

Hyundai Complimentary Maintenance FAQ

Updated February 7, 2020

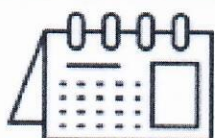


Hyundai
Complimentary
Maintenance

Introducing



Hyundai Complimentary Maintenance

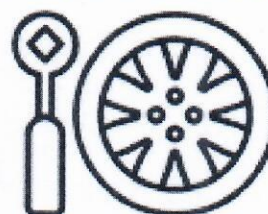

3 Years
OR

36K miles










Effective Saturday, **February 1, 2020**, every 2020 model year retail or leased Hyundai vehicle will include 3-years/36K miles of normal factory scheduled oil change, tire rotation, and/or multi-point inspection.



Covers **oil change, oil filter change, tire rotation, and/or multi-point inspection** following the Normal maintenance scheduled intervals listed in the vehicle's Owner's Manual.



Vehicles are eligible for complimentary maintenance **±1,000 miles of its designated mileage or within ±one month of the designated time**. Dealers can file maintenance claims within ±1,500 miles or ± 2 months of the due date to provide flexibility when servicing customers. Customer facing information will encourage maintenance services to be completed on schedule.

	1 ST SERVICE	2 ND SERVICE	3 RD SERVICE	4 TH SERVICE	5 TH SERVICE	6 TH SERVICE	7 TH SERVICE
NON-TURBO	 7,500 <small>ELIGIBILITY 6,000 - 9,000</small>	 15,000 <small>ELIGIBILITY 14,000 - 16,000</small>	 22,500 <small>ELIGIBILITY 21,000 - 23,000</small>	30,000 <small>ELIGIBILITY 28,000 - 31,000</small>			
TURBO	 6,000 <small>ELIGIBILITY 5,000 - 7,000</small>	 12,000 <small>ELIGIBILITY 11,000 - 13,000</small>	 18,000 <small>ELIGIBILITY 17,000 - 19,000</small>	24,000 <small>ELIGIBILITY 23,000 - 25,000</small>	30,000 <small>ELIGIBILITY 28,000 - 31,000</small>	36,000 <small>ELIGIBILITY 34,000 - 38,000</small>	
ELECTRIC	 5,000 <small>ELIGIBILITY 4,000 - 6,000</small>	 10,000 <small>ELIGIBILITY 9,000 - 11,000</small>	 15,000 <small>ELIGIBILITY 14,000 - 16,000</small>	20,000 <small>ELIGIBILITY 19,000 - 21,000</small>	25,000 <small>ELIGIBILITY 24,000 - 26,000</small>	30,000 <small>ELIGIBILITY 28,000 - 31,000</small>	35,000 <small>ELIGIBILITY 34,000 - 36,000</small>

Hyundai Complimentary Maintenance (HCM) is a maintenance program provided through Hyundai Capital Insurance. Claims for HCM will be processed through the existing claims portal as other Hyundai Capital Insurance products.

\$45

Reimbursement for vehicles that use conventional oil

Reimbursement for for HEV/PHEV vehicles that require synthetic oil

\$55
\$12

Reimbursement for Electric vehicles that require tire rotation only