

Good for as long as you own the Vehicle. Subject to limitations based on value of Vehicle. See "Limits of Liability." This written warranty limits the duration of implied warranties to no longer than the term of this written warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.



**Limited Warranty**

**Declarations**

Warranty Holder

Warranty Holder Name(s)		Warranty Number	
Address		Telephone	
City	State	Zip	

Vehicle

Year	Make	Model	Manufacturer's Warranty Start Date
VIN		Odometer Reading at Warranty Issue Date	Vehicle Purchase Price \$ _____

Dealer

Dealer Name <b>TRACY VOLKSWAGEN</b>		Dealer Number	Telephone <b>209-229-7920</b>	
Dealer Address <b>2605 AUTO PLAZA DRIVE</b>		City <b>TRACY</b>	State <b>CA</b>	Zip <b>95304</b>

<b>Warranty Issue Date</b> _____	<b>Deductible</b> \$ <u>100.00</u> <input type="radio"/> <b>Disappearing</b>	<b>Coverage</b> Powertrain
<small>The Warranty Holder agrees to pay the above Deductible amount each time there is a Covered Repair. If the disappearing option is checked, the Deductible is waived when we perform the Covered Repair.</small>		

Certain capitalized terms are defined in this Warranty, and others appear in the above declarations of information (the "Declarations"). A capitalized term appearing in the Declarations refers to the specific vehicle, person, date or other item that has been entered into the associated box in the Declarations. If we discover that an item was entered into the Declarations incorrectly, we may correct the error and regard the term as referring to the item as corrected. **You** and **your** mean the Warranty Holder. **We**, **us** and **our** mean the Dealer. **Covered Part(s)** means one or more of the parts or components listed under "What this Warranty Covers" and not specifically excluded under "Exclusions and Other Coverage Limitations." **Repair(s)** means the repair or replacement (including labor) of one or more parts, and **Covered Repair(s)** mean Repairs that we are obligated to perform or for which we have a reimbursement obligation under this Warranty. **Mechanical Breakdown** means the failure of one or more parts to perform the function for which they were designed due to defects, faulty workmanship in the manufacturing process, or normal wear and tear.

Under this Warranty, we are obligated, subject to the Deductible and other provisions of this Warranty, to perform or provide for Repairs on the Vehicle if the Repairs are required as a result of a Mechanical Breakdown occurring during, and reported to us during, the Warranty Term, so long as the Mechanical Breakdown also occurred after the Warranty Issue Date. We are also obligated to provide a benefit for substitute transportation, as described under "Substitute Transportation Benefit."

We, at our option, will either provide the Repairs ourselves or reimburse an authorized licensed repair facility to do so. Replacement will be made with a part that, at our option, is remanufactured, used or new, and that is of a like kind and quality compatible with the original design specifications and wear tolerances of the Vehicle. All parts replaced will be covered for the Warranty Term, subject to the terms and conditions of this Warranty.

**Your Responsibilities**

You have the responsibility to properly maintain the Vehicle as recommended by the manufacturer, to reasonably protect the Vehicle from further damage when one or more parts fail, to maintain records of routine Vehicle maintenance performed by you or others, to follow the procedures for reporting a claim for benefits as described in this Warranty, and to cooperate fully with our reasonable requests to examine Vehicle maintenance records, inspect the Vehicle, or establish ownership of the Vehicle in the event you report a claim for benefits. Maintenance records generally include a detailed log of maintenance you perform and receipts for purchases of services provided by others and parts and supplies used by you or others in performing maintenance services. **You must obtain preauthorization for any Repairs made to the Vehicle by a repair facility other than ours.**

We have engaged a third-party administrator (the "Administrator") to perform certain services on our behalf with respect to this Warranty, including warranty registration and preauthorization and adjudication of claims for reimbursement of Covered Repairs performed by a repair facility other than ours. If you have any questions or concerns about this Warranty, please call the Administrator at 1-800-323-5771 or write the Administrator at: Warranty Administrator, P.O. Box 830633, Birmingham, AL 35283-0633.

For Claims and Customer Service, call 1-800-222-2721

**Dealer/Office Use Only:**  
Vehicle Purchaser

**Warranty Term**

This Warranty begins at 12:01 AM (your local time) on the Warranty Issue Date and expires when the Warranty Holder no longer owns the Vehicle.

**What This Warranty Covers**

This Warranty provides for Repairs on certain Covered Parts as stated below. We will act with reasonable promptness to perform or authorize Covered Repairs upon your contacting us or the Administrator, subject to the availability of repair resources during normal business hours.

In circumstances where we are not performing the Repairs, we will not pay for expenses that exceed the manufacturer’s suggested retail price or the posted hourly labor rate for the repair facility multiplied by the appropriate operation time, as published in a nationally-recognized labor time guide. You will be responsible for paying any excess costs charged by the repair facility.

We will not reimburse you or a repair facility to the extent a Mechanical Breakdown is also covered by the manufacturer’s warranty, regardless of whether the manufacturer honors its coverage obligation.

We reserve the right to inspect the Vehicle and its maintenance records and to request proof of its ownership in the event of a Mechanical Breakdown claim.

We reserve the right to recoup any amount we paid or incurred for a Covered Repair to the extent you recover more than your actual loss collectively from us and one or more third parties.

Coverage is limited to the Vehicle parts and other items described below:

Gasoline/Diesel Engine: all internal lubricated parts ♦ engine block ♦ cylinder head(s) ♦ exhaust manifold ♦ expansion plugs ♦ harmonic balancer ♦ intake manifold ♦ mounts ♦ oil pan (excluding drain plug related failures) ♦ rotary engine rotor housing ♦ timing belt/chain and tensioner ♦ timing chain cover ♦ valve cover(s) ♦ water pump ♦ electric coolant pump ♦ electric oil pump ♦ diesel accessory vacuum pump, lift pump, injectors and injector pump ♦ manufacturer-installed turbocharger(s), bypass valve(s), blow-off valve(s), intercooler and waste gate(s) ♦ manufacturer-installed supercharger.

Transmission (Automatic, Continuous Variable (CVT), Standard and Transfer Case): all internal / internally lubricated parts ♦ metal cooler lines ♦ mounts ♦ throttle valve cable ♦ torque convertor ♦ flywheel/flexplate ♦ transmission and transfer case housing ♦ transmission cooler ♦ oil pan ♦ vacuum modulator ♦ external and internal control unit ♦ automatic electronic clutches.

Drive Axle (Front/Rear/AWD/4 Wheel Drive): all internal lubricated parts within the drive/transaxle assembly and housing, including axles and axle bearings ♦ constant velocity joints ♦ drive shaft support ♦ differential cover ♦ hub bearings ♦ front hub locking assemblies ♦ drive shaft ♦ universal joints ♦ four wheel drive actuator.

Hybrid Vehicle: hybrid vehicle electric motor assembly ♦ electronic transmission/transaxle assembly ♦ transmission control (ECU) ♦ electric traction-drive motor assembly.

Filters, Fluids, Lubricants and Taxes: filters, fluids, lubricants and taxes required to complete a Covered Repair for any Covered Part listed above.

Seals and Gaskets: Seals and gaskets for all Covered Parts listed above when subject to a Covered Repair.

**Reporting a Mechanical Breakdown Claim**

In the event of a Mechanical Breakdown, follow these procedures:

1. Take immediate action to prevent further damage to the Vehicle.
2. Return the Vehicle to us or, at our option, take the Vehicle to an authorized licensed repair facility before the Warranty Term expires. If you are more than 50 miles from us, you may take the Vehicle to the nearest available licensed repair facility. Call or have the repair facility call the Administrator at 1-800-222-2721 to obtain authorization. Provide a copy of this Warranty or the Warranty number, if possible.
3. Authorize disassembly of the Vehicle if disassembly is necessary to diagnose the cause and cost of the reported Mechanical Breakdown. You will be responsible for any disassembly charges if the associated Repairs are not Covered Repairs.
4. If requested, provide us or the authorized repair facility with copies of the Vehicle’s maintenance records.
5. If the Covered Repair is performed by a repair facility other than ours, you or the repair facility must furnish the Administrator with copies of an itemized, dated repair order and paid receipt(s) within 90 calendar days after the Covered Repair is performed.

**Substitute Transportation Benefit**

During the Warranty Term, we will reimburse you for expenses to rent a substitute vehicle from a licensed rental car agency or for public or private commercial transportation while the Vehicle is undergoing a Covered Repair, subject to the remaining provisions of this paragraph. We will pay or reimburse you for actual expenses incurred. You are responsible for providing the Administrator with copies of receipts or other documents supporting these expenses within 90 calendar days after the costs are incurred. We will regard any applicable taxes as part of the expense. You must make your own arrangements for substitute transportation. We will not reimburse you to the extent you are entitled to substitute transportation benefits or reimbursement from another source. A daily benefit (capped at \$25 per actual day that expenses are incurred) will be earned as set forth in the following table. Call 1-800-222-2721 to request reimbursement.

<b>EVENT &amp; EARNINGS RATE</b>	<b>MAX</b>
1 day for the first 8 hours of approved labor for a Covered Repair or 2 days if the Vehicle is kept overnight	2
1 additional day for every additional 8 hours (or portion thereof) of approved labor for a Covered Repair that causes the Vehicle to be kept over an additional night	4
1 day per each actual day of delay due to unavailability of a major powertrain component subject to a Covered Repair	3
1 day per each actual day of delay due to an inspection at our request	2

## **Exclusions and Other Coverage Limitations**

This Warranty does not cover the following:

1. **Repairs or replacements falling within any of the following descriptions:** not authorized in advance ♦ performed outside of the United States, its territories and possessions, or Canada ♦ constituting upgrades or changes recommended by a repair facility or manufacturer and repair or replacement of parts to improve the Vehicle's operating performance when, in either case, a Mechanical Breakdown has not occurred ♦ to address noises such as rattles and squeaks not attributable to or indicative of a Mechanical Breakdown ♦ to address water or air leaks ♦ to a cellular phone or any communication, navigational or entertainment device because it was rendered inoperable due to exposure to malware or change(s) in content, wireless service or technology, including the cost to update or upgrade software ♦ to remedy the failure of heated/cooled seat part(s) resulting from accidental punctures or cuts in fabric or leather, spilled fluids or abuse (such as standing or jumping on the seat) ♦ to address oil sludging, oil consumption, burnt valves, engine compression or engine detonation failure.
2. **Damages and costs falling within any of the following descriptions:** arising from fraud, bad faith or personal injury ♦ punitive or exemplary ♦ to property, other than as specifically covered in this Warranty ♦ attorney fees ♦ arising from unauthorized diagnostic time, hazardous waste disposal, environmental fees, core charges, freight charges or fuel surcharges.
3. **If the Vehicle falls within any of the following descriptions:** is used for competitive driving, racing, snow plowing or police or emergency services ♦ is driven by multiple, unrelated drivers (such as a fleet vehicle) ♦ is used commercially ♦ is, after the Warranty Issue Date, retrofitted with aftermarket equipment to use alternative fuels or equipped with an odometer that does not accurately indicate actual miles driven because it was disconnected, altered, tampered with or not promptly repaired ♦ has, after the Warranty Issue Date, been altered beyond the manufacturer's specifications or had a manufacturer-installed truck bed replaced with a substitute truck bed or other parts or equipment.
4. **A Mechanical Breakdown or damage to a part resulting from or falling within any of the following descriptions:** your negligence or misuse ♦ improper servicing ♦ failure to perform general and safety-related maintenance required or recommended by the Vehicle manufacturer or your State ♦ the failure to take reasonable precautions to prevent further damage when an apparent problem exists ♦ continued operation of the Vehicle in an overheated state ♦ collision, upset, civil commotion, riot, illegal acts, nuclear events, war, or terrorism ♦ contamination of any fluid ♦ use of fluids and fuels that are not compatible with your Vehicle ♦ rust or corrosion ♦ water, explosion, acts of nature or other external forces or events ♦ a mechanical or structural flaw acknowledged by the manufacturer or that the manufacturer will repair at its expense ♦ failure of a Covered Part when caused by the failure of or damage to a non-covered part ♦ failure of a non-covered part even if caused by the failure of a Covered Part ♦ reverse polarity, power surges and overloaded circuits.
5. **A part falling within any of the following descriptions:** weather strips ♦ batteries ♦ hybrid vehicle battery pack/module, external battery charger and service plug ♦ body and trim items (such as upholstery, seat frames, conventional seat belt assembly, glass of any kind, sheet metal, bright metals, sealed beams, paint, sunroof assembly, convertible top and removable hardtop) ♦ after-market (non-manufacturer) equipment and manufacturer equipment not installed by the manufacturer ♦ any replacement part not of the same kind and quality as the manufacturer-installed part it replaced or incompatible with the design specifications and wear tolerances of the Vehicle manufacturer ♦ mobility or conversion equipment ♦ any part(s) not specified under "What This Warranty Covers."
6. **Any of the following parts, services and items generally constituting scheduled maintenance and wear-damaged items:** belts (except timing belts) ♦ fasteners ♦ brake drums ♦ brake rotors and brake cables ♦ exhaust systems ♦ all friction materials ♦ valve grinding ♦ hoses ♦ all fluid caps and reservoirs ♦ all illumination devices ♦ head and tail light assemblies ♦ fuses ♦ lubricants (except to complete a Covered Repair) ♦ brackets ♦ throw out bearing ♦ pilot bushing and manual clutch parts ♦ spark plugs and wires ♦ tires ♦ wheels/rims ♦ wheel balancing ♦ wiper arms and blades ♦ adjustments and alignments ♦ shop supplies ♦ any other items subject to scheduled maintenance or wear damage.

### **Limits of Liability**

The total dollar benefits paid under this Warranty are limited to the Vehicle Purchase Price. The total dollar benefit paid for any given Covered Repair is limited to the average trade-in value of the Vehicle (excluding tax, title and license fees) immediately prior to the Mechanical Breakdown based on the then most recent National Automobile Dealer Association Used Car Guide (or a comparable guide, if that guide has been discontinued).

### **Transfer and Assignment**

This Warranty may not be transferred or assigned.

### **Important Notice**

The following limitations apply except where prohibited by law: (1) our obligation to perform or provide for Covered Repairs and to provide a benefit for substitute transportation, as described under "Substitute Transportation Benefit," is the sole and exclusive remedy available to you under this Warranty; and (2) neither we nor the Administrator is liable for any incidental or consequential damages, including, but not limited to, loss of profits or income, loss of use of the Vehicle, or damage to person or property.

You assume all liability for payment of unauthorized Repairs.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.