



Vehicle Service Plan



Welcome to Hassle-Free Driving

Product Overview

We understand that your vehicle is more than just a mode of transportation; it's an investment in your lifestyle. Our vehicle protection products are designed to help safeguard your investment and can give you confidence as you embark on the road ahead.

When the original factory warranty expires, our RoadReady Protect Vehicle Service Plan steps in, covering the expenses of specific repairs and services and can save you money and hassle in the long run by helping to protect you from the cost of unexpected and expensive covered breakdowns.

Here's what sets us apart:

- Tailor your coverage with three distinct plans to fit your needs, budget, and desired protection level.
- Select your own mileage limit – choose coverage up to an impressive 150,000 miles.**
- Experience worry-free breakdowns for covered repairs without reaching for your wallet.º
- Access service at over 6,000 centers across the U.S. and Canada.¹
- Seamlessly integrate your plan with financing.



Comprehensive Coverage for the Road Ahead

Key Features for Covered Repairs



Mechanical Breakdown Coverage



24/7 Roadside Assistance^Δ



Travel Protection



Alternate Transportation



Deductible Options Available



Transferable[§]

READY. SET. DRIVE.

Why Choose Our RoadReady Protect Vehicle Service Plan?

Product Benefits

Our RoadReady Protect Vehicle Service Plan offers a range of features that are tailored to meet your needs.

Hassle-Free Repairs

Authorized repairs for covered mechanical breakdowns without upfront payment.^o

24/7 Roadside Assistance ^Δ

Day or night, support is available for towing due to mechanical issues, flat tires, running out of gas, lockouts, and jump-starts. Simply sign and drive with confidence.

Nationwide Service Network ¹

Access to 6,000 authorized service centers for top-notch care in the U.S. or Canada.

Dedicated Customer Support

Guides you through the claims process for a seamless experience.

Choose Your Coverage Plan

Our Coverage Options

You can choose from our three levels of coverage that fit to your unique needs. Whether you're looking for basic or more comprehensive mechanical breakdown coverage, we have something for everyone.

PLATINUM[†]

GOLD[†]

POWERTRAIN[†]



Engine



Transmission



Drive Axle



Hybrid/Electric Components



Steering



Cooling



Air conditioning



Front/Rear Suspension



Electrical System



Brakes



Fuel System



Power/Data Ports



Navigation



Advanced Driver Assistance Systems



Audio/Entertainment Systems

Don't Let Costly Repairs Sneak Up on You.

The Average Repair Costs

Important vehicle repairs are never truly “cheap.” When you consider the average costs of common vehicle issues, opting for a service plan can become a smart financial decision.

Explore how our RoadReady Protect Vehicle Service Plan tackles these expenses:

Type of Repairs	Average Repair Cost***	Road Ready Protect Vehicle Service Plan ^a
Engine	\$8,784	\$0
Transmission	\$5,082	\$0
Drive Axle	\$3,566	\$0
Hybrid/Electric Components	\$4,812	\$0
Steering	\$1,891	\$0
Cooling	\$1,126	\$0
Air conditioning	\$1,870	\$0
Front/Rear Suspension	\$2,163	\$0
Fuel System	\$4,644	\$0
Electrical System	\$2,740	\$0
Brakes	\$945	\$0
Power/Data Ports	\$629	\$0
Navigation	\$2,778	\$0
Advanced Driver Assistance Systems	\$4,650	\$0
Audio/Entertainment Systems	\$3,626	\$0

Source: 2023 Fidelity Warranty Services, Inc. Claims data.

Is a RoadReady Protect Vehicle Service Plan the Right Investment for Your Vehicle?

Should You Buy or Not?

Investing in vehicle protection is a crucial decision. Consider a RoadReady Protect Vehicle Service Plan if you:

- Plan to keep your vehicle beyond the manufacturer’s warranty.
- Prefer predictable payments over unforeseen bills for covered mechanical breakdowns.
- Drive frequently or plan long-distance trips.
- Evaluate your vehicle’s reliability and potential resale value.

Maximizing Protection for Your Vehicle

Owner’s Responsibilities

In order to maximize the protection and performance of your vehicle, owning a RoadReady Protect Vehicle Service Plan requires the following items:

- Maintain regular maintenance.
- Use authorized service providers.¹
- Timely reporting of issues.
- Keep records and documentation.
- Obtain prior authorization for repairs.¹
- Notify of vehicle transfer.³
- Provide teardown authorization.[†]

READY. SET. DRIVE.

Exclusions*

Under **Powertrain** and **Gold** coverages, any part that is not specifically listed as covered under the coverage selected.

Under **Platinum** coverage, any of the following parts: brake shoes, brake drums and rotors, disc brake pads, all manually operated clutch components including the clutch friction disc, pressure plate, pilot bearing, throw-out bearing and arm, air bags, solar powered devices, glass, lenses, body parts and/or panels, weather stripping, trim, moldings, tires, wheels, all batteries except hybrid/ev/hydrogen high voltage batteries as listed under gold, light bulbs, upholstery, paint, bright metal, freeze plugs, filters (unless required in conjunction with a mechanical breakdown), heater and radiator hoses, exhaust system, catalytic converter, shock absorbers, work such as front-end alignment or wheel balancing (except when required in conjunction with a mechanical breakdown), safety restraint systems, audio/security or other systems not factory installed, or vinyl and convertible tops.

This optional RoadReady Protect Vehicle Service Plan will not pay or reimburse for mechanical breakdowns caused by misuse, abuse, negligence (including the negligence of any repair facility), improper towing, lack of maintenance of the failed covered part, contamination, damage as the result of continued operation with an overheat condition, lack of coolant or lubricants, lack of oil viscosity, sludge, restricted oil flow, salt, rust and rust damage, environmental damage or chemicals. No payment or reimbursement for the correction of oil consumption, repair of worn rings, or any repairs for reduction in engine efficiency that must be performed on your vehicle when a Mechanical Breakdown has not occurred.

Replacement parts utilized in connection with a mechanical breakdown will be, at the discretion of FWS, new or remanufactured OEM parts or used parts that meet the quality standards of the repair facility or FWS.

The product being offered is a RoadReady Protect Vehicle Service Plan and is separate and distinct from any product or service warranty which may be provided by the manufacturer, importer, or seller.

*See contract for a full description of all applicable terms, conditions, limitations, and exclusions.

**Coverage level availability may be limited based on the age, mileage, make, and model of your vehicle. Deductible may apply.

***These are average costs based on aggregated repair data. Actual repair costs will vary based on vehicle make, model, age, mileage, and location.

[§]Deductible may apply

[§]Service contract transferable to another owner, but not to another vehicle. Additionally, the service contract may not be transferred to any entity in the business of selling or leasing motor vehicles.

[§]Roadside Assistance is not available on RoadReady Protect Vehicle Service Plan sold at dealerships located in California. These plans will receive towing coverage where you will be reimbursed up to \$100 per covered mechanical breakdown for towing expenses incurred from a towing company, if required due to a covered mechanical breakdown.

[§]When repairs are required, return your vehicle to the selling dealer, if possible. If you cannot return your vehicle to the selling dealer, you must call 1-800-327-5172 during normal working hours. Prior authorization is required prior to having the vehicle repaired.

[§]To make a claim under this service contract you must provide teardown authorization when requested. We are not obligated to reimburse you for teardown costs if the repairs are not covered under the service contract.

Administered by Fidelity Warranty Services, Inc.
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