The BMW Maintenance Program

Posted on January 6, 2011

The BMW Maintenance Program is a U.S. specific program. It applies to eligible U.S. specification BMW vehicles purchased in the U.S. or through the BMW NA’s Military Sales Program, and is valid only when repairs are performed at an authorized U.S. BMW center (including Puerto Rico), subject to all applicable exclusions or limitations.

The BMW Maintenance Program has two categories:

- Standard Maintenance, as described below, is available on new BMW vehicles for the first 4 years or 50,000 miles from the original in-service date, whichever comes first.
- The Upgraded Maintenance option extends the Standard Maintenance period, when purchased, by an additional 2 years/50,000 miles to 6 years or 100,000 miles from the original in-service date, whichever comes first.

The factory-recommended maintenance service items listed below are covered when required at specified service intervals, on eligible BMW vehicles during the applicable BMW Maintenance Program period:

- Engine oil change and filter replacement
- Vehicle inspections or check (per the applicable service maintenance checklist)
- Cabin dust microfilters - fresh air and recirculating
- Air filter replacement
- Brake pads (front/rear)
- Brake discs (front/rear - only in conjunction with a covered brake pad replacement)
- Brake fluid replacement
- Engine drive belts
- Windshield wiper inserts (front and rear)
- Manual transmission clutch disc
- Manual transmission oil (only in conjunction with an applicable engine oil and filter replacement)
- Spark plugs
- Oxygen sensors
- Fuel filter (diesel engines only)
- Diesel Exhaust Fluid (DEF) - refill both tanks (only in conjunction with an eligible engine oil and filter replacement)
- Running-in check at 1,200 miles (BMW M vehicles only, excluding the 1 Series M Coupe, X5 M and X6 M)
- Reset the maintenance system

A factory-recommended maintenance service item interval is determined either by the model-specific BMW Maintenance System (Service Interval Display or Condition Based Service), and/or upon examination and assessment for wear and tear of covered components during a vehicle inspection.

BMW Maintenance Program Exclusions and Limitations

- Repairs covered by the New Vehicle Limited Warranty, BMW Certified Pre-Owned Program, Original Owner Protection Program, or a BMW Extended Service Contract
- Damage due to poor fuel quality, abuse, misuse, neglect, alteration, fire, accident, and flood/water damage
- Damage due to improper or lack of maintenance/repair or negligence
- The vehicle is deemed a total loss or used in competitive events
- Maintenance performed outside or beyond the scope of the recommended maintenance interval
- Covered maintenance services performed by other than an authorized BMW center in the United States and Puerto Rico
- Covered maintenance services performed outside the United States and Puerto Rico

*Excluding the BMW ActiveHybrid and BMW Alpina B7 models
*Vehicles within the active Standard or Upgraded Maintenance Program period only
*Applicable models only
*Varies by model and model year; review your Service and Warranty booklet for model specific requirements
*As outlined in the applicable BMW Technical Data Information