

LIFETIME ENGINE COVERAGE

Engine: All internally lubricated parts contained within the engine block and cylinder head(s). Cylinder head, engine block and rotor housings when damaged as a result of the failure of a covered internally lubricated part. Coolant, fluids, lubricants and filters when required in connection with the repair or replacement of a covered part.

YOUR VEHICLE MAINTENANCE REQUIREMENTS

It is your responsibility to ensure the oil warning light and gauge, as well as the temperature warning light and gauge, are in proper working condition and not displaying signs of warning.

Maintenance expenses are your responsibility. While not required, it is recommended you return to the Dealer for maintenance services. In order to maintain valid Limited Warranty coverage, you must have your vehicle checked and serviced in accordance with the manufacturer's recommendations, as outlined in your vehicle's Owner's Manual. You must retain all copies of verifiable receipts and repair orders for maintenance services. These copies must indicate customer name, repair order number and date, vehicle identification number, odometer reading at time of service and a complete description of the service performed including required parts and materials. You may be required to provide evidence of all maintenance services. **Failure to provide proof of services performed may result in denial of coverage.**

CLAIM PROCEDURE / PRE-AUTHORIZATION

1. Use reasonable means to protect your vehicle from further damage in order to prevent additional expenses, repairs or complete denial of the claim. You will be responsible to pay any such additional expenses;
2. Return your vehicle to the Dealer. If this is not possible and you need assistance, call the administrator toll free at (800) 643-9059;
3. Authorize any charges necessary to determine the cause of failure including disassembly and diagnostic charges. You will be required to pay the expense of the disassembly and diagnosis if the failed component is not covered by your Limited Warranty;
4. At the request of the administrator, permit an independent inspection before repairs are completed;
5. Obtain or instruct the repair facility to obtain a repair authorization number from the administrator before any repair is made. Should an emergency occur which requires a covered failure repair be made at a time when the administrator's office is closed, you must call no later than the next business day to determine if such repair will be covered by the Limited Warranty. If covered, you will be eligible for reimbursement on covered repairs provided you follow all other procedures outlined in this section;
6. Submit or have the repair facility submit the invoice/repair order to the administrator exhibiting the authorized repair has been completed;
7. Pay deductible, if applicable, and any non-covered expenses.

WHAT IS NOT COVERED

1. This Limited Warranty does not provide coverage for:

- A. Any part not specifically listed as covered under the Coverage you selected, including but not limited to any of the following parts: Glass, lenses, sealed beams, light bulbs, wheels, wheel covers, tires, interior trim, moldings, bright metal parts, sheet metal, flexible body parts, frame and sub-frames, weather strips, upholstery, convertible and/or vinyl top, paint and coatings, catalytic converter, exhaust system, diesel particulate filter, brake rotors and drums, wiper blades, coolant hoses, all batteries including the Hybrid/EV high voltage rechargeable battery installed by the manufacturer unless listed under your coverage, spark/glow plugs, drive belts, brake pads, brake linings and shoes, manual clutch disc (automatically shifted manual transmission clutches are covered); home charging station, wall connector, mobile connector, all future connectors, and all related charging adapters;
- B. Repairs of water and air leaks (including fogging of and moisture in lamp assemblies), rattles, squeaks and wind noise, alignment of body parts, bumpers and glass;
- C. The normal maintenance services and parts required or recommended by your vehicle manufacturer and other normal maintenance services and parts which include, but are not limited to: engine tune up, suspension alignment and wheel balancing, Hybrid/EV high voltage rechargeable battery recharging fees. Filters, lubricants, engine coolant, fluids and refrigerants will only be covered in connection with the repair of a covered failure;
- D. Repairs or replacements covered by any insurance policy, repairer's/supplier's guarantee, Limited Warranty or manufacturer's or seller's warranty, even if coverage is revoked or denied for any reason, including manufacturer insolvency;
- E. Repairs, replacements or alterations made without prior authorization or without following the required claim procedure;
- F. Repair or replacement of any part due to a condition that existed prior to the purchase of your Limited Warranty;
- G. A covered failure which does not occur during or is not reported to the administrator within the term of your Limited Warranty unless expiration of Limited Warranty falls on a holiday or weekend, then the next business day will be acceptable;
- H. Repairs if the odometer has ceased to operate and odometer repairs have not been made as soon as reasonably possible, or the odometer has been altered, tampered with, disconnected, or in any way misrepresents the vehicle's actual mileage after you purchased your vehicle;
- I. Repairs or replacements of any parts or components that do not meet original manufacturer's specifications as installed at the time of original vehicle assembly;
- J. Any part(s) which has not sustained a covered failure, but which a repair facility recommends or requires be repaired or replaced in connection with the repair or replacement of a covered part(s). This includes any expense due to engineering upgrades or for repairs made solely to meet or maintain governmental emission standards;
- K. Storage charges, shop supplies, hazardous waste disposal fees, battery disposal fees, freight and/or delivery charges;
- L. Economic loss, including loss of time, inconvenience, or other incidental loss or damage that may result from a covered failure, except as may otherwise be provided as a benefit in this Limited Warranty;
- M. Damages, loss or additional expense associated with delay or inconvenience caused by any supply chain interruption or part unavailability arising from any cause;
- N. Consequential loss or damage that is the result of a breakdown of a covered part resulting from the failure of a non-covered part. However, coverage will be provided for the failure of a non-covered part resulting from a breakdown of a covered part;
- O. Liability for damage to property, injury or death of any person arising out of the operation, maintenance, recycling or use of your vehicle or any of its parts, whether or not related to the parts covered herein;
- P. Repairs or replacements made outside of the United States, United States territories and possessions or Canada;
- Q. Diagnostic charges, cost of disassembly or cost of assembly if your repair is not covered or has been denied;
- R. Normal powertrain wear and tear including but not limited to burnt valves, worn or carbon fouled piston rings, any covered failure resulting from a buildup of carbon, the correction of oil consumption or repairs for reduction in engine efficiency;

S. Damage from freezing or overheating due to any cause, including resultant engine damage from overheating due to water pump failure.

2. This Limited Warranty does not provide coverage if your vehicle:

- A. Is equipped to plow snow, whether or not the plow blade is attached to your vehicle;
- B. Is used for commercial hauling, delivery, limousine service;
- C. Is used for hauling or towing in excess of the manufacturer's limitations and specifications;
- D. Is used for rental, racing, speed contest or other competition, police car, security vehicle, emergency vehicle, shuttle service, taxi or commercial towing;
- E. Has been declared a total loss or has been issued a salvage or branded title.

3. This Limited Warranty does not provide coverage for damages caused by:

- A. Collision or impact, including collision caused by any autonomous or any assistive driver system failures or misuse, fire, theft or attempted theft, freezing, vandalism, malicious mischief, riot, civil commotion, explosion, lightning, water, flood, falling missiles or objects, or contributed to by foreign objects and/or the use of contaminated coolants, diesel emission fluid, fuels, fluids, lubricants or refrigerants, and the resultant rust, corrosion or consequential damage, sludge or restricted oil flow;
- B. Misuse, alteration, abuse, negligence, or lack of proper maintenance or breakdowns caused by improper servicing or improper repairs, insufficient coolants or lubricants, rust and/or corrosion;
- C. A non-covered part;
- D. The direct result of modifications which do not meet factory specifications including electronic or software modifications;
- E. Ingestion of water through the engine air intake system;
- F. Using your vehicle as a stationary power source;
- G. Non-factory software including virus, malware, spyware.

IMPORTANT ITEMS

Limited Warranty Administrator's Responsibilities: Universal Underwriters Service Corporation, dba: UUSC Service Company in California and New York; Vehicle Dealer Solutions in Florida has been appointed as the **administrator** of our Limited Warranty program. The **administrator** is responsible only to **us** in accordance with our separate agreement. The **administrator** does not assume and specifically disclaims any responsibility or liability to **you** under this Limited Warranty. We have, however, authorized the **administrator** to assist **you**. **You** may contact the **administrator** at the following address and telephone numbers to have questions answered or receive help in filing a claim under this Limited Warranty:

Customer Service - PO Box 7922, Shawnee Mission, KS 66207, (888) 835-5063, usu.fi.customer.service@zurichna.com

Claims - PO Box 7943, Shawnee Mission, KS 66207, (800) 643-9059

Limit of Liability: The total of all benefits paid or payable for each repair visit is limited to the actual cash value of **your vehicle** not considering loss of value due to a **covered failure**, less **deductible**, if applicable. Actual cash value is determined by Kelley Blue Book®, National Auto Dealer Association Guide or other nationally recognized source, based upon region. The total of all benefits paid or payable during the **term** shall not exceed the purchase price paid for **your vehicle**.

Important Dealer Obligations and How State Law Applies: The Dealer's obligation to repair or replace any part covered by this Limited Warranty is the sole and exclusive remedy available to you and such obligation is in lieu of all other express warranties; any implied warranty of merchantability or fitness for a particular purpose applicable to the vehicle is limited in duration to the term. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In addition, the Dealer shall not be liable or responsible for any incidental, consequential, commercial or exemplary losses or damages resulting from (a) The breach of this Limited Warranty, (b) Any implied warranty or (c) Failure of any part of the vehicle. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Other: This Limited Warranty may not be transferred or assigned.