

## **SAMPLE SMS/TEXT MESSAGE PRIVACY POLICY**

**Communications/Electronic Messages/SMS/Text Messages:** By agreeing to receive text or electronic messages from us, you expressly consent to receive marketing, informational, and/or transactional text or audio messages (audio messages and calls include artificial or pre-recorded messages or calls) that may be sent using an automatic telephone dialing system and/or software, by or on behalf of us, at the phone number or electronic address you provide us. You may receive different types of messages including advertising, transactional, operational, or informational messages at that phone number or electronic address, including order confirmations; shipping and delivery notifications; multi-factor authentication; requests for information; promotional information; appointment information; appointment status updates; and appointment reminders, or other messages in connection with our Services. We may not be able to deliver messages to all mobile carriers. Message and data rates may apply. You can opt-out of receiving further text messages at any time. After indicating your preference to stop receiving text messages, you may receive additional communications confirming that your request has been received and processed, and you may continue to receive text messages for a short period while we process your request(s). Providing consent to receive messages is not a condition of purchasing any property, goods, or services. Personal information collected in connection with any communication or message is subject to the terms of this Privacy Policy. We do not sell or transfer your consent to receive text messages, electronic messages, or calls to other parties so they can market to you.

Messages exchanged with us, and phone calls with us, may be monitored or recorded including by third parties on our behalf. If you send or receive messages with us via SMS, text message, phone call, our Site (consistent with any website consent banner settings), or other electronic communication, we (or our third-party vendors on our behalf) may log data and signaling information in connection with the messages including the contents of the messages, phone numbers, phone carriers, electronic address, electronic routing information, and the date and time that any messages were processed. We (or our third-party vendors on our behalf) may also track your actions in response to the messages you receive from or on behalf of us such as whether you deleted, opened, or forwarded such messages. We (or our third-party vendors on our behalf) may also store information that you provide through communications with us, including from phone calls, letters, emails, and other electronic messages, or in person.