

## Drive On for Miles.

### Ford Protect Premium Maintenance Extended Service Plan Is 100% Backed by Ford Motor Company.

- Ford-authorized parts are used for repairs
- All technicians are factory-trained and certified
- Service provided at all Ford and Lincoln dealerships in the U.S., Canada and Mexico

### Plans for Every Driver.

With coverage available in 5,000-, 7,500- and 10,000-mile intervals, you can choose the plan that's right for you.

### Convenient First-Day Rental Option.

Add rental assistance to your plan, and you'll be reimbursed for a rental vehicle for up to two days any time you leave your car at the Dealer for covered services.

### There Is \$0 Deductible.

### Coverage Is 100% Transferable.

If you ever sell your vehicle, the new owner can take advantage of remaining coverage. This could help attract buyers, plus it may bring an INCREASED RESALE VALUE for your vehicle. Transfer fee and restrictions apply.

### Flexible Payment Options ... Everyone Qualifies!










0% APR interest-free Installment Payment Plan with flexible payment options is available when the extended service plan is not included in the vehicle financing; everyone qualifies, making it the smart choice.



## Drive On with Confidence.

### Premium Maintenance Gives You Peace of Mind from Ford Motor Company.

This comprehensive plan provides premium protection for your vehicle with routine inspections, preventive care and replacement of normal wear items that require periodic attention, including:

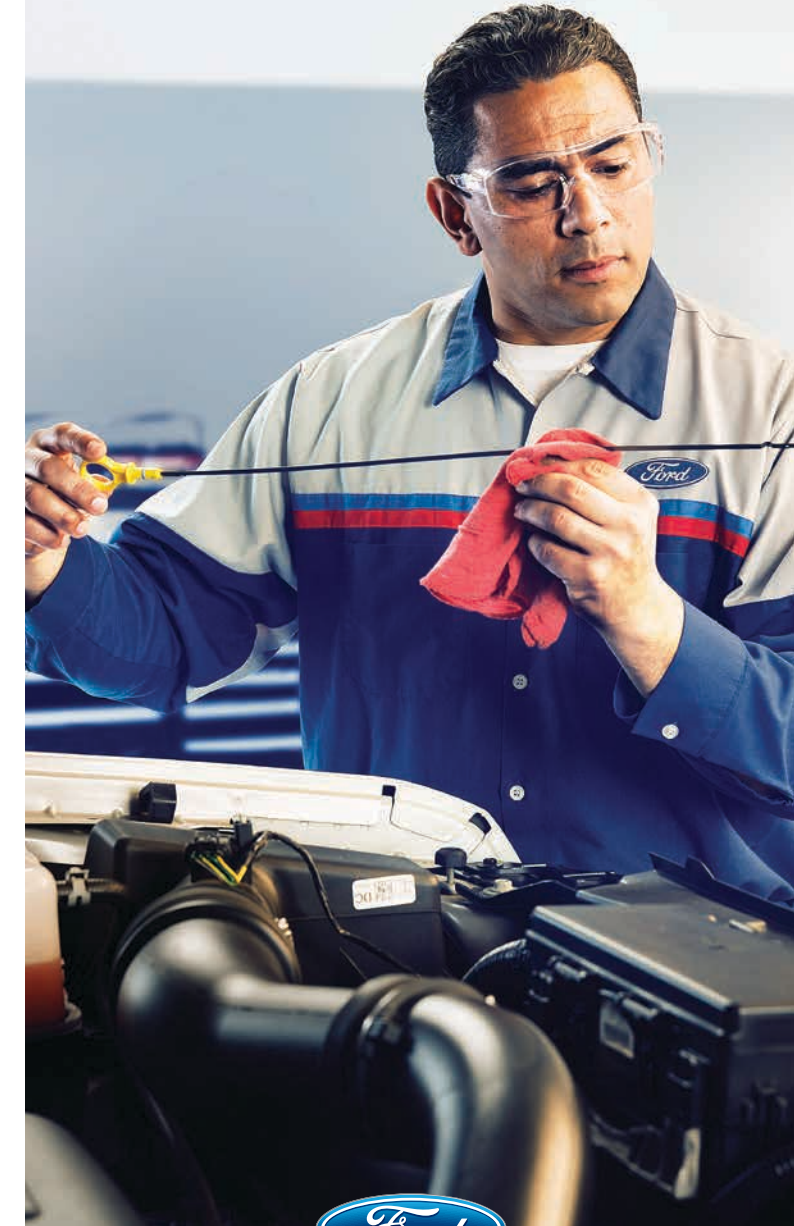
-  Engine oil and filter changes
-  Multi-point inspections
-  Tire rotations
-  Brake pads and linings
-  Shock absorbers/struts
-  Spark plugs
-  Clutch discs
-  Engine belts, coolant hoses, clamps and o-ring seals
-  Wiper blades



This brochure is intended to provide general information about Ford Protect. Prices and plans may vary, but purchased plans are not subject to change. Plan availability, benefits, coverage and provider may vary by state. For use only with October 2015 contract.

# Premium Maintenance Plan

Extended Service Plan



Go Further

# Drive On with Peace of Mind.

## Comprehensive Maintenance Coverage for Ford and Competitive-Make Vehicles.

Keep your car or truck running great for years to come with a Ford Protect Premium Maintenance Plan. Covering scheduled maintenance required by the manufacturer, including normal wear items, these prepaid plans help protect you against rising labor and parts costs.

- Plans must be purchased before the earlier of 3 years or 36,000 miles from the warranty start date
- Coverage begins at the New Vehicle Limited Warranty start date and zero miles
- Coverage ends at the earlier of the number of years purchased or number of miles purchased
- All service intervals purchased must be completed before the coverage ends

## Enjoy Premium Protection for Miles and Miles.

With this plan, you'll be able to protect your vehicle and budget with timely care and inspections that may:

- Prevent serious and expensive repairs
- Help you maintain optimal performance
- Lock in future maintenance costs at today's prices
- Possibly increase your resale/lease-end value
- First-class service from Ford factory-trained technicians who only use Ford-authorized parts

## Features of Premium Maintenance Plans.

Scheduled Maintenance Coverage	✓
Limited Wear Item Coverage	✓
\$0 Deductible per Repair Visit	✓
First-Day Rental Option (available on most vehicles)	✓
Transferable to Subsequent Owner (transfer fee and restrictions apply)	✓
FULL Synthetic Oil Option (available on most vehicles)	✓

## Coverage for Scheduled Maintenance



The following services are representative of the required maintenance for your vehicle. Your specific plan will be based on requirements indicated in your Owner's Scheduled Maintenance Guide.

- Change engine oil and replace oil filter
- Inspect and rotate tires
- Inspect brake pads/shoes/rotors/drums, brake lines and parking brake system
- Inspect wheel ends for end play and noise
- Inspect and lubricate steering linkage, ball joints, suspension and, if equipped, halfshafts, driveshafts and u-joints
- Change transmission fluid
- Replace fuel filter
- Replace engine air filter
- Change engine coolant
- Replace PCV valve
- Change transfer case fluid\*
- Inspect and lubricate 4x4 front axle shaft u-joints\*
- Lubricate 4x4 front hub needle bearings\*
- Lubricate 4x2 front wheel bearings, replace grease seals and adjust bearings\*
- Fill diesel exhaust fluid\*

\*If equipped.

## Multi-Point Inspection.



At each scheduled service appointment, your vehicle will also undergo a comprehensive multi-point inspection as indicated in your Owner's Scheduled Maintenance Guide.

- Check fluid levels and fill:
  - Transmission (if equipped with a dipstick)
  - Brake reservoir
  - Power steering
  - Coolant recovery reservoir
  - Window washer
  - Diesel exhaust fluid (if necessary)
- Check systems and components:
  - Horn, interior lights, exterior lamps, turn signals, and hazard and brake lights
  - Windshield washer spray, wiper operation and wiper blades
  - Windshield for cracks, chips and pitting
  - Radiator, heater and air conditioning lines (leaks and damage)
  - Engine air filter
  - Oil and fluid leaks
  - Exhaust system (leaks, damage, loose parts)
  - Steering and steering linkages
  - Shocks/struts and other suspension components (leaks and damage)
  - Accessory drive belt(s)
  - Clutch operation (if equipped)
  - Tires for wear and proper air pressure

## Ford Protect Premium Maintenance Plan Options

(All makes and models – gas/hybrid/diesel)				
Plan Length or Miles Covered (Coverage ends at the earlier of years or mileage)		Maintenance Frequency		
		5,000+ Miles	7,500 Miles	10,000 Miles
		Total Number of Service Visits		
2 Years	25,000 Miles	5	3	2
	30,000 Miles	6	4	3
3 Years	30,000 Miles	6	4	3
	36,000 Miles	7	5	4
	45,000 Miles	9	6	4
	60,000 Miles	12	8	6
	75,000 Miles	15	10	8
	100,000 Miles	20	13	10
4 Years	125,000 Miles	25	17	13
	150,000 Miles	30	20	15
	48,000 Miles	10	7	5
	60,000 Miles	12	8	6
	75,000 Miles	15	10	8
	100,000 Miles	20	13	10
5 Years	125,000 Miles	25	17	13
	150,000 Miles	30	20	15
	36,000 Miles	7	5	5
	48,000 Miles	10	7	5
	60,000 Miles	12	8	6
	75,000 Miles	15	10	7
6 Years	100,000 Miles	20	13	10
	125,000 Miles	25	17	13
	150,000 Miles	30	20	15
	36,000 Miles	7	6	6
	48,000 Miles	10	7	6
	60,000 Miles	12	8	6
7 Years	75,000 Miles	15	10	7
	100,000 Miles	20	13	10
	125,000 Miles	25	17	13
	150,000 Miles	30	20	15
	36,000 Miles	7	7	7
	48,000 Miles	10	7	7
8 Years	60,000 Miles	12	8	7
	75,000 Miles	15	10	8
	100,000 Miles	20	13	10
	125,000 Miles	25	17	13
	150,000 Miles	30	20	15
	36,000 Miles	7	7	7

\*Coverage includes "severe duty" maintenance items (if required).