

WARRANTY
LIFETIME
CARE

Customers For Life!





Thank You

For Choosing Us for Your Vehicle Purchase!
Your Lifetime Warranty Care is Good for as
Long as You Own Your Vehicle.

LIFETIME WARRANTY CARE COVERAGE

In order to keep your warranty agreement in effect for as long as you own the vehicle, you must have your vehicle checked and serviced in accordance with the manufacturer's recommendations at a licensed repair facility. Failure to follow such recommendations may result in a denial of coverage. Maintaining your vehicle at Subaru of Bend makes it easy to help you keep your warranty valid!

- ✓ We are your authorized facility so when servicing with us there are no requirements to get prior authorizations.
- ✓ Our knowledgeable automobile technicians are ASE certified.
- ✓ We maintain your service records, making it convenient at the time of a claim.
- ✓ Call us today to schedule your next maintenance appointment at 541-389-3031.



LIFETIME WARRANTY CARE COVERAGE

LIMITED POWERTRAIN WARRANTY - The covered parts listed below are the items covered under the Lifetime Warranty Care program. If it is not listed, it is not covered.

COVERED PARTS

ENGINE - All internal lubricated parts including engine block, cylinder head(s), exhaust manifold, expansion plugs, harmonic balancer, intake manifold, mounts, oil pan, rotary engine rotor housing, timing belt/chain & tensioner, timing chain cover, valve cover(s), water pump, electric coolant pump, electric oil pump, diesel accessory vacuum pump, lift pump, injectors & injector pump, manufacturer installed turbocharger(s), bypass valve(s), blow-off valve(s), intercooler & waste gate(s), manufacturer installed supercharger.

TRANSMISSION - (Automatic, Continuous Variable, Standard & Transfer Case) all internally lubricated parts, metal cooler lines, mounts, throttle valve cable, torque converter, flywheel / flexplate, transmission and transfer case housing, transmission cooler, oil pan, vacuum modulator, external & internal control unit, automatic electronic clutches.

DRIVE AXLE - All internal lubricated parts within the drive/transaxle assembly & housing, including axles & axle bearings, constant velocity joints, drive shaft support, differential cover, hub bearings, front hub locking assemblies, drive shaft, universal joints, four wheel drive actuator.

FILTERS, FLUIDS, LUBRICANTS & TAXES - Filters, fluids, lubricants & taxes required to complete a Covered Repair for any Covered Part.

SEALS & GASKETS - Seals & gaskets when required to complete a Covered Repair for all Covered Part(s) listed above.



We will act with reasonable promptness to perform or authorize covered repairs upon your contacting us or the Administrator, subject to the availability of repair resources during normal business hours.

In circumstances where we are not performing the Repairs, we will not pay for expenses that exceed the manufacturer's suggested retail price or the posted hourly labor rate for the repair facility multiplied by the appropriate operation time, as published in a nationally recognized labor time guide. You will be responsible for paying any excess costs charged by the repair facility.

We will not reimburse you or a repair facility to the extent a Mechanical Breakdown is also covered by the manufacturer's warranty, regardless of whether the manufacturer honors its coverage obligation.

We reserve the right to inspect the Vehicle and its maintenance records and to request proof of ownership in the event of a Mechanical Breakdown claim.

We reserve the right to recoup any amount we paid or incurred for a covered Repair to the extent you recover more than your actual loss collectively from us and one or more third parties.

SUBSTITUTION TRANSPORTATION BENEFIT

During the Warranty Term, you are entitled to a substitute transportation benefit which will reimburse you for actual expenses incurred to rent a vehicle from a licensed rental car agency or for public or private commercial transportation while your vehicle is undergoing a Covered Repair. We will pay or reimburse you for actual expenses incurred. You are responsible for providing the Administrator with copies of receipts or other documents supporting these expenses within 90 calendar days after the costs are incurred. You must make your own arrangements for substitute transportation. We will not reimburse you to the extent you are entitled to substitute transportation benefits or reimbursement from another source. A daily benefit (capped at \$25 per actual day that expenses are incurred) will be earned as set forth in the event and earnings rate table included in the written limited warranty. Call 855-251-7175 to request reimbursement.

Coverage is good for as long as you own the vehicle. Coverage is subject to limits & exclusions; see written limited warranty for details.

REPORTING A MECHANICAL BREAKDOWN CLAIM / MAINTENANCE

SCHEDULE SERVICE

We recommend that you return to the selling dealer for all vehicle maintenance and repairs. However, if you choose to go to another certified repair facility please call the Administrator at 855-251-7175 for a repair or maintenance pre authorization number.

In the event of a mechanical breakdown, please follow these procedures:

Prevent further damage by taking immediate action. This warranty will not cover the damage caused by not securing a timely repair of the failed component.

Return vehicle to us or, at our option, take the vehicle to an authorized licensed repair facility before the warranty term expires. If you are more than 50 miles from us, you may take the vehicle to the nearest available licensed repair facility. Call or have the repair facility call the Administrator at 855-251-7175 for pre authorization number. Provide a copy of the Warranty or the Warranty number, if possible.

Authorize disassembly of the vehicle if disassembly is necessary to diagnose the cause and cost of the reported Mechanical Breakdown. You will be responsible for any disassembly and diagnosis charges if the associated repairs are not covered repairs.

If requested, provide us or the authorized repair facility with copies of the vehicle's maintenance records.

If the covered repair is performed by a repair facility other than ours, you or the repair facility must furnish the Administrator with copies of an itemized, dated repair order and paid receipt(s) within 90 calendar days after the covered repair is performed.

MAINTENANCE

You have the responsibility to properly maintain the vehicle as recommended by the manufacturer. To maintain records of routine vehicle maintenance performed by us or others a detailed log along with receipts must be available to report a claim for benefits. You must obtain preauthorization for any repairs made to the vehicle by a repair facility other than ours.

SERVICE DATE	SERVICE PERFORMED	NAME, ADDRESS & PHONE OF SERVICE FACILITY	REPAIR ORDER NO.	MILEAGE

Please Call Our Service Department for More Information **541-389-3031**

LIFETIME WARRANTY CARE COVERAGE

541-389-3031

