

WELCOME TO VOLVO'S COMMUNITY OF PROUD CAR OWNERS.

Volvo takes pride in offering customers added protection through VIP.



VOLVO ON CALL[®] FEATURES:

ON CALL[®] Roadside Assistance benefits are available for the term of your contract and include:

- 24-hour toll-free emergency dispatch
- Towing to nearest Volvo retailer, even if required for something other than a covered failure
- Trip Interruption Expense Reimbursement Benefits
- Battery Jump Start
- Flat Tire Service
- Fuel Delivery
- Lock-Out service if your ignition key is lost, broken or accidentally locked inside your Volvo and you are unable to locate a spare
- Computerized Trip Routing/Map Services for professional trip planning that includes detailed maps, clearly marked to indicate the most direct or scenic route to your destination.
- Winching Service to remove your Volvo from mud, sand, snow or ditch.

See your ON CALL[®] owners guide for complete program details.



ASK YOUR AUTHORIZED VOLVO RETAILER FOR MORE INFORMATION ABOUT THE BENEFITS OF VOLVO INCREASED PROTECTION.

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This is not a contract.

The content of this brochure is limited by its size.
The entire terms and exclusions of the Volvo Increased Protection plan are included in the Vehicle Service Contract.

Administered by:
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P.O. Box 1009
Bedford, Texas 76095
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VOLVO INCREASED PROTECTION PLAN

DRIVE YOUR VOLVO YEAR AFTER YEAR WITHOUT THE WORRY OF MAJOR REPAIR BILLS.



DESIGNED AROUND YOU.

EXCELLENT COVERAGE AND REAL VALUE.

Volvo Increased Protection is available in a variety of terms and deductibles, to match any driving habit and fit any budget.

Comprehensive coverage combined with many additional features will let you get the most out of your Volvo.

The choice is up to you. Volvo Increased Protection plans have been designed to provide you with great value to help you get the absolute most out of your Volvo ownership experience.

VOLVO INCREASED PROTECTION FEATURES:

- Rental reimbursement up to \$50/day for up to six days on covered repairs
- Protection at home or away throughout the United States and Canada
- Transferable coverage to enhance the resale value of your Volvo should you decide to sell it.

VOLVO INCREASED PROTECTION STATED COMPONENT COVERAGE COVERS THE ITEMS LISTED BELOW.

ENGINE

All internal, lubricated parts. Cylinder Block; Cylinder Head(s); Harmonic Balancer; Timing Chain, Timing Belt, Balance Shaft Belt, Gears, Pulleys, Guides and Tensioners; Oil Pump; Intake and Exhaust Manifold; Diesel Engine Vacuum Pump; Engine Mounts. The following parts are covered only if damaged by the failure of an internal, lubricated part: Cylinder Barrels, Timing Chain Cover, Valve Covers, Oil Pan and Rotor Housing.

TRANSMISSION/TRANSFER CASE

MANUAL TRANSMISSION/TRANSFER CASE:
All internal, lubricated parts. Flywheel; Transmission Mounts; Clutch Master and Slave Cylinder. The following parts are covered only if damaged by the failure of an internal, lubricated part: Transmission Case, Oil Pan and Transfer Case.

AUTOMATIC TRANSMISSION/TRANSFER CASE: All internal, lubricated parts. Flex Plate; Vacuum Modulator; Transmission Mounts. Torque Converter if internally damaged. The following parts are covered only if damaged by the failure of an internal, lubricated part: Transmission Case, Oil Pan and Transfer Case.

DRIVE AXLE (FRONT/REAR)

All internal, lubricated parts. Drive Shafts; Axle Bearings; Drive Axles, Stub Axles, Tripod Joints; Universal Joints; Constant Velocity Joints and Boots; Locking Hub Assembly. Drive Axle Housing if damaged due to the failure of an internal, lubricated part.

SEALS AND GASKETS

Seals and Gaskets on all covered parts.

TAXES AND FLUIDS

State and local taxes, where applicable, and fluids when required as part of a covered repair.

AIR CONDITIONING

Condenser; Evaporator; Compressor; Accumulator; Receiver Dehydrator; Clutch, Pulley and Field Coil; Idler Pulley and Bearing; Expansion Valve; P.O.A. Valve; Orifice Tube.

HEATING

HVAC Blower Motor; Heater Control Switch; Heating Cables; Heater Core. Fluids required as part of a covered repair.

FUEL SYSTEM

Fuel Pump(s); Fuel Injectors; Fuel Injection Pump; Fuel Distributor; Fuel Tank; Metal Fuel Lines.

COOLING SYSTEM

Water Pump; Radiator; Fan, Viscous Drive, Clutch and Motor; Condenser Fan; Cooling Fan Thermal Switch; Thermostat.

BRAKING SYSTEM

ABS Control Unit, Wheel Sensors, Pump and Motor, Accumulator, Actuator Assembly; Master Cylinder; Vacuum/Hydraulic Assist Booster; Wheel Cylinders; Disc Brake Caliper, Pistons and Seals; Proportioning Valve; Metal Hydraulic Lines and Fittings.



SUSPENSION (FRONT/REAR)

Upper and Lower Control Arms, Control Arm Shaft and Bushings; Upper and Lower Ball Joints; King Pins and Bushings; Torsion Bars; Strut Bar and Bushings; Stabilizer Bar; Links and Bushings; Wheel Bearings; Knuckle; Spindle and Support. MacPherson Strut Housing not including Shock Absorber or Insert.

STEERING

All lubricated parts contained within the Steering Gear Box. Rack Assembly, Control Valve; Power Steering Pump; Power Cylinder Assembly; Pitman Arm; Idler Arm; Tie Rod Ends; Drag Link; Steering Column Shaft and Coupling.

ELECTRICAL SYSTEM

Alternator; Voltage Regulator; Distributor; Ignition Module; Coil; Engine Wiring Harness; Manually-Operated Switches; Wiper Motor(s); Starter Drive and Solenoid; Starter Motor; Ring Gear; Anti-Detonation Sensors; Factory Installed AM/FM Radio, Cassette Player, CD Player and Speakers.

HIGH-TECH/CONVENIENCE GROUP

Four-Wheel Steering Center Shaft and Couplings, Power Steering Unit, Control Unit, Control Valve, Speed Sensors and Oil Pump; Turbocharger, Intercooler, Wastegate, Wastegate Actuator/Controller; Supercharger, Pulley and Clutch; Computerized Timing and Mixture Control Unit and Sensors; Power Door Lock Switches and Actuators; Cruise Control Module, Servo, Engagement Switch; Power Window Motor and Regulators; Power Seat Motor; Power Antenna; Power Sun/Moon Roof Motor; Ignition Switches.

IN ADDITION TO THE COMPONENTS LISTED ABOVE, EXCLUSIONARY COVERS MANY ADDITIONAL ITEMS.

Exclusionary is the most comprehensive vehicle coverage available today. Exclusionary covers most items on your vehicle. Examples of excluded items are as follows*:

- Normal maintenance services and parts described in your vehicle's maintenance manual
- Squeaks, rattles, water leaks or wind noise
- Non-factory installed electronics (e.g., radios, CD players and speakers)
- Exterior metal
- Upholstery and carpet
- Trim, ornamentation moldings
- Convertible tops, glass, plastic or assembly.

*See your Vehicle Service Contract booklet for complete list of excluded items and situations.

