

1. Your car is the second largest investment you're likely to make. Preserve its value and your safety by having it repaired professionally
2. Never drive a car that could be unsafe due to damages
3. You can visit your insurance company's drive-in claim center before having your car repaired, or you may leave your car at our facility and ask that the insurance company representative inspect the car here.
4. You are not required by law to obtain more than one estimate appraisal.
5. Your insurance company cannot require that you go to a particular shop, unless specified in your automobile insurance policy.

5. Differences in repair estimates are common. A lower estimate may not include all the necessary work. If you're not sure why one estimate is different from another you received, please ask us!
7. Choose a shop that has unibody repair equipment and certified Technicians. (by I-CAR , ASE, or factory trained).
8. Ask if the shop will be using genuine manufacturer (OEM) replacement parts.
9. Ask if the shop offers a repair warranty on all the work that will be performed on your vehicle.
10. Let us help you negotiate your claim with the Insurance Company.

As our customer, we welcome you. We assure that you will receive the finest quality repairs, by highly skilled and trained technicians. These repairs are made possible by our continued dedication to the collision industry. As part of our commitment we are currently:

- Working to keep our shop equipped with technology necessary to repair today's complex vehicles.
- Keeping our Technicians up-to-date through on-going training.
- Striving to meet standards of top quality paint and repair work.
- Dedicated to improving the collision repair industry.

As a member of the business community, we adhere to:

Establish lifelong relationships, based on honesty and respect, that exceed the highest expectations of our employees and our customers

It is not uncommon to have questions concerning the estimating/repair process. Please ask one of our trained professionals if there is anyway in which we can help you answer those questions.

Your Information

- Your Insurance Information:
- Your Policy #:
- Your Agent:
- Date of Accident:
- Location:
- Witness #1 Name:
- Address:
- City:
- Zip:

Other Driver's Information

- Name:
- Address:
- City:
- State:
- Zip:
- Phone #:
- Year:
- Make:
- Model:
- Driver's License #
- Driver's License State
- Insurance Company
- Policy Number



10 Things to Know Before Having Your Vehicle Repaired

BEFORE

AFTER



Compliments of R.M. Stoudt Inc.