Q: With Ford ESP PowertrainCARE, would there be any cost for my covered repairs?

A: No, if you choose a \$0 deductible with your plan and you're still within the mileage and time limits, there would be no out-of-pocket costs. Here are all your coverage options:

DEDUCTIBLE OPTIONS					
	STANDARD	OPTIONAL			
New Ford, Lincoln, Mercury and Competitive- Make Vehicle Plans	\$100	\$0, \$50, \$200, Disappearing			
Used Ford, Lincoln, Mercury and Competitive- Make Vehicle Plans	\$100	\$50, \$200, Disappearing			
Incomplete Vehicles	\$100	None			

NEW FORD, LINCOLN, MERCURY AND COMPETITIVE-MAKE VEHICLE PLANS

Miles	3 Years	4 Years	5 Years	6 Years	7 Years
36,000					
48,000					
60,000					•
75,000	•			•	•
100,000					

For New Plans: Coverage begins with the original in-service date (Bumper-to-Bumper New Vehicle Limited Warranty start date) and zero miles. Coverage expires upon reaching your selected time or mileage, whichever occurs first. Some eligibility limitations may apply. Ask your dealer for details.

USED FORD, LINCOLN, MERCURY AND COMPETITIVE-MAKE VEHICLE PLANS

Coverage lengths range from 6 months/6,000 miles to 48 months/48,000 miles for 1999 and newer vehicles. Ask your dealer for specific plan availability.

For Used Plans:

- Coverage for Ford, Lincoln and Mercury vehicles BEYOND the Bumperto-Bumper New Vehicle Limited Warranty and all competitive-make vehicles begins at the signature date and current mileage and expires upon reaching your selected time or mileage, whichever occurs first.
- Coverage for Ford, Lincoln and Mercury vehicles ONLY, WITHIN the Bumper-to-Bumper New Vehicle Limited Warranty, begins (adds on) at the end of the Bumper-to-Bumper New Vehicle Limited Warranty and expires upon reaching your selected time or mileage, whichever occurs first.

Ask your dealer for details.

Failure of covered components due to normal wear, mechanical breakdowns, and repairs caused by defective material or workmanship of covered components are included.

This brochure is intended to provide general information about Ford ESP. Prices and plans are subject to change without notice. Plan availability, benefits, coverage and provider may vary by state. See your dealer for details.

Florida dealers only: In Florida, Ford ESP on Ford, Lincoln & Mercury vehicles is a service contract from Ford Motor Company. Our Florida license number is 60018. In Florida, Ford ESP on competitive-make vehicles is a service contract from The American Road Insurance Company, Dearborn, MI 48126. Certificate of Authority #09079.

Important Details About Ford ESP PowertrainCARE

POWERTRAINCARE

EXTENDED SERVICE PLANS















GENUINE PARTS • GENUINE SERVICE
GENUINE PEACE OF MIND

What Is **PowertrainCARE**?

Critical Coverage for Future Vehicle Repairs

Ford ESP ... Protection Against Future Vehicle Repair Costs



29 Vital Components Covered
New and Used Vehicles

O: What level of additional coverage does PowertrainCARE provide for my vehicle repairs?

Customize Your

Ford ESP Coverage

A: PowertrainCARE offers minimal coverage for major components to keep your vehicle operational. It's like having critical health care coverage for your vehicle.

PowertrainCARE covers 29 major components – after your Bumper-to-Bumper New Vehicle Limited Warranty expires, including the:

- Engine
- Rear-Wheel Drive Components
- Transmission Front-Wheel Drive Components

That's peace of mind.

Ford ESP Is:

- · Honored by any Ford, Lincoln or Mercury dealer in the U.S. and Canada
- The only extended service plan offered by Ford Motor Company
- The only plan that guarantees your work will be performed by Ford Motor Company factory-trained technicians using Ford and Motorcraft® OEM parts

PowertrainCARE is a great value. It could easily pay for itself. One covered repair could save you the amount you paid for your plan and more.



Estimated expenses for a variety of repairs are listed above and should only be used as an example. Actual costs will vary by vehicle, repair and dealer location.

- · A variety of time and mileage deductibles are available - \$0, \$50, \$200 and a disappearing deductible option
- · Consider first-day rental or the enhanced rental benefit option
- Maintenance plans available to eliminate your future vehicle maintenance expenses

Plus, you get other valuable benefits:

Cross Country® Motor Club, Inc. membership — for 24-hour roadside assistance, call 1-800-241-3673 toll-free

- Flat-tire change
- Battery jump starts
- Towing and towing reimbursement
- Out-of-fuel assistance
- Travel expense reimbursement or destination assistance

†Cross Country® Motor Club, Inc., of Alaska, California, Hawaii, Oregon, Wisconsin and Wyoming.

Rental Car Reimbursement

- Up to 10 days per repair visit*
- \$30 per day (\$36 per day for Lincoln)
- Includes repairs covered by the Bumperto-Bumper New Vehicle Limited Warranty
- *Requires the vehicle to be kept overnight for covered repairs

Ford ESP May Improve Resale Value

Any remaining coverage is transferable to a new owner if you sell your vehicle. So, PowertrainCARE may actually add resale value!

Ford ESP Payment Options

You can finance the cost of your coverage along with your vehicle loan or lease, or use our interestfree payment program.

PowertrainCARE is the answer if you want critical coverage to protect your investment. It helps minimize surprise repair costs.

O: Which vehicle components does PowertrainCARE cover?

A: 29 critical components! Here's the complete list:

ENGINE

- All Internal **Lubricated Parts**
- Cylinder Block · Cylinder Heads
- · Flywheel
- · Manifold (Exhaust and Intake)
- Manifold and Bolts
- Oil Pan
- Oil Pump
- · Seals and Gaskets

- Thermostat
- Thermostat Housing . Timing Chain Cover
- Timing Chain
- (Gears or Belt) Turbocharger/
- Supercharger Unit (Factory Installed)
- · Valve Covers
- · Water Pump



TRANSMISSION

- All Internal Parts
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case



REAR-WHEEL DRIVE AXLE

- Axle Shafts Bearings (Front
- and Rear)
- Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Driveshaft
- Retainers
- · Seals and Gaskets
- Universal and Constant Velocity Joints



FRONT-WHEEL DRIVE AXLE

- · Axle Shafts Bearings (Front and Rear)
- Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- · Hubs. Automatic Front Locking (Four-Wheel Drive)
- · Locking Rings (Four-Wheel Drive)
- · Seals and Gaskets
- Universal and Constant **Velocity Joints**