

**Delivery centres and charges for external (courtesy) deliveries in Europe (including transport, PDI and delivery).  
Prices valid as from March 15, 2011.**

<b><u>Country and City</u></b>	<b><u>Price SEK</u></b>	<b><u>Price EUR</u></b>	<b><u>Price USD</u></b>	<b><u>Price GBP</u></b>	<b><u>Price CAD</u></b>
Austria, Vienna	8 500	950	1 260	795	1 250
Belgium, Brussels	6 400	715	950	600	940
Denmark, Copenhagen	6 700	745	995	625	985
Finland, Helsinki	8 300	925	1 230	775	1 220
France, Paris	8 000	890	1 185	750	1 175
Germany, Berlin	7 700	860	1 140	720	1 130
Portugal, Lisbon	7 300	815	1 080	680	1 075
Sweden, Göteborg, (Factory Del. Center)	FREE	FREE	FREE	FREE	FREE
Sweden, Stockholm	6 400	715	950	600	940
Switzerland, Geneva	8 100	905	1 200	755	1 190
Switzerland, Berne	8 100	905	1 200	755	1 190
The Netherlands, The Hague	6 600	735	980	615	970
United Kingdom, Bishop's Stortford	6 400	715	950	600	940

Please note that a power of attorney is not accepted when picking up a VCIC car at any of the delivery points.

## AUSTRIA, VIENNA

<b>SALES AND DELIVERY ADDRESS</b>	<p><b><u>Before delivery, please contact:</u></b></p> <p>Wolfgang Denzel Auto AG Erdbergstrasse 189 – 193 A-1030 VIENNA, <b>Contact person: Mr. Michael Habel - must be contacted 7 days before</b></p> <p>Tel: +43-1-740204212 Fax: +43-1-740204229 E-mail: michael.habel@denzel.at</p>
<b>DELIVERY HOURS</b>	<p>Monday-Friday: 8.00 a.m. - 4.00 p.m.</p> <p><b><u>Closed due to National holidays:</u></b> 2013: January 1, 6, April 1, May 1, 9, 20, 30, August 15, October 26, November 1, December 8, 25-26</p>
<b>REGISTRATION DOCUMENTS &amp; REGISTRATION PLATES</b>	<p>Swedish plates are necessary. Application for Swedish registration. Additional application required if you are or have been a Swedish resident. Export plates are valid for the length of insurance ordered at the time of the car purchase. Depending on your status and country of destination, the validity period for Swedish export plates varies from 1 to 12 months.</p> <p>Austrian registration recommended only for Diplomats and Members of Int. Organizations in Austria.</p> <p><b>IMPORTANT!</b> <b>For MC 31 or MC39 cars</b>, leveling system is mandatory if the car is to be registered on Austrian plates (including Diplomatic plates), and must be ordered on the initial order. European Headlights (H4) is also mandatory for this kind of registration. The delivering dealer can help with changing the headlights at an extra charge payable by the customer.</p>
<b>INSURANCE</b>	<p>Must be ordered together with the car and plates for the period of intended use.</p>
<b>REMARKS</b>	<p>The Delivery Centre offers accessories and spare parts.</p> <p><b>Please contact the Delivery Center at least seven (7) working days prior to confirm the delivery date in order to make a delivery appointment.</b></p>

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## BELGIUM BRUSSELS

<b>SALES AND DELIVERY ADDRESS</b>	<p><b><u>Before delivery, please contact:</u></b></p> <p>AC Brussels N.V. Leuvensesteenweg 430 B-1930 ZAVENTEM Tel: +32-2-7126029 Fax: +32-2-7251135 E-mail: <a href="mailto:gsalvador@acbrussels.be">gsalvador@acbrussels.be</a></p> <p>The delivery centre is situated about 10 minutes from the Brussels Airport.</p>
<b>DELIVERY HOURS</b>	<p>Monday-Friday 09.00 – 12.00 a.m. 13.00 – 16.00 p.m.</p> <p><b><u>Closed due to National holidays:</u></b> 2013: January 1, April 1, May 1, 9, 10, 20, August 15, 16, November 1, 11, December 25</p>
<b>REGISTRATION DOCUMENTS &amp; REGISTRATION PLATES</b>	<p>Please note that all <b>external deliveries</b> in Brussels require <b>Swedish Export plates</b> and <b>insurance</b>.</p> <p><b><u>Only under these conditions the vehicles can be accepted for delivery in Brussels</u></b></p> <p>For all tax exemption procedures please refer all your customers to handle the paper issue directly with their Brussels Administration. As they benefit particular privileges under protocol status, their Embassy, Delegation, or Institution, knows precisely how to handle the personal privileges issues &amp; documents The Sales &amp; Delivery Agent AC Brussels is NOT entitled to handle this procedure. Either tax purposes or vehicle registration need to be handled by the client himself and he will be assisted by his/her employer.</p> <p><b><u>Sales agents</u></b> should strongly advise an insurance, at least covering <b><u>1 month</u></b> if the car is to be driven under Belgian or <b><u>Blue-International number plates</u></b> If the car is to be driven on <b><u>CD number plates</u></b> then <b><u>minimum 2 months</u></b> is advised( it takes easily 1 month to get the CD number plates)</p> <p>The reason for this advice/obligation is the very long process it takes, in order to be properly registered on the Belgian soil throughout the various ministries and/or institutions. Tax/VAT clearance &amp; exemptions as well as vehicle registration can only take place at the moment the client receives the Belgian Diplomat and Protocol ID card.</p>
<b>REMARKS</b>	<p>Please contact the Delivery Centre at least four (4) days prior to delivery in order to confirm the delivery appointment.</p>

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## DENMARK COPENHAGEN

	<b><u>Before delivery, please contact:</u></b>
<b>SALES AND DELIVERY ADDRESS</b>	Bilia A/S Naerum Dept. Naerum Hovedgade 1 DK-2850 Naerum Tel: +45 41384988 Fax: +45 4556 6321 E-mail: thomas.dyrekaer@bilialia.dk
<b>DELIVERY HOURS</b>	Monday-Friday 9.00 a.m. - 5.00 p.m. <b><u>Closed due to National holidays:</u></b> 2013: January 1, March 28, 29, April 4, 26, May 9, 20, December 25, 26
<b>REGISTRATION DOCUMENTS &amp; REGISTRATION PLATES</b>	Application for Swedish registration. Additional application is required if you are or have been a Swedish resident. Depending on your status and country of destination, the validity period for Swedish export plates varies from 1 to 12 months.
<b>INSURANCE</b>	Must be ordered together with the car for the period of intended use.
<b>REMARKS</b>	<b>Please contact the Delivery Centre at least seven (7) days prior to delivery in order to confirm the delivery appointment.</b>

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## FINLAND

### HELSINKI

<b>SALES AND DELIVERY ADDRESS</b>	<p><b><u>Before delivery, please contact:</u></b></p> <p>Bilia OY AB, Diplomat, Expatriate and Military Sales Puusepänkatu 2, 00880 Helsinki</p> <p>Tel: +358 10 8522 585 Fax: +358 9 7555226 E-mail: <a href="mailto:magdalena.pitkanen@bilia.fi">magdalena.pitkanen@bilia.fi</a></p> <p>The Volvo Delivery Centre (c/o Bilia Oy Ab) is situated in Helsinki, apx. 4 km from downtown Helsinki.</p>
<b>DELIVERY HOURS</b>	<p>Monday-Friday 09.00 a.m. - 5.00 p.m.</p> <p><b><u>Closed due to National holidays:</u></b> 2013: March 29, May 1, 9, June 20, 21, December 6, 24, 25, 26</p>
<b>REGISTRATION DOCUMENTS &amp; REGISTRATION PLATES</b>	<p>Application for Swedish registration. Additional application required if customer is or was a Swedish resident. Export plates valid for a maximum of 12 months is stationed outside EU. For use within EU, 1 month.</p>
<b>INSURANCE</b>	<p>Must be ordered together with the car for the period of intended use.</p>
<b>REMARKS</b>	<p><b>Please ask the customer to call the delivery point upon arrival in Helsinki and arrange to collect the car. Volvo Auto OY AB must be contacted seven (7) days before picking up the car.</b></p>

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## FRANCE PARIS

**Before delivery, please contact:**

**SALES AND  
DELIVERY  
ADDRESS**

Volvo Actena Mirabeau  
56 Avenue de Versailles  
75016 PARIS

Tel: +33-1-44 30 82 21

Fax: +33-1-44 30 82 34

E-mail: [s.glon@actena.fr](mailto:s.glon@actena.fr)

The Delivery Centre is located in the centre of Paris and is easily reached by Metro from the city, air terminal and railway station.

**DELIVERY HOURS**

Monday-Friday 10.00 a.m. - 12.00 noon, 2.00 p.m. - 5.00 p.m.

**Closed due to National holidays:**

2013: January 1, April 1, May 1, 8,9, 20 July 14, August 15, November 1, 11,  
December 25

**REGISTRATION  
DOCUMENTS &  
REGISTRATION  
PLATES**

Application for Swedish registration. Additional application is required if you are or have been a Swedish resident. Swedish temporary plates\* are valid for the length of insurance ordered at the time of car purchase - maximum 12 months - but valid only 6 months within France. Registration plates are for tourists only, all other categories are excluded.

*\* Swedish temporary plates and min. 1 month insurance are required for all external customers.*

**INSURANCE**

Must be ordered together with the car for the period of intended use.

**REMARKS**

Customs clearance of car necessary before delivery.

**Please contact the Delivery Agent at least three (3) working days prior to delivery for customs formalities.**

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## GERMANY BERLIN

<b>SALES AND DELIVERY ADDRESS</b>	<p><b><u>Before delivery, please contact:</u></b></p> <p>AUTOCENTER KOCH GMBH Persiusstraße 7-8 10245 Berlin</p> <p><b>Contact person: Andreas Lampe</b></p> <p>Tel: +49-30-293592137    Cell: +49 151 147 04789 Fax: +49-30-29359223 E-mail: <a href="mailto:andreas.lampe@koch-gruppe.de">andreas.lampe@koch-gruppe.de</a></p>
<b>DELIVERY HOURS</b>	<p>Monday-Friday <b>09.30 – 20.00</b></p> <p><b><u>Closed due to National holidays:</u></b> 2013: January 1-4, March 29, 30, April 1, 2, May 1, 9, 20, October 3-4, December 24-31 2014: January 1-3</p>
<b>REGISTRATION DOCUMENTS &amp; REGISTRATION PLATES</b>	<p>Either</p> <p>1) Swedish export plates valid in European Community for a maximum half year from registration date and appropriate insurance coverage for customers living outside the EU. Swedish export plates for EU customers valid only for the month for registration and appropriate insurance coverage.</p> <p>Or</p> <p>2) Customer brings own (military) plates and insurance.</p> <p><b>No cars can be delivered without plates!</b></p>
<b>REMARKS</b>	<p>Please bring all documentation received from Volvo, and your passport. You must present your passport to the Delivery Agent at least one (1) hour prior to delivery.</p> <p><b>Please contact the Delivery Centre at least three (3) working days prior to delivery in order to confirm the delivery appointment.</b></p>

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## PORTUGAL LISBON

	<b><u>Before delivery please contact:</u></b>
<b>SALES ADDRESS</b>	Auto-Sueco Lda Estrada Consiglieri Pedroso 119 2730-056 Queloz Baixo Tel: +351-21-4349000 Fax: +351-21-4349001 <u>E-mail: pesilva@auto-sueco.pt</u>  Contact person: Pedro Nunes da Silva
<b>DELIVERY ADDRESS</b>	Estrada Consiglieri Pedroso 119 2730-056 Queloz Baixo  Auto-Sueco Lda is located about 6 km from the airport and is easily reached by taxi or bus.
<b>DELIVERY HOURS</b>	Monday - Friday 09.00 a.m. – 17.00 p.m.  <b><u>Closed due to National Holidays:</u></b> 2013: January 1, February 11, March: 29, April 25, May 1, June 10, 13, August 15, October 5, December 1, 8, 24, 25, 31
<b>REGISTRATION DOCUMENTS &amp; REGISTRATION PLATES</b>	Application for Swedish registration. Additional application required if you are or have been a Swedish resident. Export plates are valid for a maximum of 3 months. Persons working or living in Portugal are not entitled to drive tax-free cars there.
<b>INSURANCE</b>	Must be ordered together with the car for the period of intended use.
<b>REMARKS</b>	The Delivery Center offers accessories that do not require installation.  <b>Please call or fax not later than one (1) week prior to delivery in order to confirm the requested delivery day.</b>

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## SWEDEN, GÖTEBORG (THE FACTORY DELIVERY CENTER)

### SALES AND DELIVERY ADDRESS

Volvo Car International Customer Sales  
Factory Delivery Center  
No 1, Customer Avenue  
S-405 31 Göteborg, Sweden

Tel: +46-31-59 28 65 – **Reception to arrange transportation to F.D.C.**  
Fax: +46-31-53 55 35 or 59 49 99  
E-mail: [fdc@volvocars.com](mailto:fdc@volvocars.com)

The factory Delivery Center is located close to the Volvo head office and assembly plant, approximately 12 km from the city centre.

### DELIVERY HOURS

Monday-Friday 8.00 a.m. - 4.30 p.m. (Local time)

#### **Closed due to National holidays:**

2013: January 1, March 29, April 1, May 1, 9, 10, June 6, 7, 21, December 24-26, 31  
2014: January 1, 6

### DOCUMENTS & REGISTRATION PLATES INSURANCE

Application for Swedish registration and insurance must be ordered together with the car, minimum 15 days ahead of the delivery.  
Depending on your status and country of destination, the validity period for Swedish export plates is maximum 12 months.

### REMARKS

Only the person in whose name it has been registered can collect the car. Collection by a representative is not possible because of Swedish customs regulations.  
All cars driving on Swedish roads, registered on Swedish export plates or local Swedish plates must have winter- or all season wheels fitted between December 1 and March 31..

### SPECIAL SERVICES

The staff at the Volvo Factory Delivery Center can help with the following:  
- Local map  
- Driving directions  
- Suggestions of sites  
For information on Gothenburg (hotels etc.) go to [www.goteborg.com](http://www.goteborg.com)

## Arriving in Göteborg

All flights arrive at Landvetter Airport, approximately 20 km out of town. The railway station and the ferry terminals are in the town centre.

## At the Factory Delivery Center

On the date specified in your letter of confirmation, the car and the accessories ordered will be waiting. On delivery, please present the order confirmation and your identification. The necessary registration and insurance documents will then be handed over to you and license plates will be fitted to the car. When the paperwork has been completed, a delivery expert will demonstrate your new car and give you the possibility to test-drive the car.

## SWEDEN STOCKHOLM

### SALES ADDRESS

Upplands Motor  
Diplomat & Expat Sales  
Volvo Showroom  
Kungsträdgården  
Box 7724  
103 95 Stockholm

Tel: +46 8 580 00 875

E-mail: [k.brinkenberg.hallin@upplandsmotor.se](mailto:k.brinkenberg.hallin@upplandsmotor.se)

Contact person: Katarina Brinkenberg Hallin

#### **Before delivery, please contact:**

### DELIVERY ADDRESS

Upplands Motor  
Delivery dept.  
Kronåsvägen 2-4  
Box 466  
191 46 Sollentuna

Fax: +46 8 35 17 49

E-mail: [dropoff@upplandsmotor.se](mailto:dropoff@upplandsmotor.se)

### DELIVERY HOURS

Monday-Friday 9.00 a.m - 4.00 p.m.

#### **Closed due to National holidays:**

2013 January 1, March 29, April 1, May 1, 9, June 6, 21, October 28-November 1,  
December 24-26, 31

2014: January 1

For deliveries on days before major holidays, please check delivery hours.

### REGISTRATION DOCUMENTS & REGISTRATION PLATES

Application for temporary Swedish registration (export plates). For non-Swedish citizens a copy of your passport is required. Additional application is required if you are or have been a Swedish resident. Swedish export plates are valid for a maximum of 12 months and the validity cannot be extended.

For permanent Swedish registration a Swedish social security number is needed.

### INSURANCE

Must be ordered together with the car for the period of intended use.

### REMARKS

All cars driving on Swedish roads, registered on Swedish export plates or local Swedish plates must have winter wheels fitted between December 1 and March 31. Cars only going from the Delivery Center to the Stockholm ferry berth are exempted.

**Please contact the Delivery Point not later than five (5) days before arrival in Stockholm.**

The Delivery Center is located close to the highway E4, between Stockholm City and Arlanda Airport and is easily reached from both locations.

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## SWITZERLAND GENEVA & BERN

	<b><u>Before delivery, please contact:</u></b>
<b>SALES AND DELIVERY ADDRESSES</b>	<b><u>GENEVA</u></b> Autobritt Automobiles S.A Mr. Laurent Bateman Rue Viguet 1, CH-1211 GENEVA-ACACIAS  Tel: +41-22-308 57 00 Fax: +41-22-308 57 10 E-mail: <a href="mailto:laurent.bateman@autobritt.ch">laurent.bateman@autobritt.ch</a>
<b>DELIVERY HOURS</b>	Monday-Friday 9.00 a.m.-4.00 p.m.  <b><u>Closed due to National holidays:</u></b> 2012: April 6, 9, May 17, 28, August 1, September 6, December 24, 25, 31 2013: January 1, March 29, April 1, May 9, August 8, September 5, December 25, 31
	<b><u>BERN</u></b> Volvo Automobile Bern Mr. Raphael Hadorn Worbstrasse 171, CH-3073 BERN-GÜMLIGEN  Tel: +41-31-958 4422 Fax: +41-31-958 44 48 E-mail: <a href="mailto:raphael.hadorn@autoschwarz.ch">raphael.hadorn@autoschwarz.ch</a>
<b>DELIVERY HOURS</b>	Monday-Friday 9.00 a.m.-17.00 p.m.  <b><u>Closed due to National holidays:</u></b> 2013: January 1-2, March 29, April 1, May 9, 20, August 1, December 25-26
<b>REGISTRATION DOCUMENTS &amp; REGISTRATION PLATES</b>	Application for Swedish registration. Additional application required if you are or have been a Swedish resident. For temporary residents there is a 3 months' limit and the Volvo importer in Switzerland or the Swiss authorities should be contacted for full information.  <b><u>Registration plates - tourists only:</u></b> Swedish export plates valid for the length of insurance ordered at time of car purchase - maximum of 12 months.
<b>INSURANCE</b>	Must be ordered together with the car for the period of intended use.
<b>REMARKS</b>	Swedish export plates are valid for a maximum period of 12 months for tourists. In order to obtain tax-free status in Switzerland, owners of all vehicles delivered in Switzerland must process the Swiss Customs "Vormerkshein" (Form 15.25). No exceptions will be granted by the Swiss Customs.  <b>Please contact the Delivery Center not later than five (5) working days prior to your confirmed delivery date.</b>

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## THE NETHERLANDS THE HAGUE

<b>SALES AND DELIVERY ADDRESS</b>	<p><b><u>Before delivery please contact:</u></b></p> <p>Niham Personenauto B.V. Tiber 1 (Forepark) 2491 DL Den Haag</p> <p>Tel : +31-70-3153333 Fax: +31-70-3153315 E-mail : <a href="mailto:info@niham.com">info@niham.com</a>; <a href="mailto:Hoogendijk@niham.com">Hoogendijk@niham.com</a></p> <p>Contact person Mr F. Hoogendijk</p>
<b>DELIVERY HOURS</b>	<p>Monday-Friday 9.00 a.m. - 17.30 p.m.</p> <p><b><u>Closed due to National holidays:</u></b> 2013: January 1, March 31, April 1, 30 May 9, 19, 20, December 25-26</p>
<b>REGISTRATION DOCUMENTS &amp; REGISTRATION PLATES</b>	<p>Application for Swedish registration. Additional application required if you are or have been a Swedish resident. Depending on your status and country of destination, the validity period for Swedish export plates varies from 1 to 12 months.</p>
<b>INSURANCE</b>	<p>Can be ordered together with the car, for the period of intended use.</p>
<b>REMARKS</b>	<p><b><u>Important!</u></b> Only the person in whose name it has been registered may collect the car. Collection by a representative is not possible, pursuant to the national customs regulations.</p> <p><b>Please contact the Delivery Center not later than three (3) days in advance to confirm the delivery appointment.</b></p>

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## UNITED KINGDOM BISHOP'S STORTFORD

### Before delivery, please contact:

#### SALES AND DELIVERY ADDRESS

Volvo Cars International Customer Sales  
International Customer Sales & Delivery Centre  
Stortford Hall Industrial Estate, Dunmow Road, Bishop's Stortford  
Hertfordshire, United Kingdom, CM23 5GZ

Tel: +44-1279 213 999  
Fax: +44-1279 213990  
E-mail: [ics@volvocarslondon.co.uk](mailto:ics@volvocarslondon.co.uk)

The International Sales Division is situated on the main A1250 road into Bishop's Stortford, just off Junction of the M11, approximately 10 minutes taxi-drive from Stansted Airport. .

#### DELIVERY HOURS

Monday-Friday 10.00 a. m. - 4.00 p. m.

### Closed due to National holidays:

2013: January 1, March 29, April 1, May 6, 27, August 26, December 25-26

#### REGISTRATION DOCUMENTS & REGISTRATION PLATES

### UK Customs Declaration:

VAT 411 Vehicles destined for EC countries.

In addition it is necessary to obtain and read a copy of HM Customs & Excise Notice 728. This is supplied with VAT 411 form.

VAT 410 Vehicles destined for non-EC countries

In addition it is necessary to obtain and read a copy of HM Customs & Excise Notice 705. This is supplied with VAT410 form.

Visiting military personnel stationed in UK must obtain form 941 from their military base. The Delivery Centre must receive this form at least 14 days prior to delivery, plus Original Insurance Cover note stamped by Customs & Excise.

Diplomats who are stationed in the UK must make the application for customs clearance through their embassies. C428 form, stamped by protocol & embassy, plus Original Insurance Cover note.

Military or Diplomatic personnel who wish to purchase a vehicle other than UK specification, and intend to keep the vehicle in the UK for more than 12 months, will have to personally have collect the vehicle at either the factory or another European delivery point. British temporary resident plates are valid for a maximum of 364 days.

#### INSURANCE

Must be ordered together with the car for the period of intended use.

#### REMARKS

**Since the British Customs Authorities can be very discriminating, it is mandatory to contact the Delivery Centre at least 14 days prior to delivery.**

A person may not purchase more than one tax-free car per year, unless subsequent cars are registered on direct export number plates at a cost of SEK 500.

**Please contact the Delivery Center at least fourteen (14) days prior to delivery. Diplomat and Military deliveries require special procedures.**

**NOTE: A registration fee of GBP 50, must be paid at the Delivery Point in Bishop's Stortford. The fee for a replacement registration certificate is £ 25**

**All cars collected in Bishop's Stortford must have temporary Swedish Export plates & green card insurance with the exception of Diplomats who will arrange their own Diplomatic plates & insurance. If UK Taxes are to be paid this is the responsibility of the customer to arrange & administer the process**

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