The Mechanic®

Vehicle Service Contract



Drive on a road without roadblocks.

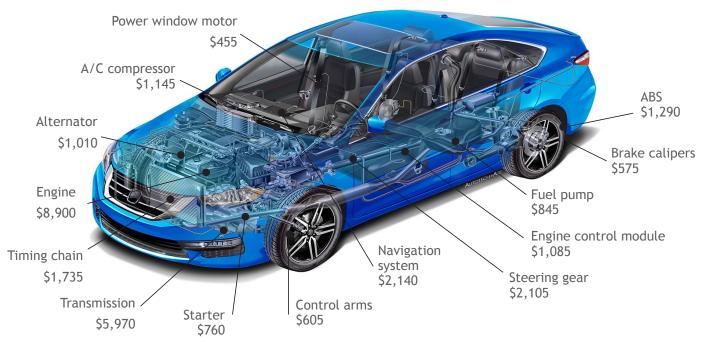
As your vehicle gets older, the risk and cost of mechanical breakdown increases — often after the factory warranty expires.

Each year, more sophisticated technology is built into our cars from collision-avoidance technology to advanced keyless entry and remote starting systems. These advances make driving easier and safer. They also require more complex and costly repairs. And, once your warranty ends, you'll need to pay the costs out of pocket. But you can avoid the rising cost of repairs by protecting your car with The Mechanic Vehicle Service Contract.

With five levels of uninterrupted coverage, you can add valuable benefits to keep your life moving forward at a price that fits your budget. The Mechanic helps you avoid potential roadblocks with rental reimbursement and 24/7 emergency roadside assistance so you can keep your car on the road.



Example Repair Costs¹



¹ The repair costs shown above are for illustrative purposes only. Actual cost may vary by vehicle, year, make and model. Data was compiled using manufacturer-suggested retail pricing and labor requirements for the specified components as recorded by a nationally recognized labor time publication for a representative sample of 2016 Asian, domestic and European vehicles.

Features



Nationwide Protection

Coverage is effective anywhere within the continental U.S., Alaska, Hawaii and Canada. You're covered even if you're traveling or you move to a different city.

You're Always Covered

When a repair can't be made by your selling dealer because you're away from home or it's an emergency, the program administrator can utilize its national corporate credit card to make immediate payment to the repair facility.

Maximum Benefits

There's no per-visit limit and no yearly limit on the number of claims that can be made.

Toll-Free Assistance

Help is just a free phone call away.

Affordable and Convenient

This economical coverage can be included in your monthly loan or lease payment.

Your Choice of Coverages

You have a wide choice of protection that you tailor to your needs by choosing the years, miles, deductible and coverage plans that best suit your vehicle and driving needs.

Transferable Coverage

All coverage plans are fully transferable if the remaining portion of the original manufacturer warranty has not been reduced or voided.

Low Deductible

All coverage plans require a low deductible per repair visit.

Maintenance Requirements

You're required to maintain your vehicle in accordance with the Vehicle Service Contract provisions. You're required to retain copies of all maintenance receipts during the term of the Vehicle Service Contract. Exclusions and limitations apply. See Vehicle Service Contract for details.

Additional Benefits

We offer these valuable benefits no matter which coverage plan you choose.

Emergency Roadside Assistance

Available 24/7. The following emergencies are covered up to \$100 per occurrence on covered repairs:

- Towing assistance
- Flat tire assistance
- Fuel, oil, fluid and water delivery service
- Lock-out assistance
- Battery assistance

Rental Reimbursement

If the vehicle is kept in the repair facility overnight for covered repairs, rental coverage is provided up to \$35 per day for a maximum of 5 days. An additional 5 days is provided when there is a back order for parts.

Exclusions apply. See The Mechanic Vehicle Service Contract for details.

Coverage Overview

Assembly Powertrain Silver Gold Platinum Engine Transmission Front-wheel drive Rear-wheel drive Steering Front suspension **Brakes** Fuel injection Electrical Air conditioning ALL OF THE ABOVE, PLUS: Anti-lock brake system Power window motor(s) and power regulators Power door lock actuator(s) And much more ... ALL OF THE ABOVE, PLUS: All on-board computers Airbag systems DVD/TV/VCR systems Radio/Tape/CD player Anti-theft system

And much more ...

Powertrain

THE POWERTRAIN PLAN INCLUDES:

(Sections 1-4)

1. ENGINE

Gasoline Engine: Cylinder block and all internally lubricated parts, including crankshaft, rod and main bearings, cam bearings, expansion (freeze) plugs, connecting rods, wrist pins, pistons, piston rings, camshaft, cam tower, lifters, cylinder head, valves and guides, valve springs, rocker arms (cam followers), pushrods, timing chain housing (cover), timing chain and sprockets, timing belt and pulleys, timing belt tensioner, intake and exhaust manifolds, flywheel, balance shafts, harmonic balancer and retainer bolt, crankshaft pulley, valve covers, oil pan, oil pump and pressure relief valve, engine oil cooler hoses, oil filter adapter/housing, engine oil sending unit, engine mounts, water pump, temperature sending unit, thermostat and housing, fuel supply pump, vacuum pump, dipstick and tube, and fasteners for these components

Turbocharged/Supercharged/Rotary/Diesel/Enhanced Engines: All of the above listed parts or equivalent, plus turbocharger, wastegate controller, intercooler, hard lines, compressor, clutch and pulley, bypass valve, injection pump, and lines and nozzles

2. TRANSMISSION

Automatic: Case and all internally lubricated parts, including oil pump, valve body, torque converter, vacuum modulator, governor, main shaft, clutches, bands, drums, gear sets, bearings, bushings, sealing rings, TV cable, solenoids, electronic shift control unit, transmission mounts, cooler, cooler hoses and hard lines, dipstick and tube, and fasteners for these components

Standard: Case and all internally lubricated parts, including main shaft, gear sets, shift forks, synchronizers, bearings, bushings, and fasteners for these components

Transfer Case (4X4 Vehicles): Case and all internally lubricated parts, including main shaft, gear sets, chain and sprockets, bearings, bushings, mounts, fasteners for these components, and electronic and vacuum engagement components

Powertrain

3. FRONT-WHEEL DRIVE

Final drive housing and all internal parts, including carrier case, gear sets, chain and sprockets, bearings, bushings, axle shafts, universal joints, front hub bearings, locking hub assemblies (4X4), drive shaft support, and fasteners for these components

4. REAR-WHEEL DRIVE

Drive axle housing and all internally lubricated parts, including carrier case, gear sets, bearings, bushings, limited slip clutch pack, axle shafts, rear hub bearings, propeller shafts, universal joints, drive shaft support, and fasteners for these components

Silver THE SILVER COVERAGE PLAN INCLUDES: (Sections 1-10)



5. STEERING

Housing/case and all internally lubricated parts, including rack and pinion-equipped valve assembly, sector shaft, rack mounts and cushions, inner rod ends and bellows boots, speed sensoror steering gear-equipped pitman shaft and valve assembly, sealing rings, bearings, bushings, pitman arm, center link, tie rods, idler arm, power steering pump and pulley, fluid reservoir, pressure and return hoses, cooler and hard lines, power cylinder assembly, steering main and intermediate shafts, coupling, fasteners for these components (does not include components listed in Rear-Wheel Drive)

6. FRONT SUSPENSION

Upper and lower control arms, bump stop cushions, control arm shafts, torsion bar mounts and bushings, upper and lower ball joints (including dust boots), steering knuckle (spindle), wheel bearings and seals, stabilizer shaft, stabilizer linkage (including mounts and bushings), strut rods and bushings, king pins, and fasteners for these components

7. BRAKES

Master cylinder, assist booster, wheel cylinders, combination valve, disc brake calipers (and rear caliper actuators), hard lines and fittings, backing plates, springs, clips and retainers, self-adjusters, parking brake linkage and cables, and fasteners for these components

8. SEALS AND GASKETS

All seals and gaskets on the assemblies listed in Engine,

Transmission, Front-Wheel Drive, Rear-Wheel Drive, Steering, Front Suspension and Brakes; cables, self-adjusters, springs, wheel cylinders, fasteners for the components within these assemblies, and all seals and gaskets

9. ELECTRICAL

Alternator, voltage regulator, front and rear windshield wiper motors and delay controller, starter motor and drive, starter solenoid, wiring harnesses, manually operated switches (specifically: turn signal, headlight, dimmer and wiper switches), mechanically actuated switches (ignition, brake light and neutral safety switch), electronic fuel injection system (including all input/sensors and output/control units, except EGR valve, related to the fuel injection system), electronic ignition module, distributor and coil, engine management control unit, knock sensor and oxygen sensor

10. AIR CONDITIONING

Compressor and mounting brackets, clutch and pulley, condenser, evaporator, orifice tube, POA valve, accumulator, temperature control programmer, high/low pressure cutoff switches, high/low pressure hoses, pressure cycling switch, thermostat, drier, temperature control head, o-ring seals, gaskets, fasteners for these components, freon-refrigerant if necessary in conjunction with the repair of these components, mechanically actuated switches (ignition brake light and neutral safety switch), oxygen sensor, starter motor and drive, starter solenoid, voltage regulator, wiring harnesses, and all seals and gaskets

11. ADDITIONAL COMPONENTS

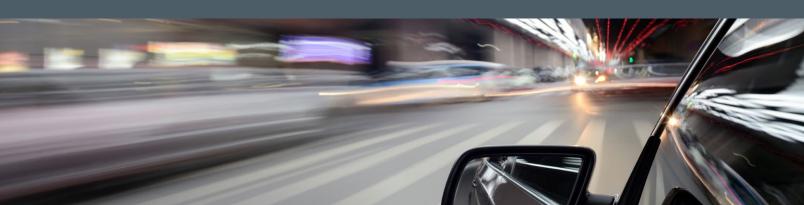
- Anti-lock brake system
- Power seat motor(s) and transmission(s)
- Power window motor(s) and power regulator(s)
- Power door lock actuator(s)
- Digital and analog instrument display(s)
- Low fuel sensor, low coolant sensor and low oil sensor
- Electronic rear-view mirror motor(s)
- Headlight door motor(s)
- Heated back glass
- Windshield wiper washer pump(s)
- Heater-A/C blower motor, heater core assembly and heater control valve

- · Radiator, radiator fan and clutch, and radiator fan motor (including fan blade)
- Temperature sensor and relay
- Fuel tank and hard lines, and fuel tank sending unit
- Power sun roof motor
- Convertible top motor
- Constant velocity joints
- Horn assembly

Coverage under Powertrain, Silver and Gold coverage plans is limited to only those parts and components described in this brochure. Parts not listed are not covered.

Platinum THE PLATINUM COVERAGE PLA (Sections 1-11, plus the following)

THE PLATINUM COVERAGE PLAN INCLUDES:



Platinum coverage is our elite plan specifically designed to provide unparalleled coverage — especially for vehicles that are well equipped. The Platinum plan provides you with the most comprehensive coverage available and, yet, it's easy to understand. Platinum is exclusionary coverage, which simply means that, if a component is not listed below under "What's Not Covered (Exclusions)," then it's covered. It's as simple as that.

The list of exclusions is minimal and consists mostly of maintenance-related items. With the ever-growing complexity of today's automobiles, you'll find that Platinum provides comprehensive coverage for your vehicle and protects you from unexpected and expensive auto repair bills. Platinum coverage is the ultimate choice for your peace of mind.

- All on-board computers, sensors and relays
- Compact disc player*
- Radio assembly, speaker system and antenna*
- Anti-theft system*
- TV, VCR and DVD systems*
- Navigational system*
- Air bag assemblies and sensors
- Frame and actuating mechanism
- Convertible top frame and latches
- Emission components (after federal emission warranty has expired)
- Heated windshield
- Steering wheel and integrated controls
- MacPherson struts
- Adjustable shock support
- Rear suspension control arms and bushings
- Torsion bars, coil springs and leaf springs
- Tire pressure sensors
- All rear-view mirrors and remote cable actuating mechanisms
- Manual and power retracting seat belt assemblies
- All rear-wheel steering systems
- ... And much, much more!

*Factory Installed



What's Not Covered (Exclusions)**

Maintenance and parts not covered:

- The maintenance services and parts described under Maintenance Requirements as shown in The Mechanic Vehicle Service Contract or in the Manufacturer's Maintenance Schedule for your vehicle
- 2. Other normal maintenance services and parts, including engine tune-up (includes spark plugs, glow plugs, ignition wires, distributor cap and rotor), carburetor, batteries, filters, lubricants or fluids, air conditioning refrigerant, engine coolant, all hoses and belts (not specifically listed), wiper blades, brake pads and shoes, brake rotors and drums, suspension alignment, constant velocity boots, tires, wheel covers, wheel rims, wheels, wheel balancing, shock absorbers, exhaust system, catalytic converter, friction clutch disc, pressure plate and clutch throw-out bearing
- 3. Glass, glass framework, fastening adhesives, sealed beam head lamps, light bulbs, lenses, trim, moldings, bright metal, upholstery, vinyl and convertible tops, paint, sheet metal, bumpers, alignment of body parts, flexible body parts, door panels, body panels, structural framework, structural welds, hinges, door handles and removable hardtop assemblies
- 4. Aftermarket accessories or equipment, and components and systems not installed by the manufacturer (including, but not limited to, anti-theft systems, radar detectors, CB radios, radio/speaker equipment, cruise control, sunroof, solar-powered devices, telephones, TV/VCR/DVD, and related components and appliances)
- ** Additional exclusions apply. See The Mechanic Vehicle Service Contract for details.

Provided and Administered by:

| State | Company |
|------------------|--|
| AZ, IA, WY | Consumer Program Administrators, Inc. |
| CA | Motor Warranty Services of North America, License #0E40891 |
| FL, LA, OK | Automotive Warranty Services of Florida, Inc., FL License #60023, OK License #861338 |
| All other states | Automotive Warranty Services, Inc., TX License #168 |

All located at 175 West Jackson Blvd., Chicago, IL 60604

Limitations of Coverage

The information in this brochure is intended to provide only an outline of the various plans, exclusions and limitations of your Vehicle Service Contract. For exact coverage, exclusions and limitations, please review The Mechanic Vehicle Service Contract.

