

Frequently Asked Questions

Selma Auto Mall is pleased to offer an exclusive 20 Year / 200,000 Mile Limited Powertrain Warranty on all new vehicles purchased from Selma Auto Mall's family of dealerships (Elk Grove Kia excluded).

Q: What does the 20 Year / 200,000 Mile Selma Auto Mall Warranty program cover?

A: The 200,000 Mile Selma Auto Mall Warranty covers parts and labor on all approved engine, transmission and driveline failures including applicable seals and gaskets. See question below for a list of all the covered components and disclosures.

Q: What do I have to do to keep the 20 Year / 200,000 Mile Selma Auto Mall Warranty in effect?

A: Simply maintain the vehicle at any ASE certified service repair shop, in accordance with the Manufacturer's Recommended Maintenance Schedule. Note that the recommended maintenance must be performed according to the maintenance schedule booklet. If not serviced at one of Selma Auto Mall's dealerships, records of service repair will be required.

Q: Where can I find the Manufacturer's Recommended Maintenance Schedule for my vehicle?

A: See your Maintenance Guide given at the time of delivery or call and speak to a Selma Auto Mall Service Advisor.

Q: Do I have to have my maintenance work done at Selma Auto Mall?

A: It is not necessary to have your maintenance work performed at a Selma Auto Mall dealership, but the maintenance must be documented.

Q: Do I have to have my warranty work done at Selma Auto Mall?

A: Any warranty completed once the 20 Year / 200,000 Mile Warranty goes into effect (i.e. after the manufacturer's warranty is expired), will need to be completed at one of Selma Auto Mall's family of dealerships.

Q: What does this warranty cost me?

A: NOTHING! The 20 Year / 200,000 Mile Warranty is included with the purchase of new vehicles across all 10 brands sold at Selma Auto Mall's family of dealerships

Q: Can I change my own oil?

A: You may change your own oil, but you must keep date stamped supporting documentation, i.e.: receipts for oil, filters, etc. and will have to keep an oil change log each time an oil change is completed showing that it has been done within the recommended mileage intervals. The date of receipts must be in line with the recommended mileage intervals of your vehicle.

Q: Am I responsible for paying a deductible when making a claim?

A: There is no deductible for the Original Factory portion of the Powertrain Warranty. However, when the factory warranty expires, there will be \$100 deductible on all covered items.

Q: Does my 20 Year / 200,000 Mile Limited Powertrain Warranty contract provide towing?

A: When towing is necessary, your vehicle will be towed to the issuing dealer or the closest affiliated dealer. Towing assistance will be covered up to \$75, per occurrence, when your vehicle is towed to the issuing dealer or affiliate.

Q: Is the 20 Year / 200,000 Mile Limited Powertrain Warranty transferrable?

A: No. The 20 Year / 200,000 Mile Limited Powertrain Warranty expires upon transfer to any subsequent owners. It is only good for "Original Owners" (as defined below).

Q: Where are Selma Auto Mall's Family of Dealerships Located?

A: Selma Auto Mall has 6 service centers in Selma, California at the Selma Auto Mall, and 1 in Hanford (Hanford Chrysler Dodge Jeep Ram), Visalia (Visalia Kia), and Elk Grove (Elk Grove Kia). All warranty work can be performed at any one of these locations.

Q: Which brands is this warranty included with?

A: All 10 brands sold by Selma Auto Mall's family of dealerships! Honda, Nissan, Kia, Chevy, Hyundai, Mazda, Hyundai, Chrysler, Dodge, Jeep and Ram. Why would you buy anywhere else?!

Additional Information:

PowerTrain Coverage: For "Original Owners" (as defined below), the 20 Year / 200,000 Mile Limited Powertrain Warranty begins upon expiration of the manufacturer's warranty, and will continue to cover the following components up to 240 months or 200,000 mile from the Original Date of Sale, whichever comes first. It does not cover normal wear and tear, maintenance, or those items excluded elsewhere.

The items covered by the Limited Powertrain Warranty include:

****In the Engine:** Cylinder block, cylinder heads and all internally lubricated parts including pistons, piston rings, pins and cylinder sleeves; crankshaft, pulley, main bearings, caps and bolts; connecting rods, rod bearings, caps and bolts; camshaft(s), camshaft bearings, buttons and plugs; timing gears and timing chain or belt; rocker arms, rocker arm pivots, shafts and bushings; intake and exhaust valves, springs, guides, adjusters, retainers and seats; pushrods and lifters; intake manifold; exhaust manifolds; balance shaft; water pump; fuel pump; thermostat; oil pump, cover, gears, pressure relief valve and screen; rotor housing, rotors, shims and silent shaft; all internal fasteners, nuts and bolts; turbocharger/supercharger assembly including boost valve and waste gate; oil pan; valve, timing and side covers; thermostat housing; water pump pulley; engine mounts; harmonic balancer; flex plate/flywheel and ring gear; seals and gaskets.

****In the Transmission:** Transmission/Transaxle case and all internally lubricated parts including ring and pinion gears; oil pump, cover, gears, housing and vanes; torque converter; valve body(s); throttle valve; valve pack; governor, gear switches; solenoids; bands; automatic transmission/transaxle clutch, drums, pistons and steel plates; planetary and sun gears; servos and rings; blockers; synchronizer hubs and keys; bearings; bushings; supports and shafts; control rings; yoke; extension housing; speedometer drive gears; accumulators and rings; adjusters; all internal fasteners, nuts and bolts; shift cover and forks; separate bell housing; oil pan; detent cable; kick down link; TVI/throttle cable; vacuum modulator; transmission mounts; transfer case and all internal parts contained within the transfer case; seals and gaskets. (STANDARD TRANSMISSION CLUTCH ASSEMBLIES AND ALL COMPONENT PARTS ARE NOT COVERED.)

****In the Drive Axle:** Differential/axle housing(s) and all internally lubricated parts including the axle flange; ring and pinion gear/carrier assembly; spider gears and bearings; pins; retainers; positraction clutches, plates and springs; cover; constant velocity joints; slip joint; front wheel drive axles/half shafts and wheel bearings; u-joints; couplings; flex disc; prop shafts; center support bearings; seals and gaskets.

****Fluid Coverage:** We will pay for replacement of necessary fluids, oils, greases, and lubricants that must be replaced in conjunction with a covered repair. This coverage does not apply to shop supplies.

DISCLAIMER: Warranty takes effect after your manufacture warranty expires. See dealer for complete warranty details. A copy of the warranty is available to read prior to sale at the dealership. Warranty not offered on commercial vehicles or leases. Corvette, Hellcat, Demon, Honda GT Civic, and Nissan GTR are excluded models.

Original Owner: An Original Owner is defined as the first retail purchaser who takes delivery of the new vehicle on its Original Date of Sale.