

Certified  
by Volvo



# **CERTIFIED BY VOLVO SERVICE CONTRACT**

VOLVO INCREASED PROTECTION



## CERTIFIED BY VOLVO SERVICE CONTRACT

Buying a vehicle is a big financial decision and you want your investment to go a long way. This Volvo Service Contract is designed to give you greater peace of mind when purchasing a Certified by Volvo vehicle.

Depending on the age and mileage of your vehicle, you can purchase unlimited miles of coverage. The Certified by Volvo Service Contract begins on the purchase date and expires according to the term and mileage selected, whichever occurs first. Plan expiration is measured from the Manufacturer's original In Service date and zero miles. Your plan may include a deductible depending on the option you choose.

We recommend all repairs or replacements be made at authorized Volvo dealerships to ensure only Volvo genuine new or Volvo remanufactured parts are used.

## PLATINUM COVERAGE

**Platinum coverage includes many assemblies of your vehicle, giving you the ultimate peace of mind protection. Certain restrictions, limitations and/or exclusions may apply.\***

### **Platinum is exclusionary coverage:**

This means it covers your vehicle's assemblies unless listed under the Exclusions section of the Certified by Volvo Service Contract.

### **Platinum exclusions:\***

Brake linings, brake drums and rotors, disc brake pads, standard manual transmission clutch friction disc, pressure plate, pilot bearing, throw-out bearing and arm, air bags, solar powered devices, hinges, glass, lenses, sealed beams, body parts and/or panels, weather stripping, trim, moldings, door handles, lock cylinders, tires, wheels, all batteries except hybrid/EV/hydrogen high voltage batteries, light bulbs, upholstery, paint, bright metal, freeze plugs, filters, heater and radiator hoses, exhaust system, catalytic converter, shock absorbers, constant velocity joint boots, steering and suspension joint boots, work such as front-end alignment or wheel balancing (except when required in conjunction with a mechanical breakdown), safety restraint systems, audio/security or other systems not factory installed, cellular phones, radar detectors, appliances, and vinyl and convertible tops.





# FEATURES

**Platinum coverage comes with the following additional features to keep you moving.\***

## **RENTAL CAR COVERAGE**

Reimbursement up to \$35 per day for up to 10 days per covered mechanical breakdown.

## **TOWING COVERAGE**

Payment of up to \$75 in towing charges per covered mechanical breakdown.

## **TRAVEL COVERAGE**

If you're more than 100 miles from home when you experience a covered mechanical breakdown, payment of up to \$100 per day, up to \$500 per occurrence, for food and lodging.

## **FLUIDS COVERAGE**

Replacement of necessary fluids, oils, greases, lubricants, and approved air conditioner gases needed in conjunction with a covered repair.

## **TRANSFERABLE**

Each plan is fully transferable to a subsequent owner, potentially making your car more appealing to buyers.

## **FINANCING**

The cost of the selected plan can be included in the financing of your vehicle.





## ADDITIONAL INFORMATION\*

This optional Certified by Volvo Service Contract will not pay or reimburse for mechanical breakdowns caused by misuse, abuse, negligence (including the negligence of any repair facility), improper towing, lack of maintenance of the failed covered part, contamination, overheating, lack of coolant or lubricants, lack of oil viscosity, sludge, restricted oil flow, salt, rust and rust damage, environmental damage, chemicals, or a buildup of carbon.

No payment or reimbursement for burnt valves, worn or carbon fouled piston rings, the correction of oil consumption, or any repairs for reduction in engine efficiency that must be performed on your vehicle.

The Certified by Volvo Service Contract will not cover the repair or replacement of a covered part that is covered by any manufacturer warranty.

The cost of the selected plan can be included in the financing of your vehicle. **This product is optional, cancellable, and is not required to obtain financing.**

## NATIONAL COVERAGE

Enjoy peace of mind with a **Certified by Volvo Service Contract**, knowing that you are covered anywhere in the U.S., its territories or possessions, or Canada.

## VOLVO CLAIMS SERVICE

Our representatives will provide you with claims service and authorization. Just call 866-943-1329 during normal business hours.

## DIRECT PAYMENT

The plan will pay for authorized claims if you return your vehicle to a Volvo dealership for repairs. You do not have to pay and wait for reimbursement. Authorized repairs may also be completed at other pre-approved locations.

\* For exact exclusions and limitations, please review the service contract itself.



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