



**Help protect yourself from
unexpected repair costs**

Z₂ VEHICLE SERVICE CONTRACT

Drive with confidence on the road ahead

Purchasing a vehicle is a significant investment that is worth protecting. While vehicles today are built better than ever before, there is always the chance of a mechanical breakdown that requires a major repair. With a vehicle service contract, you can help protect yourself against unexpected repair costs that may result in significant out-of-pocket expenses.

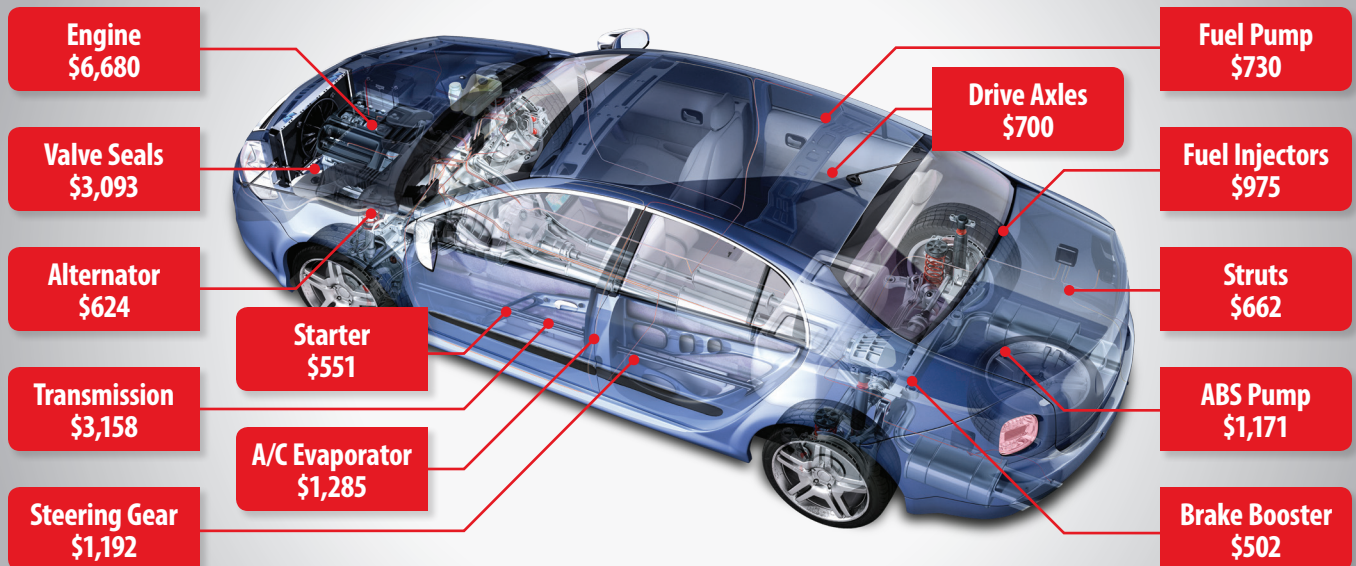
With our contract, you'll have the confidence of knowing that your vehicle has coverage throughout the United States and Canada. You can even choose from different lengths and types of coverage that best fit your driving habits and match your specific needs. Hopefully you'll never have a breakdown, but driving with a service contract can help reassure you while on the road.

The smart choice to help protect your future finances

The costs of repairs tend to increase every year, and even one unexpected mechanical breakdown could burden you with thousands of dollars in unplanned expense. With the advanced technology in today's vehicles, repairs can be costly and are often unpredictable. Our coverage can help protect your future finances from these potentially high and unexpected expenses.



Potential out-of-pocket repair costs



Repair costs based on nationwide averages for claims paid. Actual costs may vary. See contract for full list of covered parts and components; additional terms and conditions may apply.



Valuable features of your coverage



Roadside assistance

Simply call a toll-free number 24 hours a day, seven days a week for sign-and-drive service up to \$50 per occurrence or up to \$150 for towing. Or, if you prefer, you can call your own provider and we will reimburse you up to these dollar limits.



Rental car reimbursement

We will pay up to \$50 per day with a maximum of \$350 total for a rental vehicle when a covered breakdown occurs.



Travel and lodging reimbursement

We reimburse your meals and lodging up to \$100 per day with a maximum of \$300 per occurrence, if you are stranded more than 100 miles from home due to a covered breakdown.



Manufacturer's warranty deductible reimbursement

We reimburse up to \$100 toward your deductible for repairs covered by your factory warranty.



Repair locations across U.S. and Canada

Your dealership is generally your best option for your repair service needs. However, you'll rest easy knowing that your coverage will be honored at thousands of locations throughout the United States and Canada.



Future contract guarantee

If you still own your vehicle before your vehicle service contract expires, you may extend your contract coverage (subject to underwriting guidelines).

BASIC POWERTRAIN ADVANTAGE CARE+PLUSSM

GOOD VEHICLE VALUE CARE+PLUSSM

BETTER MECHANICAL ADVANTAGE CARE+PLUSSM

BEST AUTOMOTIVE PREFERRED CARE+PLUSSM

ENGINE¹

Cam housing gasket(s)
Cylinder block
Cylinder head(s)
Cylinder head gasket(s)
EGR valve
Engine mounts
Exhaust manifold(s)
Exhaust manifold gasket(s)
Flywheel or flexplate
Front crankshaft seal
Fuel pump
Harmonic balancer
Intake manifold
Intake manifold gasket(s)
Intercooler
Oil pan
Oil pan gasket
Oil pump
Rear main seal
Ring gear
Rotor housings and internal parts
Timing chain(s) or belt(s)
Timing chain or belt cover
Timing chain or belt tensioner(s)
Timing cover gasket
Timing gears
Turbocharger or supercharger housing(s) and internal parts

VACUUM

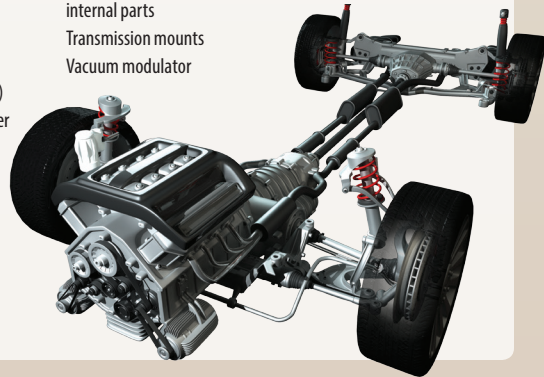
Vacuum pump
Valve cover(s)
Valve cover gasket(s)
Wastegate
Water pump

TRANSMISSION¹

Cooler and metal cooler lines
Front pump seal(s)
Manual clutch slave and master cylinders
Output shaft seal
Pan gasket
Shifter seal
Speedometer cable seal
Torque converter
Transaxle case and internal parts
Transfer case and internal parts
Transfer case seals
Transmission case and internal parts
Transmission mounts
Vacuum modulator

DRIVETRAIN ASSEMBLY¹

Axle seal(s) or gasket(s)
Axle shafts and bearings
Center bearings and drive shaft yokes
Control processor and sensors
CV joint boots
Differential gasket(s)
Drive shaft(s)
Final drive and axle housing(s) and internal parts
Four-wheel drive engagement actuator/motor
Pinion seal
Solenoids
Traction control linkage
Universal and constant velocity joints



Included with all coverages



Roadside Assistance

Towing | Fuel, oil, fluid and water delivery service | Flat-tire assistance
Lock-out assistance | Battery assistance



Expense Reimbursement Package

Rental car | Travel and lodging | Manufacturer's warranty deductible

Includes all previously listed parts, plus:

SUSPENSION

Ball joints
Coil springs
Control arm bushings
Control arm shafts
Hub bearing seals
Hub bearings
Leaf spring bushings
Leaf spring shackles
Leaf springs
Lower control arms
Shocks
Stabilizer bar bushings
Stabilizer bar links
Stabilizer bars
Steering knuckles and spindles
Strut bar bushings
Strut bar links
Strut bars
Struts
Torsion bar mounts
Torsion bars
Track bar bushings
Track bar links
Track bars
Upper control arms
Wheel bearing seals
Wheel bearings

ELECTRICAL

Alternator
Backup light switch
Brake light switch
Manually operated switches
Neutral safety switch
Pulley and mounting bracket
Propulsion battery
Starter drive
Starter motor
Starter solenoid
Voltage regulator
Wiper motors

FRONT-WHEEL STEERING

Belt-driven pump, reservoir and internal parts
Idler arm
Pitman arm
Pump shaft seal
Rack assembly
Steering column bearings
Steering column couplings
Steering column shaft
Steering linkages

Steering gear housing
Steering pump mounting bracket
Steering pump pulley
Tie rods

BRAKES (MANUAL & POWER)

Accumulator
Backing plate assembly
Brake pedal
Caliper seals
Calipers
Combination valve
Master cylinder
Metal brake line fittings
Metal brake lines
Parking brake assemblies
Power booster
Wheel cylinders

ELECTRICAL

Accelerator pedal
Carburetor
Distribution rails
Fuel injectors
Fuel level sending unit
Fuel pressure regulator
Fuel pump
Fuel tank
Injection pump
Metal fuel line fittings
Metal fuel lines
Throttle body
Throttle cable
Throttle linkage

AIR CONDITIONING & HEATING

A/C compressor clutch
A/C compressor coil
A/C compressor mounting bracket
A/C compressor pulley
Accumulator
Belt-driven A/C compressor
Blower motor
Compressor gaskets
Compressor seals

Condenser
Control cables
Ducts
Evaporator
Expansion valve
Heater control valve
Heater core
Idler pulley
Idler pulley bearing
Idler pulley mounting bracket
Line o-rings
Orifice tube
Plenum doors
Receiver-dryer
Serpentine belt tensioner
Serpentine belt tensioner bearing
Serpentine belt tensioner pulley

FUEL SYSTEM

Accelerator pedal
Carburetor
Distribution rails
Fuel injectors
Fuel level sending unit
Fuel pressure regulator
Fuel pump
Fuel tank
Injection pump
Metal fuel line fittings
Metal fuel lines
Throttle body
Throttle cable
Throttle linkage

COOLING SYSTEM

Electric fan motor
Fan
Fan clutch
Fan shroud
Radiator and mounting brackets
Recovery tank

Includes all previously listed parts, plus:

SUSPENSION

Air tubes
Air suspension bags
Compressor
Control processor and sensors
Electronic suspension/variable suspension struts and shocks
Lines and fittings
Switches

STEERING

Center shaft
Control processor
Control sensors
Four-wheel steering pump
Gear housing or rack assembly and their internal parts
Power cylinder
Stepper motor

ELECTRICAL

Wiring harnesses

COOLING SYSTEM

Thermostat

INTERIOR ELECTRONICS

Cruise control assembly
Digital dash display
DVD player²
Electronic climate control head
Factory-installed entertainment chassis including radio, magnetic tape player, dash-mounted compact disc player and graphic equalizer
Heads-up display projector and control unit
Trip/mileage/engine function computer
Navigation system²
Television²
Video cassette player²



POWERTRAIN ELECTRONICS

Cooling fan control processor
Cooling fan sensors
Distributor
IAC motor
Ignition coil
Mixture control processor
Mixture control sensors
Timing control processor
Timing control sensors
Transmission shift control processor
Transmission shift control sensors

ABS BRAKES

ABS booster/pump
ABS control processor
ABS master cylinder
ABS sensors
ABS solenoids

CONVENIENCE ACCESSORIES

Convertible top frame
Heated seat elements
Horn
Horn relay
Memory seat activator switches
Memory seat control processor
Memory seat motors
Memory seat solenoids
Memory seat sensors
Power antenna motor
Power door lock actuator
Power door lock motor
Power door lock relays

Power headlamp motor
Power mirror motors
Power seat motor
Power sunroof motor
Power tailgate motor
Power tailgate solenoids
Power top motor
Power trunk motor
Power trunk solenoids
Power window motor
Rear window defogger
Rear window defroster
Steering wheel activator switches
Steering wheel control processor
Steering wheel motors
Steering wheel solenoids
Steering wheel sensors
Window regulator

VEHICLE HARDWARE

Ash tray assembly
Bumper impact absorbers
Courtesy light switches
Glove box lock assembly
Headlamp mounting buckets
Manual seat track assembly
Parking and side lamp bodies and sockets
Hood latch and cables
Hood hinges and springs
Side door hinges
Side door handles
Trunk hinges
Trunk lid striker plate
Trunk torsion bars

This top-of-the-line coverage includes all previously listed parts, plus an additional comprehensive list of parts from the following major categories:

- ✓ ENGINE
- ✓ TRANSMISSION
- ✓ DRIVETRAIN ASSEMBLY
- ✓ PROPULSION SYSTEM
- ✓ SUSPENSION
- ✓ STEERING
- ✓ BRAKES
- ✓ ELECTRICAL
- ✓ FUEL SYSTEM
- ✓ COOLING SYSTEM
- ✓ AIR CONDITIONING & HEATING
- ✓ INTERIOR ELECTRONICS
- ✓ POWERTRAIN ELECTRONICS
- ✓ CONVENIENCE ACCESSORIES
- ✓ VEHICLE HARDWARE
- ✓ OCCUPANT RESTRAINT
- ✓ OCCUPANT PROTECTION

Automotive Preferred Care+Plus is so comprehensive, it's easier to tell you which parts aren't covered:

Accessory drive belt(s), hoses, radiator cap, tubes and clamps
Antenna mast and mirrors
Audio speakers and wiring
Body, body panels, body fasteners, chassis frame and bumpers
Brake drums, rotors, pads and linings
Bright metal, trim, upholstery, carpet, insulation and paint

Convertible top
Exhaust system and catalytic converter
Filters and filter housings
Fuses and fusible links
Glass, including fogged or hazy headlight lenses
Jack and tool kit, wheel lugs and lug nuts
Manual transmission clutch disc, pressure plate and throw-out bearing

Natural gas/propane fuel system
PCV valve, oil separator and fuel vapor canister
Spark plugs, plug wires and glow plugs
Starting, lighting, ignition (SLI) battery
Tires, wheels and wheel covers
Windshield wiper rubber inserts

Talk to your dealer about adding this important coverage today!

¹ These parts covered if the vehicle service contract term exceeds the powertrain warranty term.

² Factory-installed or dealer-installed factory option.

This overview is not all-inclusive. Please see the actual contract for terms, conditions, limits of liability, exclusions, and state-specific provisions that may change your coverage and/or benefits.

Frequently asked questions

Q: What does a vehicle service contract cover that a warranty doesn't?

A: A vehicle service contract or VSC (sometimes referred to as an “extended warranty”) helps pay the costs to repair or replace covered components in the event of a mechanical breakdown that aren't covered by the manufacturer's warranty. Our program also provides additional valuable benefits such as towing, rental car and emergency roadside assistance for covered breakdowns. The coverage continues until the expiration date of the contract or when the expiration odometer mileage is reached, whichever occurs first.

Q: Can a vehicle service contract save me money?

A: The advanced technology in today's vehicles has increased the complexity of even basic repairs. As a result, repair and labor costs have increased and will likely continue to do so. The cost of just one future repair may exceed the cost of purchasing a contract today.



Q: Can the purchase price be included in my monthly vehicle payment?

A: Yes, the cost of this coverage can usually be added to your monthly payment, but it can only be done when you purchase your vehicle. If you are financing your vehicle, ask your dealer for details.

Q: What if I decide to sell my vehicle before the coverage expires?

A: You may be able to transfer any remaining coverage to the next owner. The added value of a service contract may make it easier to sell your vehicle and even help you get a higher resale price.

Q: What should I do if my vehicle breaks down?

A: If possible, return to your dealership to determine the problem and cause of the breakdown—and, if needed, make sure to take advantage of your plan's towing benefit. Have the repair facility call our service center before beginning any repairs. You only pay for your deductible and any costs not directly covered by your contract.

Q: Where can I take my vehicle for repairs if I'm far from home?

A: Your vehicle service contract will grant you access to thousands of licensed repair facilities throughout the U.S. and Canada. If you have a breakdown far from home, your towing benefit will be there to get you to the repair facility of your choice, and you will also be reimbursed for lodging, meals and rental car while your vehicle is in the shop for covered repairs.

Q: Do I really need a vehicle service contract?

A: Even the most reliable vehicles are at risk for an unexpected mechanical breakdown. As a vehicle gets older and accrues miles, the chances of a breakdown are likely to increase. Your coverage will be there after the manufacturer's basic warranty has expired, when you are likely to need it most.

Q: Can I renew my coverage?

A: Yes, if you still own your vehicle before your contract ends, you may be able to extend your coverage, subject to the contract terms and conditions.



Administered by

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Service Contract Providers: Continental Service Provider and Continental Service Plan.

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