## **AODA Integrated Accessibility Standard – Multi-Year Plan**

Criteria	Requirements	Status
1. Establishment of Accessibility	Deadline: Jan. 1, 2014	
Policies	Sec. 3(2) Shall include a statement of organizational commitment to	
	meet the accessibility needs of persons with disabilities	Complete
	Sec. 3(3) Prepare one or more written documents describing its	
	policies.	

A third party, Workplace Safety & Prevention Services was contracted to complete the statement of commitment and policy on the Integrated Accessibility Standards Regulation.

Criteria	Requirements	Status
2. Accessibility Plans	Deadline: Jan. 1, 2014	
	<b>Sec. 4(1)</b> Large organizations shall establish, implement, maintain and document a multi-year accessibility plan, which outlines the organization's strategy to prevent and removed barriers and meet its requirement under regulation.	Complete
Action Taken		

A third party, Workplace Safety & Prevention Services was contracted to assist in with the completion of a multi-year accessibility plan.

Upon request, Weins Canada shall provide or arrange to make the plan available in accessible formats for persons with disabilities.

The Weins Canada multi-year plan will be reviewed and updated at least once every five years.

Criteria	Requirements	Status
3. Training	Deadline: Jan. 1, 2015 Sec. 7 Every obligated organization shall ensure training is provided on the requirements of accessibility standards referred to in the Regulation and on the Human Rights Code as it pertains to person with disabilities.	Ongoing
Action Taken		

All employees and volunteers, all persons who participate in developing the organization's policies; and all other person who provide goods, services or facilities on behalf of the organization will be trained. The Ontario Human Rights Commission's videos, Working Together: The Code and AODA will be used to train all of those who need to be trained.

Criteria	Requirements	Status
4. Accessibility Report	Deadline: Jan. 1, 2015 Sec. 86.1 Organizations shall file the accessibility report according to the following schedule: every three years in case of large organizations, due date December 31 2014	Ongoing
Action Taken		
The accessibility report was filed before the deadline of December 31, 2014 and subsequent reports will be filed every three years therafter.		



Criteria	Requirement	Status
1. Feedback from Customers &	Deadline: January 1, 2015	Complete
Employees	Sec. 11 Receiving and providing feedback in an accessible format	Complete
Action Taken		
Jnder the Customer Service Standar	d a feedback process was established for receiving and responding to t	feedback
pecifically about the manner in which	ch Weins Canada provides accessible goods or services to people with	disabilities.
Weins Canada's website does not cu	rrently have a spot where customers can provide feedback on the prov	ducts/services
offered. If feedback is elicited from	employees, a variety of methods will be available and employees will	be notified
that if they require an accessible forr	nat to notify Weins Canada of their requirement for an accessible forn	nat.
Criteria	Requirement	Status
2. Accessible Formats and	Deadline: January 1, 2016	Complete
Communication Supports	Sec. 12 Information about their goods and services or facilities	complete
Action Taken		
The majority of Weins Canada's docι	ments and/or information are in an electronic or digital format which	will facilitate
the conversion into an accessible for	mat. This will minimize the amount of time a customer/client will hav	e to wait for
an accessible document. Weins Cana	ada shall upon request provide or arrange for the provision of accessib	le formats
and communication support for pers	ons with disabilities. However, brochures produced outside the contr	ol of the
corporation are not available in an ac	ccessible format at this time. This includes automobile manuals.	
	Requirement	Status
	Sec. 12 Communication Supports	In Progress
Action Taken		
	on supports will be provided in a timely manner which takes into acco	
person's needs. The cost to provide	this service shall not be incurred by the customer/client. The custome	er/client will
person's needs. The cost to provide be consulted with to determine the s	this service shall not be incurred by the customer/client. The custome suitability of an accessible format or communication support. A list of	er/client will local service
person's needs. The cost to provide be consulted with to determine the sproviders will be on site to facilitate t	this service shall not be incurred by the customer/client. The custome suitability of an accessible format or communication support. A list of this process. Information about goods, services or facilities is available	er/client will local service e on the
person's needs. The cost to provide be consulted with to determine the s providers will be on site to facilitate company website. If the customer/c	this service shall not be incurred by the customer/client. The custome suitability of an accessible format or communication support. A list of this process. Information about goods, services or facilities is available lient requires additional supports, accessible formats of Weins Canada	er/client will local service e on the
person's needs. The cost to provide be consulted with to determine the sproviders will be on site to facilitate to company website. If the customer/c	this service shall not be incurred by the customer/client. The custome suitability of an accessible format or communication support. A list of this process. Information about goods, services or facilities is available	er/client will local service e on the
person's needs. The cost to provide be consulted with to determine the s providers will be on site to facilitate company website. If the customer/c will be made available upon request	this service shall not be incurred by the customer/client. The custome suitability of an accessible format or communication support. A list of this process. Information about goods, services or facilities is available lient requires additional supports, accessible formats of Weins Canada and will be handled by the relevant department.	er/client will local service on the a's materials
person's needs. The cost to provide to be consulted with to determine the sproviders will be on site to facilitate to company website. If the customer/c will be made available upon request Criteria	this service shall not be incurred by the customer/client. The customer suitability of an accessible format or communication support. A list of this process. Information about goods, services or facilities is available lient requires additional supports, accessible formats of Weins Canada and will be handled by the relevant department. Requirement	er/client will local service e on the
person's needs. The cost to provide to be consulted with to determine the sproviders will be on site to facilitate to company website. If the customer/c will be made available upon request Criteria	this service shall not be incurred by the customer/client. The custome suitability of an accessible format or communication support. A list of this process. Information about goods, services or facilities is available lient requires additional supports, accessible formats of Weins Canada and will be handled by the relevant department. Requirement Deadline: January 1, 2016	er/client will local service on the a's materials
person's needs. The cost to provide the consulted with to determine the seproviders will be on site to facilitate the company website. If the customer/company website available upon request Criteria 3. Unconvertible Information	this service shall not be incurred by the customer/client. The customer suitability of an accessible format or communication support. A list of this process. Information about goods, services or facilities is available lient requires additional supports, accessible formats of Weins Canada and will be handled by the relevant department. Requirement	er/client will local service e on the a's materials Status
person's needs. The cost to provide the consulted with to determine the seproviders will be on site to facilitate to company website. If the customer/company website available upon request Criteria 3. Unconvertible Information Action Taken	this service shall not be incurred by the customer/client. The customer suitability of an accessible format or communication support. A list of this process. Information about goods, services or facilities is available lient requires additional supports, accessible formats of Weins Canada and will be handled by the relevant department. Requirement Deadline: January 1, 2016 Sec. 12 Examples: blue prints or x-rays	er/client will local service e on the a's materials Status Complete
person's needs. The cost to provide the consulted with to determine the seproviders will be on site to facilitate to company website. If the customer/company website	this service shall not be incurred by the customer/client. The custome suitability of an accessible format or communication support. A list of this process. Information about goods, services or facilities is available lient requires additional supports, accessible formats of Weins Canada and will be handled by the relevant department. Requirement Deadline: January 1, 2016 Sec. 12 Examples: blue prints or x-rays uce the brochures, manuals, etc for the products it sells. As a result, W	er/client will local service e on the a's materials Status Complete
person's needs. The cost to provide the consulted with to determine the seproviders will be on site to facilitate to company website. If the customer/company website	this service shall not be incurred by the customer/client. The custome suitability of an accessible format or communication support. A list of this process. Information about goods, services or facilities is available lient requires additional supports, accessible formats of Weins Canada and will be handled by the relevant department. Requirement Deadline: January 1, 2016 Sec. 12 Examples: blue prints or x-rays uce the brochures, manuals, etc for the products it sells. As a result, W	er/client will local service e on the a's materials Status Complete
person's needs. The cost to provide the consulted with to determine the seproviders will be on site to facilitate to company website. If the customer/company website	this service shall not be incurred by the customer/client. The custome suitability of an accessible format or communication support. A list of this process. Information about goods, services or facilities is available lient requires additional supports, accessible formats of Weins Canada and will be handled by the relevant department. Requirement Deadline: January 1, 2016 Sec. 12 Examples: blue prints or x-rays uce the brochures, manuals, etc for the products it sells. As a result, W	er/client will local service e on the a's materials Status Complete
person's needs. The cost to provide be consulted with to determine the s providers will be on site to facilitate to company website. If the customer/c will be made available upon request Criteria 3. Unconvertible Information Action Taken Weins Canada does not create/produ- is not responsible for providing access	this service shall not be incurred by the customer/client. The custome suitability of an accessible format or communication support. A list of this process. Information about goods, services or facilities is available lient requires additional supports, accessible formats of Weins Canada and will be handled by the relevant department. Requirement Deadline: January 1, 2016 Sec. 12 Examples: blue prints or x-rays uce the brochures, manuals, etc for the products it sells. As a result, Weins suble formats for these items.	er/client will local service e on the a's materials Status Complete Veins Canada

Action Taken

In some cases, Weins Canada will be able to provide the information or communications quickly. In other cases we will require more time due to the complexity of the document/drawing and resources or internal capacity of the organization. Customers/clients will receive most accessible documents within 14 business days.



Criteria	Requirement	Status
5. Posting Requirements	Deadline: January 1, 2016	
	Sec. 12 Public must be notified about accessible formats &	In Progress
	communication supports	
Action Taken		

Weins Canada will notify the public about the availability of accessible formats and communication supports via the company website.

Criteria	Requirement	Status
6. Emergency Procedures / Plan or Public Safety Information	<b>Deadline: January 1, 2016</b> <b>Sec. 13</b> If publicly available must also provide in an accessible format. i.e.: evacuation procedures, floor plans, Health & Safety information	Complete
Action Taken		
Evacuation procedures, floor plans, health & safety are only used internal and are not made available to the public.		

Criteria	Requirement	Status
7. Accessible Websites & Web	Deadline: January 1, 2014	
Content	<b>Sec. 14</b> Applies to new internet websites & content WCAG20 (World Wide Web Consortium web content accessibility guidelines at Level AA)	Complete
Action Taken		
•	or a significant refresh (more than 50% of content, design or technolo such as job postings are done internally.	ogy) of its
	Requirement	Status
	Deadline: January 1, 2021	Orresing
	Sec. 14 All internet websites and web content	Ongoing
Action Taken		
	e handled by a contracted third party. The tips for working with web Information and Communications Standard) will be utilized to deter	



Component	Requirement	Status
. Recruitment, Assessment and	Deadline: January 1, 2016	
election	Sec. 22 Notify employees and public about availability of	In Progres
	accommodation(s) for applicants in the recruitment process	
Action Taken		
Veins Canada utilizes in-house and	3rd party sources for recruitment. Positions being filled internally/recr	uited in-
ouse will be posted on the company	y website. The availability of accommodation(s) for applicants in the r	ecruitment
•	Opportunities page of the company website. When third party source	
	n, Weins Canada will ensure they are meeting the requirements under	
	icating the availability of accommodations for applicants in the recruit	ment proces
his can/will be done by adding a lin	e in the job positing, communicating this information.	
	Requirement	Status
	Deadline: January 1, 2016	
	Sec. 23 Notify applicants who have been invited to participate in	In Progres
	a recruitment, assessment or selection process that	introgres
	accommodations are available	
Action Taken		
Veins Canada will notify applicants	when they are called for an interview about the availability of accomm	odations
luring the selection process. Mana	gers/Supervisors calling an applicant for an interview will inform them	of the
vailability of accommodations duri	ng the recruitment process.	
	Requirement	Status
	Deadline: January 1, 2016	
	Sec. 24 Offers of Employment - notify successful applicant of	In Progres
	policies for accommodating employees with disabilities	
Action Taken		
	sful applicant(s) of their policies for accommodating employees with di	sabilities.
Notification may take a variety of fo	rms such as in writing, verbal and as part of the orientation process.	
	Requirement	Status
	Deadline: January 1, 2016	
	Sec. 25 Informing Employees of Supports - all employees must be	
	informed of policies used to support employees with disabilities	On Going
	(existing employees, new hires and when there is a change to the	
	policy)	
Action Taken		
Neins Canada will inform all employ	ees of their policies for supporting employees with disabilities. Notific	ation may
	ter, email, staff memo or staff meetings. All new hires will be informed	•
Existing employees will be informed	when there is a change to the policy for supporting employees with di	sabilities.
Component	Requirement	Status
	Deadline: January 1, 2016	
Accessible formate and	Sec. 26 Must provide in an accessible format information needed	
2. Accessible formats and	<b>Sec. 20</b> Mast provide in an accessible format information needed	Complete
communication supports for		Complete
	to perform the job and information which is generally available to	complet
ommunication supports for		Completi

the conversion into an accessible format. This will minimize the amount of time a customer/client will have to wait for an accessible document. Weins Canada shall upon request provide or arrange for the provision of accessible formats and communication support for persons with disabilities. However, brochures produced outside the control of the corporation are not available in an accessible format at this time. This includes automobile manuals.



Component	Requirement	Status
3. Workplace emergency response	Deadline: January 1, 2012	
information	Sec. 27 Provide individualized workplace emergency response	Complete
	information ; prepare for the specific needs employees with	Complete
	disabilities may have in emergency situations	
Action Takon	•	

## **Action Taken**

Weins Canada will create an individualized workplace emergency response form for employees who have a disability and require accommodation(s)/supports to evacuate their workplace in an emergency. With the employee's consent, the person designated to provide assistance to the employee will be provided with the necessary information to assist the employee with the disability.

Component	Requirement	Status
4. Documented individual	Deadline: January 1, 2016	
accommodation plans	<b>Sec. 28</b> Develop and document individual accommodation plans for employees with disabilities; employee involvement, outside medical or expert evaluation; review frequency	Complete
Action Taken		

Weins Canada will create an individual accommodation plan for any employee for which they have been made aware has a disability. There may be times when Weins Canada will initiate a dialogue to offer assistance and accommodation for employees who are clearly unwell or perceived to have a disability. The employee will be included in the development of the plan. Weins Canada may seek outside medical or other expert evaluations in order to provide appropriate supports. The plan will be reviewed when there is a change in the employee's disability or job.

Component	Requirement	Status
5. Return to Work process	Deadline: January 1, 2016	
	<b>Sec. 29</b> Develop and have in place a RTW process for employees who have been absent from work due to a disability and require disability-related accommodations to return to work	In Progress
Action Taken		

## **Action Taken**

Weins Canada shall develop and have in place a return to work process for its employees who have been absent from work due to a disability and require disability-related accommodations in order to return to work. The return to work process will be documented. If an individual's injury is covered by the return to work provisions of the Workplace Safety and Insurance Act, then that Act's return to work process would apply.

Component	Requirement	Status
6. Performance Management	Deadline: January 1, 2016	
	<b>Sec. 30</b> Take into account the accessibility needs of employees with disabilities, as well as individual accommodation plans, during the performance management process in respect to employees with disabilities	In Progress
Action Taken		

Under the AODA, the term performance management means activities related to assessing and improving employee performance, productivity and effectiveness with the goal of facilitating employee success. Weins Canada will consider the accessibility needs of employees with disabilities in the area of performance management.



Component	Requirement	Status
7. Career Development and Advancement	Deadline: January 1, 2016 Sec. 31 Includes providing additional responsibilities within an employee's current position and the movement of an employee from one job to another in an org. that may be higher in pay, provide greater responsibility or be at a higher level in the org. or any combination of them and, for both additional responsibilities and employee movement, is usually based on merit or seniority, or a combination of them	In Progress
Action Taken		

Weins Canada will take into account what accommodations employees with disabilities may need to succeed elsewhere in the organizations or to take on new responsibilities in their current position. If the employee has an individual accommodation plan in place, the plan must be updated to reflect the changes in their new responsibilities.

Component	Requirement	Status
8. Redeployment	Deadline: January 1, 2016 Sec. 32 Reassignment of employees to other departments or jobs within the organization as an alternative to layoff, when a particular job or department has been eliminated by the organization	In Progress
Action Taken		
with disabilities when moving t	will employ a redeployment process, it will consider the accessibility needs hem to other positions within the organization. If the employee has an indi will be reviewed and updated to reflect the changes in their new responsibi	vidual

