

## **PHONE TIPS**

Even though you use your phone every day, you may not be familiar with all the settings and how to modify or use them. Plus, with so many phones on the market and so many new ones entering all the time, it's difficult to keep pace — especially when you get a new phone you've never used. Here are some tips to consider.



## **BlackBerry**®

- In Bluetooth® Options:
  - Allow Outgoing Calls: Set to Always
  - Connect on Power Up: Set to Yes
- Under Bluetooth Device Properties:
  - Trusted: Set to Yes
- Under General Options:
  - Default Call Volume: Set to Previous
- Re-boot the device if experiencing connection problems, like no sound or stuck in thinking mode:
  - Remove the phone's battery
  - Wait 3 seconds
  - Reinstall the battery
  - Power up the device

## Clean Pairing — Tip

When updating firmware/software on the phone or adding many contacts to the phonebook, it may be necessary to do a clean pairing with SYNC.

- Delete SYNC from the phone and the vehicle
- Pair the phone to SYNC

## **Need Help?**

Call the In-Vehicle Technology Team

1-800-392-3673

Select option 3 for In-Vehicle Technology Team representative.

Monday - Saturday 8:30 a.m. - 10:00 p.m. (ET)

Sunday 11:30 a.m. - 10:00 p.m. (ET) Click-to-chat on SyncMyRide.com

Monday - Saturday 8:30 a.m. - 1:00 a.m. (ET) Sunday

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