repair vehicles
- Plan does not reimburse customer for repairs
- Plan excludes vehicles used for commercial purposes, (e.g., construction, taxi, landscaping, etc.)
- · Other exclusions apply

The purchase of an Excess Wear & Use voluntary protection product is optional, cancelable (subject to specific agreement terms) and not required to obtain credit.

Under certain circumstances, Toyota Financial Services does not charge its lease customers for excess wear and use damage. Excess Wear & Use Protection is available through Toyota Financial Services at participating Toyota dealerships only. The Toyota Financial Services Excess Wear & Use Protection Plan is not available in all states. See your Toyota dealer for more information. This brochure is intended as an outline of the Excess Wear & Use Protection product. Coverage is subject to exclusions and limitations set forth in the Excess Wear & Use Lease Addendum. The information provided in this brochure is subject to change at any time without notice.

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