

Dear Valued Customer,

Thank you for choosing the Shelor Motor Mile for your vehicle selection and CFA Capital for your financing needs. We sincerely appreciate your business and want you to know that customer service is not just our priority but our mission. There are a few things we would like to make you aware of in our 2024 privacy notice:



Regarding insurance requirements, please keep the following in mind:

- You **MUST** maintain full coverage insurance on any vehicle you have financed with us until your loan is paid-in-full.
- Your vehicle deductibles must be set at \$500 or less for both comprehensive and collision.
- We must be listed as lienholder on your insurance policy, **P.O. Box 421669, Atlanta, GA 30342**
- It is your responsibility to notify us of any insurance policy changes.
- If we are notified that the financed vehicle with us is no longer insured, your starter will be disabled.

DID YOU KNOW - Our CPI (Collateral Protection Insurance) option may be a GREAT way for you to save money on your vehicle insurance premiums.

Several advantages are:

- The deductible is only \$250
- The premiums are as low as \$150 monthly, \$75 semi-monthly, \$69.23 bi-weekly, \$34.62 weekly
- The payments are easy to manage because they are made right along with your vehicle payment to CFA Capital.

******A separate liability policy is required by State Law******

Please remember that if your address, phone number, insurance or employer changes you must notify us of the change. Keeping your information up-to-date is important for several reasons, one of which is ensuring that the information we transfer to the credit reporting agencies each month is accurate.

Thank you for your business – CFA CAPITAL

Annual Holiday Closings: New Years Day, Presidents Day, Good Friday, Memorial Day, Independence Day, Labor Day, Columbus Day, Thanksgiving, Black Friday, Christmas Eve, Christmas Day

IMPORTANT UPDATE!

*****ALL RETURNED PAYMENTS WILL BE CHARGED
A \$35 RETURN PAYMENT FEE*****

Physical: 200 Houchins Rd NE Christiansburg VA 24073
Mailing: PO Box 630 Christiansburg VA 24068
Business Hours: Monday – Friday 9:00AM – 5:00PM
Phone: 877-332-0773 (Call or text)
Fax: 540-381-8432
Email: customerservice@cfacapital.net
Website: www.shelor.com/cfacapital

Our recurring payments are now running twice a day. Should you need to make any changes or stop a payment from running it does require a 24 business hour notice. *** If your account is setup for recurring payments and you process a payment manually the recurring payment will still run as scheduled. ***

**TO SEE A COPY OF OUR PRIVACY NOTICE,
PLEASE VISIT OUR WEBSITE!
www.shelor.com/cfacapital**

PAYMENT OPTIONS

Automatic Draft is the preferred payment option as there are no processing fees.

Payment By Mail:

CFA Capital | P.O. Box 630 | Christiansburg, VA 24068

Payment By Drop Box: There is a night drop box on the right side of the building. This will only be checked once around open of business M-F.

Payment By Phone: 877-743-5677 ***A convenience fee of \$4.95 will be added.**

Payments By Web: www.shelor.com/cfacapital.

Follow the "Make A Payment" link. ***A convenience fee of \$4.95 will be added.**

BlytzCash: Pay with cash at participating locations. Simply ask your agent for the link. ***A convenience fee of \$4.95 will be added.**

Privacy Notice

In connection with your loan, CFA Capital may obtain information about you as described in this notice which we handle as stated in this notice.

We collect nonpublic personal information about you in the form of the following sources:

- a. Information we receive from you on applications or other forms
- b. Information about your transactions with us, or affiliates, or others: and
- c. Information we receive from a consumer reporting agency.

We may disclose all of the information we collect, as described above, to companies that perform marketing services on our behalf, or to other financial institutions with whom we have joint marketing agreements. We may make such disclosures about you as a consumer, customer or former customer.

We may also disclose non-public information about you as a consumer or former customer to non-affiliated third parties as permitted by law.

We restrict access to non-public personal information about you to those employees who need to know information to provide products or services to you. We maintain physical, electronic, and procedural safe guards that comply with federal regulations to guard your non-public personal information.



PO Box 630 | Christiansburg, VA 24068

PLACE
POSTAGE
HERE



P.O. Box 630 Christiansburg, VA 24068
Return Service Requested

Telephone: 877-332-0773
Fax: 540-381-8432
Email: customerservice@cfacapital.net

Hours of Operation: Monday – Friday 9:00 A.M. – 5:00 P.M.
Location: 200 Houchins Road, NE | Christiansburg VA 24073