



You can't miss them all,
that's why you're covered.

In addition to convenient certified service, all eligible tires purchased at your Audi Tire Center come with 24 month Road Hazard coverage.*

- ▶ 24 Month Road Hazard coverage**
- ▶ 100% replacement the first year
- ▶ 50% replacement the second year
- ▶ Flat tire repair coverage
– up to \$20 per occurrence

AUDI TIRE CENTER 24-MONTH TIRE ROAD HAZARD PROTECTION

YOU MUST PRESENT YOUR ORIGINAL INVOICE SHOWING THE PURCHASE OF THE TIRE

This Road Hazard Program is made by the selling Audi Tire Center and administered by Sonsio International, Inc. This Road Hazard Program is extended only to you the original purchaser of the tire, and not to anyone who may purchase your vehicle or tires during the term of this Road Hazard Program. This Tire Road Hazard Program covers only the tires listed on your original purchase invoice. This Road Hazard Program covers your tires for a term of 24 months from the date of purchase of your tires, or until 2/32" or less of tread remains, whichever occurs first.

WHAT IS A ROAD HAZARD: A road hazard occurs when a tire fails due to a puncture, bruise or break incurred during the course of driving on a maintained road. Nails, glass and potholes are the most common examples.

WHERE YOU CAN OBTAIN SERVICE: You must return to the Audi Tire Center where you purchased your tires. If you are unable to return to the original Audi Tire Center, contact the Program Administrator at 1.866.365.9229 or log on to www.audi.com for assistance in locating the nearest participating Audi Tire Center.

WHAT YOU MUST DO TO OBTAIN SERVICE:

1. If you have a tire that has been damaged due to a road hazard as defined above, return to the original selling Audi Tire Center to have your tire examined.
2. If the Audi Tire Center determines that your tire is repairable, they do not need to contact the Program Administrator for prior approval to repair the tire. It will be repaired as described below under Flat Tire Repair.
3. If the Audi Tire Center determines that the tire cannot be repaired and is found to be covered under this program, the tire will be replaced according to the terms described below under Tire Replacement Terms.
4. You must sign the repair or replacement invoice and give a copy of the original invoice to the Audi Tire Center. The tire being replaced must be surrendered to the Audi Tire Center.
5. You are responsible for any and all charges not covered by the adjustment as described below.

FLAT TIRE REPAIR: If your tire is damaged due to a road hazard as defined above, and can be safely repaired according to Audi Tire Center guidelines, the tire must be repaired at the Audi Tire Center where you purchased your tires. The repair will be covered for up to \$20.00 per tire per occurrence. You are responsible for any additional charges beyond \$20.00 including but not limited to balancing and taxes. The Road Hazard Program for this tire will remain in effect for 24 months from the date of purchase of the tire, or until 2/32" or less of tread remains on this tire, whichever occurs first.

TIRE REPLACEMENT TERMS: If, during the 24-month term, a tire covered by this Road Hazard Program is damaged due to a road hazard as defined above and cannot be safely repaired, and there is more than 2/32" of tread remaining, it will be replaced by the Audi Tire Center with an exact make/model of tire if available. If not available, a comparable quality tire will be installed. When a tire failure occurs in the first 12 months of ownership, and in the opinion of the servicing dealer the tire cannot be safely repaired, the tire will be replaced by the Audi Tire Center with coverage up to the original purchase price of the tire(s) or the replacement tire cost, whichever is the lesser. When a tire fails after the first 12 months, the tire will be replaced by the Audi Tire Center with coverage up to 50% of the original purchase price of the tire(s) or the replacement tire cost, whichever is the lesser. For example, if the original price of your tire was \$100, and the tire was damaged due to a covered road hazard in the 18th month of ownership, the replacement would be covered at 50% (in this case \$50.00). Under no circumstances will 100% coverage exceed \$399.99 per covered tire. You are responsible for any additional charges including but not limited to mounting, balancing, taxes and miscellaneous fees.

EXCLUSIONS AND LIMITATIONS: The following vehicles are not eligible for coverage: Any vehicle with a load capacity of one-ton or greater designed for, built for or used in a private recreational or commercial application including but not limited to Class A (or Type A) Motorhomes and Class C (or Type C) Motorhomes. Any emergency service vehicle, any vehicle used for hire, towing, construction or postal service. Any vehicle principally used for farm, ranch, agriculture, or off-road use. **Coverage excludes any damage that occurs from off-road use (off-road use is described as driving on anything that is not a paved or gravel road maintained by the state or local authority).** Coverage excludes damage from collision, fire, vandalism, theft, snow chains, manufacturer's defects, abuse and neglect (e.g. improper application, improper inflation, brake lock up, wheel spinning, torque snags, etc.). Also excluded are damages caused by mechanical failures (e.g. failed shocks, struts, alignment, balancing, etc.) or interference with vehicle components (e.g. fenders, exhaust, springs, etc.). Also excluded are any tires that have been retreaded, recapped, regrooved, remolded, tubed, or repaired in a manner other than per manufacturer's guidelines. This Road Hazard Program only covers tires that are clearly listed on the original purchase invoice, identified by the listed part/SKU number, while on the vehicle as detailed on the original purchase invoice, and you are the original purchaser. **CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE EXCLUDED.** Some states do not allow the exclusion or limitation of consequential or incidental damages, therefore such limitations may not apply to you. No expressed guarantee is given other than that stated herein. This Road Hazard Program gives you specific legal rights; you may have other rights, which vary from state to state. **IF YOU ARE UNABLE TO PROVIDE YOUR ORIGINAL PURCHASE INVOICE, THIS ROAD HAZARD PROGRAM BECOMES NULL AND VOID.** If a tire covered by this Road Hazard Program is replaced for any reason, the coverage for that tire(s) ceases. The Program Administrator reserves the right to deny any claim submitted with false or misleading information, or any claim submitted where the original invoice does not clearly identify the original purchaser, vehicle, mileage and tires.

FOR MORE INFORMATION: Please contact the Road Hazard Program Administrator at 1.866.365.9229 or contact the Service Department at your Audi Tire Center.