

ROMANO MAZDA

MAINTENANCE PASSPORT **YOUR GUIDE TO MAZDA MAINTENANCE**

CALL US TODAY | 315.446.ZOOM (9666)

MAZDA ROAD SIDE ASSISTANCE | 800.866.1998



mazda

PASSPORT TO SERVICE



OWNER INFORMATION

NAME

VEHICLE IDENTIFICATION NUMBER (VIN)

MODEL YEAR/MODEL

ADDRESS

SALES REPRESENTATIVE

FIRST APPOINTMENT

DATE

TIME

EXTENDED WARRANTY - YES / NO | ZIEBART - YES / NO
COMPANY

YEARS

MILES

> General Manager
Steven M. Abdel-Aziz
sma@romanocars.com
315.446.ZOOM x210

> Service Director
Dave Vito
dvito@romanocars.com
315.446.9033

ONLY USE GENUINE **MAZDA** PARTS AND SERVICE

IF YOU ARE THINKING PARTS, THINK ORIGINAL AND GENUINE.

- 1. Mazda-trained Service Professionals:** They understand all the critical systems that give your Mazda the soul of a sports car like nobody else can.
- 2. Genuine Mazda Parts:** When it comes to repairs and maintenance you want parts that meet the exact specifications of your vehicle – otherwise, performance suffers.
- 3. One-stop shop:** Visit your Mazda Dealer for all your maintenance needs – including an affordable selection of tires, parts and accessories.
- 4. Body Shop:** Site of art master technicians. Full service body collision repair.

NOTHING COMPARES TO THE ORIGINAL.

- 5.** Unlike generic aftermarket parts, Genuine Mazda Parts have been made from the same blueprints as the original. And every part is guaranteed to perform and wear the same as the day you first drove your new Mazda.
- 6.** Without access to original specifications, aftermarket parts are often manufactured with a fit and finish that falls below Mazda standards. Worse yet, your original warranty could become invalid if aftermarket parts contributed to the damage of the original parts. Only Genuine Mazda Parts are specifically covered by the Mazda warranty.

- > FREE NEW LOANER VEHICLE WITH EVERY APPOINTMENT. VEHICLE DETAIL AVAILABLE.
- > **MAZDA APP**

MAZDA FULL CIRCLE SERVICE

At Romano Mazda, you will receive a Full Circle Service Inspection and Full Video Report. Mazda Service Professionals will check the status of the following parts and systems of your vehicle:

- | | | | |
|--|----------------------------------|-------------------------------------|--|
| » Brakes | » Power steering fluid condition | » Engine air filter | » Interior and exterior lights |
| » Tires (tread depth) | » Cooling system | » Wiper blades and operation | » Windshield cracks, chips and pitting |
| » Automatic transmission fluid condition | » Drive belts | » Brake lines, hoses, parking brake | |
| | » Battery performance | » Suspension system | |
| | » Cabin air filter | | |

You will receive a Full Circle Service Report Card that summarizes your vehicle's condition. Following these recommendations will help ensure your Mazda is properly maintained and will continue to perform at its best. The following Report Card codes are used to communicate your vehicles status:

MAZDA FULL CIRCLE SERVICE

- Green** Items that are in “good” condition and do not show evidence of unusual or significant wear.
- Yellow** Items that are wearing significantly but are not likely to fail before the next scheduled maintenance interval.
- Red** Items that require immediate attention or will likely wear out before the next maintenance interval.

GENUINE MAZDA OIL IS FORMATTED FOR YOUR VEHICLE. WHEN YOU WANT THE BEST, USE THE BEST

Quality is our top commitment when it comes to your Mazda. It’s the reason we recommend top-quality engine oil. Starting with the 2011 model year, Mazda recommends (for specific models) using full synthetic, OW-20 viscosity engine oil. Genuine Mazda OW-20 engine oil is specifically formatted for your new Mazda vehicle and provides benefits that conventional engine oil simply cannot deliver:

- » Improved cold-engine start protection
- » Improved fuel mileage
- » Reduced emissions
- » Superior engine wear protection
- » Advanced protection against oil breakdown

Please refer to your vehicle owner’s manual or MazdaUSA.com for model-specific maintenance schedule.

MAZDA ROADSIDE ASSISTANCE: 1.800.866.1998

IF YOU NEED US, CALL US - ANYTIME.

From changing a flat tire to emergency towing and more, we will do everything we can to get you back on the road as soon as possible.

WHO IS COVERED?

You and any family member (with a valid driver's license) who drives your Mazda is covered for the duration of your basic warranty period. See your warranty manual for complete details.

HOW DO YOU GET ASSISTANCE?

For roadside service and towing to Romano Mazda dealership, call 1.800.866.1998. You can call 24 hours a day, 7 days a week, from anywhere in Canada or the U.S., including Alaska and Hawaii. Ask to have your vehicle towed to Romano Mazda. Call 315.446.9033 to arrange for alternative transportation at no charge.

WHAT IS THE COST TO THE DRIVER?

There is never a charge to you for roadside assistance while under the basic warranty period.

WHAT SERVICES ARE COVERED DURING THE BASIC WARRANTY PERIOD?

- » Towing to nearest authorized Mazda dealership for warranty – related repairs
- » Jump starts
- » Changing of flat tires
- » Gas delivery
- » Lockout assistance

The free Mazda Roadside Assistance iPhone app, Mazda owners Assist, is available directly from the App Store on your iPhone, or downloaded from your PC using iTunes. Visit www.mazda.crosscountry-auto.com for more info. For Android, visit Android Market.

In addition, Mazda Roadside Assistance Plus is offered to Mazda owners when their in-warranty Roadside Assistance protection expires. For questions or owner enrollment in the Mazda Roadside Assistance Plus program, please call 1.866.370.4507.

iPhone is a registered trademark of Apple Inc.



MYMAZDA.COM... GET ON IT!

Save money with exclusive service offers, parts discounts and accessories.

Save time with personalized maintenance schedules and car care tips.

Up the fun with the accessories for your Mazda.

Enjoy downloadable wallpaper, videos and more.

Do it all at MyMazda.com, your go-to destination for everything Mazda.

STAY CONNECTED WITH THE WORLD OF ROMANO MAZDA.

Visit your favorite social media sites to keep in touch with everything Zoom-Zoom related.



**Free Mazda
Assist iPhone and
Android apps**



Romano Mazda is on
[facebook.com/pages/
Romano- Mazda
/102261759825138](https://facebook.com/pages/Romano-Mazda/102261759825138)



Images on Instagram:
[instagram.com
/romanocars#](https://instagram.com/romanocars#)



**Free MyMazda
Service iPhone
app**



Mazdausa.com

SCHEDULED MAINTENANCE | ***VISIT 1***

SCHEDULE 1

5K Miles (6 months)

- » Replace engine oil
- » Replace engine oil filter
- » Rotate tires
- » Lubricate all locks and hinges

Inspect:

- » Engine coolant level
- » Function of all lights
- » Brake fluid level
- » Tire inflation pressure and tire wear
- » Power steering fluid level
- » Washer fluid level

Please refer to your vehicle owner's manual or MazdaUSA.com for model-specific maintenance schedule.

*See back cover to determine if your vehicle should follow Schedule 2 maintenance.

SCHEDULE 1

DATE

MILEAGE

R.O. NUMBER

DEALER VALIDATION

NEXT APPOINTMENT | DATE / TIME

DOWNLOAD
"MY MAZDA APP"
TO RECEIVE A
COMPLEMENTARY
FIRST SERVICE

\$74.95
VALUE

COUPON

SCHEDULED MAINTENANCE | ***VISIT 2***

NEW MAZDA LOANERS \$49.95 PER DAY/PREFERRED CUSTOMER NO CHARGE

SCHEDULE 2

10K Miles (12 months)

- » Replace engine oil
- » Replace engine oil filter
- » Rotate tires
- » Lubricate all locks and hinges

Inspect:

- » Engine coolant level
- » Function of all lights
- » Brake fluid level
- » Tire inflation pressure and tire wear
- » Power steering fluid level
- » Washer fluid level

Please refer to your vehicle owner's manual or MazdaUSA.com for model-specific maintenance schedule.

*Specific models only

SCHEDULE 2

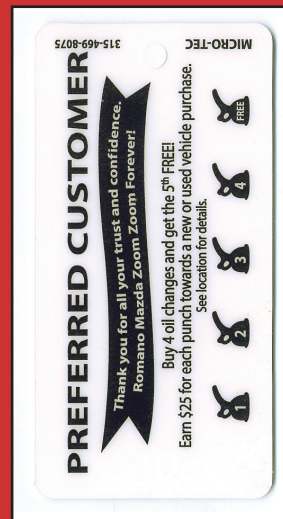
DATE

MILEAGE

R.O. NUMBER

DEALER VALIDATION

NEXT APPOINTMENT | DATE / TIME



**START
USING
PREFERRED
CUSTOMER
CARD HERE**

SCHEDULED MAINTENANCE | ***VISIT 3***

SCHEDULE 3

15K Miles (18 months)

- » Replace engine oil
- » Replace engine oil filter
- » Replace engine air filter
- » Rotate and balance tires
- » Perform rear caliper brake service
- » Free alignment check
- » Perform front caliper brake service
- » Lubricate all locks and hinges

Inspect:

- » Engine coolant level
- » Function of all lights
- » Brake fluid level
- » Disc brakes
- » Tire inflation pressure and tire wear
- » Power steering fluid level
- » Washer fluid level

SCHEDULE 3

DATE

MILEAGE

R.O. NUMBER

DEALER VALIDATION

NEXT APPOINTMENT | DATE / TIME

Please refer to your vehicle owner's manual or MazdaUSA.com for model-specific maintenance schedule.
*See back cover to determine if your vehicle should follow Schedule 2 maintenance.

FREE COMPLETE DETAIL
W/ COMPLETED
MAINTENANCE PASSPORT

\$149.95
VALUE

COUPON

ULTIMATE TITANIUM PLUS PROTECTION PLAN

24-HOUR ROADSIDE ASSISTANCE

- » **Emergency Towing Service:** Your vehicle may be towed to the destination of your choice.
- » **Emergency Road Service:** You are covered for emergency road service throughout the U.S. and Canada.
- » **Essential Fluids and Supplies Delivery:** Includes delivery of gasoline, water, oil or any supplies necessary to send you on your way. We pay for the delivery, you pay for the cost of the fluids or supplies.
- » **Flat Tire Assistance:** We will change your flat tire with your good spare.
- » **Emergency Battery Assistance:** All of our trucks are capable of jump starting your dead battery and tightening cables as needed.
- » **Lockout Service:** Whether you locked your keys in the car or your keys are lost or damaged, we will send out a locksmith to help you out.

KEY/REMOTE REPLACEMENT

In the event your key/remote is lost, stolen, or destroyed we will pay for a replacement key/remote.

ULTIMATE TITANIUM PLUS PROTECTION PLAN

TIRE & WHEEL PROTECTION

- » **Flat Tire Coverage:** You will be reimbursed for the full amount of charged incurred for the repair of flat tires caused by road hazards.
- » **Tire Replacement:** Reimbursement is provided should the tire become non-repairable due to impact leads, snags, cuts, puncture, or other road hazards.
- » **Wheel/Rim Protection:** Reimbursement is provided for expenses arising out of the repair or replacement of wheels rendered unserviceable due to failure of the wheel covered under your contract.
- » **Mounting/Balance and Taxes:** We will absorb the cost of all local and state taxes where applicable as required as part of a covered repair up to the coverage limit on your contract.

PAINTLESS DENT REPAIR

Developed for the automotive industry by automotive manufacturing teams utilizing special tools and techniques to push dented metal back to its original form. This process permanently removes door dings and minor dents without harming a vehicle's factory finish.

ULTIMATE TITANIUM PLUS PROTECTION PLAN

WINDSHIELD REPAIR PROTECTION

- » Front windshield repair of chips and cracks caused by propelled rocks or road hazard debris while driving on public roads, streets, and highways.
- » Won't increase your vehicle insurance premiums if used. *At your convenience repairs can be done at the dealership, your home or office.*

COSMETIC AND CURB

Provides for tire and/or wheel repair/replacement in the event tires and/or wheels become damaged due to impact with curbs, medians, parking stops or other roadway hazards or conditions. We will also dispatch service to repair cosmetic damage to covered wheels. Coverage applies to damages caused by contact with medians, curb, parking stops or other road hazards or conditions.

ULTIMATE TITANIUM PLUS PROTECTION PLAN

FOR PAINLESS DENT REPAIRS,
SCHEDULE ALL YOUR REPAIR
NEEDS ON WEDNESDAYS.

SCHEDULED MAINTENANCE | ***VISIT 4***

SCHEDULE 4

20K Miles (24 months)

- » Replace engine oil
- » Replace engine oil filter
- » Replace key fob battery
- » Rotate tires
- » Replace wiper blades
- » Lubricate all locks and hinges

Inspect:

- » Engine coolant level
- » Function of all lights
- » Brake fluid level
- » Tire inflation pressure and tire wear
- » Power steering fluid level
- » Washer fluid level

Please refer to your vehicle owner's manual or MazdaUSA.com for model-specific maintenance schedule.

*See back cover to determine if your vehicle should follow Schedule 2 maintenance.

*Specific models only

SCHEDULE 4

DATE

MILEAGE

R.O. NUMBER

DEALER VALIDATION

NEXT APPOINTMENT | DATE / TIME

MAZDA
REMOTE STARTER
FOB OR MOBILE
\$50.00
OFF
COUPON

SCHEDULED MAINTENANCE | ***VISIT 5***

SCHEDULE 5

25K Miles (30 months)

- » Replace cabin air filter[†]
Every 25K miles or 24 months
- » Replace engine oil
- » Replace engine oil filter
- » Rotate tires
- » Perform brake fluid flush
- » Lubricate all locks and hinges

Inspect:

- » Engine coolant level
- » Function of all lights
- » Brake fluid level
- » Tire inflation pressure and tire wear
- » Power steering fluid level
- » Washer fluid level

Please refer to your vehicle owner's manual or MazdaUSA.com for model-specific maintenance schedule.

SCHEDULE 5

DATE

MILEAGE

R.O. NUMBER

DEALER VALIDATION

NEXT APPOINTMENT | DATE / TIME

**BUY 3 TIRES
GET 1 FREE
WITH COMPLETED
PASSPORT**

**UP TO
\$250.00
VALUE**

COUPON

SCHEDULED MAINTENANCE | ***VISIT 6***

SCHEDULE 6

30K Miles (36 months)

- » Replace engine oil
- » Replace engine oil filter
- » Replace manual transmission oil[†]
- » Front differential service
- » Replace rear differential oil[†]
- » Rotate and balance tires
- » Tighten bolts and nuts on chassis and body
- » Lubricate all locks and hinges
- » Replace engine air filter
- » Replace automatic transmission fluid
- » Perform rear caliper brake service
- » Perform front caliper brake service
- » Free alignment check
- » Replace wiper blades
- » Replace key fob battery

Replace cabin air filter -
Every 25K miles or 24 months

Please refer to your vehicle owner's manual
or MazdaUSA.com for model-specific
maintenance schedule.

[†]Specific models only

Inspect:

- » Battery Test
- » Engine coolant level
- » Function of all lights
- » Cooling System[†]
- » Driveshaft dust boots
- » Drive belts[†]
- » Brake lines, hoses and connections
- » Brake fluid level
- » Disc brakes
- » Tire inflation pressure and tire wear
- » Steering operation and linkages
- » Front and rear suspension, ball joints and wheel bearing axial play
- » Power steering fluid level
- » Fuel lines, hoses and connections[†]
- » Washer fluid level

SCHEDULE 6

DATE

MILEAGE

R.O. NUMBER

DEALER VALIDATION

NEXT APPOINTMENT | DATE / TIME

RECEIVE YOUR
FREE
OIL CHANGE WITH
COMPLETED PREFERRED
CARD AND A COMPLETE
DETAIL

\$199.99
VALUE
COUPON

SCHEDULED MAINTENANCE | *VISIT 7*

SCHEDULE 7

35K Miles (42 months)

- » Replace engine oil
- » Replace engine oil filter
- » Rotate tires
- » Lubricate all locks and hinges

Inspect:

- » Engine coolant level
- » Function of all lights
- » Brake fluid level
- » Drive belts[†]
- » Tire inflation pressure and tire wear
- » Power steering fluid level
- » Washer fluid level

Please refer to your vehicle owner's manual or MazdaUSA.com for model-specific maintenance schedule.

SCHEDULE 7

DATE

MILEAGE

R.O. NUMBER

DEALER VALIDATION

NEXT APPOINTMENT | DATE / TIME



**START
USING
PREFERRED
CUSTOMER
CARD HERE**

SCHEDULED MAINTENANCE | ***VISIT 8***

SCHEDULE 8

40K Miles (48 months)

- » Replace engine oil
- » Replace engine oil filter
- » Replace key fob battery
- » Fuel injection service
- » Rotate tires
- » Replace wiper blades
- » Lubricate all locks and hinges

Inspect:

- » Engine coolant level
- » Function of all lights
- » Brake fluid level
- » Tire inflation pressure and tire wear
- » Power steering fluid level
- » Washer fluid level

After the prescribed period, continue to follow the described maintenance at the recommended intervals found in your vehicle owner's manual.

Please refer to your vehicle owner's manual or MazdaUSA.com for model-specific maintenance schedule.

*Specific models only.

SCHEDULE 8

DATE

MILEAGE

R.O. NUMBER

DEALER VALIDATION

NEXT APPOINTMENT | DATE / TIME

**\$89.95 FREE 4 WHEEL
VALUE ALIGNMENT**

COUPON

SCHEDULED MAINTENANCE | **VISIT 9**

SCHEDULE 9

45K Miles (54 months)

- » Replace engine oil
- » Replace engine oil filter
- » Replace engine air filter
- » Rotate and balance tires
- » Perform rear brake caliper
- » Perform front brake caliper
- » Perform alignment check
- » Lubricate all locks and hinges

Inspect:

- » Test Battery
 - » Engine coolant level
 - » Function of all lights
 - » Brake fluid level
 - » Disc brakes
 - » Tire inflation pressure and tire wear
 - » Power steering fluid level
 - » Washer fluid level
 - » Exhaust system and heat shields
- Every 45,000 miles or 5 years

Please refer to your vehicle owner's manual or MazdaUSA.com for model-specific maintenance schedule.

SCHEDULE 9

DATE

MILEAGE

R.O. NUMBER

DEALER VALIDATION

NEXT APPOINTMENT | DATE / TIME

**\$149.95 FREE COMPLETE
VALUE DETAIL**

COUPON

SCHEDULED MAINTENANCE | **VISIT 10**

SCHEDULE 10

50K Miles (60 months)

- » Replace cabin air filter
Every 25,000 miles or 2 years
- » Replace engine oil
- » Replace engine oil filter
- » Replace engine air filter
- » Replace key fob battery
- » Perform power steering service
- » Perform coolant flush
- » Rotate tires
- » Replace wiper blades
- » Lubricate all locks and hinges

Inspect:

- » Engine coolant level
- » Function of all lights
- » Brake fluid level
- » Tire inflation pressure and tire wear
- » Power steering fluid level
- » Washer fluid level

Please refer to your vehicle owner's manual or MazdaUSA.com for model-specific maintenance schedule.

*Specific models only.

SCHEDULE 10

DATE

MILEAGE

R.O. NUMBER

DEALER VALIDATION

NEXT APPOINTMENT | DATE / TIME

**\$750 OWNERS LOYALTY
TOWARDS A LEASE OR
PURCHASE OF A NEW MAZDA
AND \$1000 TRADE ASSISTANCE**
(EDMUNDS AVERAGE TRADE VALUE + \$1000.00
WITH COMPLETED PASSPORT)

COUPON

SCHEDULED MAINTENANCE | **VISIT 11**

SCHEDULE 11

55K Miles (66 months)

- » Replace engine oil
- » Replace engine oil filter
- » Rotate tires
- » Clean air filter^t
- » Lubricate all locks and hinges

Inspect:

- » Engine coolant level
- » Function of all lights
- » Brake fluid level
- » Tire inflation pressure and tire wear
- » Power steering fluid level
- » Washer fluid level

Please refer to your vehicle owner's manual or MazdaUSA.com for model-specific maintenance schedule.

^tSpecific models only.

SCHEDULE 11

DATE

MILEAGE

R.O. NUMBER

DEALER VALIDATION

NEXT APPOINTMENT | DATE / TIME

SCHEDULED MAINTENANCE | ***VISIT 12***

SCHEDULE 12

60K Miles (72 months)

- » Replace engine oil
- » Replace engine oil filter
- » Replace spark plugs
- » Replace engine air filter
- » Replace manual transmission oil^t
- » Replace automatic transmission fluid
- » Replace rear differential oil^t
- » Replace key fob battery
- » Rotate and balance tires
- » Perform front and rear brake caliper service
- » Perform alignment check
- » Tighten bolts and nuts on chassis and body
- » Lubricate all locks and hinges
- » Replace wiper blades

After the prescribed period, continue to follow the described maintenance at the recommended intervals found in your vehicle owner's manual.

Please refer to your vehicle owner's manual or MazdaUSA.com for model-specific maintenance schedule.

^tSpecific models only

Inspect:

- » Battery Test
- » Engine coolant level
- » Function of all lights
- » Cooling System^t
- » Driveshaft dust boots
- » Drive belts^t
- » Brake lines, hoses and connections
- » Brake fluid level
- » Disc brakes
- » Tire inflation pressure and tire wear
- » Steering operation and linkages
- » Front and rear suspension, ball joints and wheel bearing axial play
- » Power steering fluid level
- » Fuel lines, hoses and connections^t
- » Hoses and tubes for emission
- » Washer fluid level

SCHEDULE 12

DATE

MILEAGE

R.O. NUMBER

DEALER VALIDATION

NEXT APPOINTMENT | DATE / TIME

FREE OIL AND FILTER
CHANGE WITH COMPLETE
PREFERRED CUSTOMER CARD



ROMANO MAZDA

MAINTENANCE PASSPORT **YOUR GUIDE TO MAZDA MAINTENANCE**

CALL US TODAY | 315.446.ZOOM (9666) | MYMAZDA.COM

Schedule 2 should be followed if any of the following driving conditions applies:

- » Repeated short-distance driving or with extended use of brakes
- » Driving in areas where salt or other corrosive materials are used
- » Driving on rough or muddy roads
- » Extended periods of idling or low-speed operation
- » Driving for long periods in cold temperatures or extremely humid climates
- » Driving in dusty or extremely hot conditions
- » Driving in mountainous conditions continually

NOTE

After the prescribed period, continue to follow the described maintenance at the recommended intervals.

The Mazda Passport is not intended to replace your owner's manual. The owner's manual contains more detailed information to help you better understand your vehicle's maintenance schedule. All information, specifications, photography and illustrations in the publication are those in effect at the time of printing. Mazda reserves the right to change specifications without obligation.