



2201 W. Bell Rd, Phoenix, AZ 85023

Midway Collision Center CUSTOMER AUTHORIZATION SHEET

Customer Name: _____

Customer Address: _____

City: _____ State: _____ Zip: _____

Home Phone: _____ Cell Phone: _____

Email Address: _____

Name of Insurance Company: _____

Claim Number: _____

Has the insurance reviewed damages on your vehicle? _____ Yes? _____ No?

Has the insurance issued you a check? _____ Yes? _____ No? Amount \$ _____

Insurance Deductible Amount: \$ _____ (If Known)

Please Read Thoroughly, Initial and Sign Below:

- All valuables have been removed from the vehicle.
- I have completed a walk around inspection of my car with Midway Collision and hereby acknowledge any old damaged on my vehicle.
- Battery life expectancy is less than two years, please be aware vehicle may not hold a charge while in repairs
- Rock chips in glass can form into cracks. Due to the climate we reside, temperature change can cause a rock chip to form into cracks. Midway must clean the vehicle for the collision repair process; this also Could cause a crack to your windshield. Most insurance policies offer full glass coverage with no Deductible. Please see Advisor.
- I authorize pre and post diagnostic scan to my vehicle. (See page 2 for definition)
- **There will be a 3.5% surcharge with any card transactions over \$2,500. Personal checks will NOT be accepted.**
- **Privacy Policy:** Your information will not be sold to any party outside of our direct control. Any personal identifiable information (PII) and all information regarding you and/or repairs is strictly confidential.

Part Subject to Invoice

Authorize and Accepted: You are hereby authorized to make the above specified repair. I understand that payment in full will be due upon release of vehicle, including additional supplemental damage charges, and hereby grant you and/or your employee's permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspections. An express mechanics lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicles in case of fire, theft, accident or any other case beyond your control. Old parts removed from the vehicle will be junked unless otherwise instructed! I authorize any and all supplements, payable direct to Midway Collision. I authorize you to act as power of attorney to sign insurance checks to pay for damages to the above vehicle. Customer agrees that any controversy or claim by or between Customer and Dealer (including any of its agents and representatives) of any kind or nature whatsoever shall be settled by arbitration in accordance with the rules of the American Arbitration Association. There shall be no class action arbitration or relief. The arbitration award and/or order shall be the final and binding on the parties to the arbitration. Unless the arbitrator determines that enforceability of this Arbitration Clause requires otherwise, each party shall bear its own costs and expenses in connection with any arbitration proceeding. Both Customer and Dealer retain the right to exercise self-help remedies and to seek provisional remedies from a court. If any part of this Arbitration Clause is deemed or found to be enforceable for any reason the rest of the Arbitration Clause remains enforceable.

Final Repair Bill Authorized by _____ Date _____

WE DO NOT ACCEPT PERSONAL CHECKS. WE APOLOGIZE FOR THE INCONVENIENCE.

Pre and Post-Repair Diagnostic Scan Work Authorization Form

This diagnostic work authorization form grants Midway Collision Center permission to perform a pre and post-repair diagnostic scan on your vehicle as part of the repair process. By accepting this procedure, you acknowledge the terms and conditions listed below. If you choose to decline this procedure, you acknowledge the repair shop will not be held liable for problems with the vehicle that cannot be detected without proper diagnostic scans.

Definition:

Pre-Repair diagnostic scan – this is a complete health check of your vehicle and provides the repair shop (and insurance company, if applicable) a complete report on the number of computer modules on board, as well as any diagnostic trouble codes (DTC's) that could indicate pre-accident and/or accident related damage. This essential step eliminates unnecessary delays waiting for parts and/or additional insurance authorizations, and identifies issues with the vehicle that could be missed without a pre-repair diagnostic scan.

Post-Repair diagnostic scan – this step ensures that all systems on your vehicle are in proper working order prior to delivery. It is important to note that the majority of DTC's do not result in a malfunction indicator lamp (dashboard light). Failure to perform a post-repair scan by trained professionals with factory scan tools significantly increases the risk that your vehicle may be returned with malfunctioning, or inoperable, safety and convenience systems. A post-repair diagnostic scan is the single best way to ensure that your vehicle is returned to pre-incident condition.

Data privacy: In the process of performing a diagnostic scan, Midway Collision Center will collect important historical **vehicle** data, including in some cases, the date, time and mileage of when a DTC was created. This information is helpful in understanding if a problem is accident related or pre-existing. It is possible this information will be shared with your insurance company. Your acceptance of this procedure grants [repair shop] permission to share this information with others, including your insurance company. No personally identifiable information is collected during the pre or post-repair scan.

Disclaimers: Diagnosing vehicles has limitations. Midway Collision Center and its employees cannot be responsible for omission or errors caused by the information provided, or not provided, by the customer.

- All work performed by Midway Collision Center will be in accordance with Original Equipment Manufacturer (OEM) specifications and defaults. This includes, but is not limited to, any repairs, calibrations, integrations, programming and set points as indicated by the OEM by way of their designated sources of such information. Midway Collision Center is not responsible for any damage that results from, or to, aftermarket parts, or modifications from OEM factory specifications.
- Variations between vehicles, according to the make model and trim level, may limit the information captured during a pre or post-repair diagnostic scan.
- Depending on the condition of the vehicle, and the extent of the damage, and other factors outside the control of Midway Collision Center, a factory scan tool may not see every system on the vehicle being scanned.
- Midway Collision Center is not responsible for any changes made to the vehicle after the vehicle leaves the shop.

While Midway Collision Center recommends a pre and post-repair scan on every vehicle, it is especially important to perform these functions on newer, highly optioned, heavily damaged vehicles. Failure to do so significantly increases the risk to the vehicle owner and occupants.

Yes ___ (initial) I accept having a pre and post-repair diagnostic scan performed on my vehicle, even if my insurance coverage does not pay for these procedures. In some instances, insurance coverage may not be determined until after the diagnostic scans are performed.

No ___ (initial) I decline having a pre and post-repair diagnostic scan on my vehicle, though they were recommended by [repair shop] and the need for them was explained to me. I understand [repair shop] will not be held liable for any hidden damage that could not be detected during the repair process as a result of not having performed a pre-repair scan. I also understand certain systems may not function correctly, or at all, following the repair, and it would be impossible to detect issues with those systems without a post-repair diagnostic scan. I release Midway Collision Center from all liability for any pre-accident issues, hidden damage or post repair malfunctions that would have been discovered, had I consented to having pre and post-repair diagnostic scans performed.

Name _____

Date _____

Signature _____

Date _____