



YOUR LEASE END GUIDE

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FOURTH EDITION

STEP 1

► **Your lease is set to expire, but our commitment to you does not.**

As you head into the final 90 days of your lease, there are steps to take and decisions to make. Rest assured Toyota Financial Services is here to help guide you through the process.

We value your business and look forward to supporting your future vehicle finance needs.

NEED MORE DETAILS?

- Call (800) 286-0652
- Visit MyTFSLease.com/info

90
DAYS



TIP:

Visit BuyAToyota.com to build your new vehicle and discover current local specials.

RESEARCH

Start reviewing your options 60-90 days before the final payment. Explore some options below¹.

► Lease a New Toyota

Whether you're eyeing a new Toyota vehicle or simply want a brand-new edition of what you're driving now, here's what you should do to prepare:

- Explore new models online at toyota.com
- Schedule a test drive at your local dealership

► Purchase Your Current Toyota

Love your leased Toyota and want to make it your very own? No problem. Here's what you need to do to put the wheels in motion:

- Call (800) 286-0652 or contact your originating dealership to determine your vehicle's payoff amount
- Visit toyotafinancial.com to review our financing and vehicle and payment protection options

¹ Leasing a new Toyota or financing the purchase of your current Toyota are on approved credit through your dealer and Toyota Financial Services. Not all applicants will qualify. Additional options are available. See your Toyota dealer for details.



Call (800) 286-0652 to speak to a member of our dedicated support team if you have any questions.

60
DAYS

TIP:

View the enclosed Lease-Return Checklist to learn what you should bring to the inspection.



STEP 2

INSPECT

Begin to familiarize yourself with the condition of your vehicle 30-60 days before the final payment.



Toyota Corolla

60
DAYS

Haven't scheduled your inspection yet? Call (855) 40-MY-TFS to speak to an AutoVIN specialist or visit MyTFSLease.com/info to schedule an appointment online.

Complimentary Vehicle Inspection

In preparation for lease-end, we recommend you take advantage of an optional inspection.² Why?

An inspection² is:

- **CONVENIENT** - inspectors can meet you at your home, work or other preferred location
- **INFORMATIVE** - knowing the condition of your vehicle before the end of your lease allows you to make well-informed decisions
- **THOROUGH** - detailed condition reports, itemizing any excess wear and use, are available shortly after inspection

Wear and Use Guidelines

Should you elect to return your vehicle, you may be charged if there is damage exceeding normal wear and use³. To better understand what is considered excessive, review the enclosed Wear and Use Guidelines or visit MyTFSLease.com/info for more information.

² Excess wear and use charges may be based solely on the optional inspection prior to maturity. Should you not take advantage of such inspection, one will be ordered upon return of the vehicle. If repairs are made to your vehicle before turn-in, you or the dealer may request an inspection upon turn-in.

³ Under certain circumstances, Toyota Financial Services does not charge its lease customers for excess wear and use damage. All charges may be subject to sales tax.



Use the enclosed measuring tools to approximate the size of an acceptable dent or ding.



Log into your account at toyotafinancial.com to view your detailed condition report.

30
DAYS

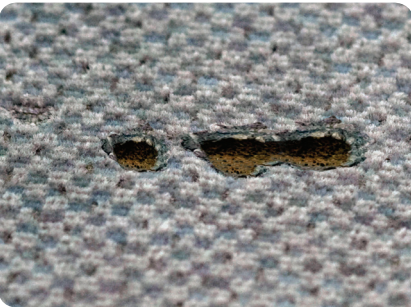
INTERIOR

The following are examples of excessive wear and use found on the interior of a vehicle⁴.

1. Cut Seat



2. Burned Fabric



3. Missing Accessory



4. Broken Equipment



1-2: Seat and Trim

- A single cut, tear, burn or stain greater than the size of a credit card

3-4: Equipment, Parts and Accessories

- Missing keys/remotes
- Missing parts or accessories (shifter knob, headrests, tonneau/cargo cover, etc.)
- Inoperative, malfunctioning or broken parts or equipment
- Any modifications not on the vehicle at lease inception

EXTERIOR

The following are examples of excessive wear and use found on the exterior of a vehicle⁴.

5. Dented Bumper



6. Scratched Bumper



7. Scratched Panel



8. Poor Repair



5-8: Paint and Body

- A consolidation of severe scratches in which the paint has been removed and the underlying panel is exposed
- A single dent greater than the size of a credit card
- Previous repairs performed poorly or unrepaired collision damage

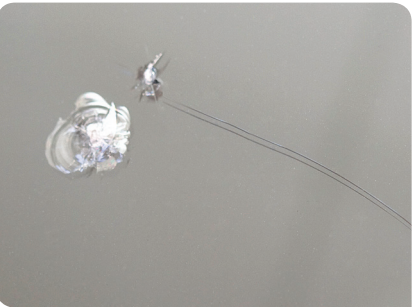
9-10: Glass and Lights

- Windshield cracks, stars or bull's-eyes
- Damaged, broken or non-factory tinted glass
- Bent, broken or missing lights, turn signals, mirrors or lamps

9. Broken Mirror



10. Damaged Windshield



11. Exposed Tire Cord



12. Damaged Alloy Wheel



11-12: Tires, Wheels and Wheel Covers

- Tires with exposed cords or sidewall damage
- Tires or wheels that do not meet manufacturer's guidelines for safe operation
- Missing or damaged wheel covers
- Wheel gouges greater than 1"

⁴ This is intended as general guidance only. State law and the terms of your lease may vary your rights and obligations regarding excess wear and use and mileage. Please refer to your lease agreement for a description of your rights and obligations upon termination of your lease. Toyota Financial Services may change its wear and use standards at any time consistent with the terms of your lease agreement.

CHECKLIST & TOOLS

Use the following checklist and tools to ensure your lease turn-in process is fast and simple.

- ☐ Use a credit card to examine possible excessive wear and use on your vehicle.
- ☐ Schedule your vehicle inspection appointment.
- ☐ Schedule a turn-in appointment with your Toyota dealer.
- ☐ Bring the following materials with you to your inspection and lease-return appointments:
 - ☐ Tool kit and spare tire, if applicable
 - ☐ All sets of keys (masters/remotes/valet), if applicable
 - ☐ Owner's Manuals
 - ☐ Any original equipment on your vehicle at lease inception (radio, headrests, 3rd row seat, tonneau/cargo cover, etc.)
- ☐ Bring the Odometer Statement included in your final billing statement (also available on MyTFSLease.com), and have the dealer record the mileage. Don't forget to sign the statement and ask for a copy.
- ☐ Check with your DMV to determine if your state requires license plate return at lease end.
- ☐ Cancel any electronic payments.

Use a credit card
as a guide to check
for excess wear
and use damage.

A credit card is 3 3/8" in length

0"
1"
2"
3"
3.5"
4"
5"
6"

TIP:



You may be eligible for special loyalty benefits. Ask your dealer for more information.

STEP 3

FINALIZE

In the last 30 days before your final payment, prepare to carry out the remaining steps of your chosen lease-end option, such as⁵:

▶ Lease a New Toyota

- Visit your local Toyota dealer to make any desired repairs
- Schedule a turn-in appointment with your originating Toyota dealer
- Return your vehicle at the appointed time
- Pay any remaining amounts owed under your lease

▶ Purchase Your Current Toyota

Finance Vehicle

- Contact your originating dealer and arrange for financing through the dealer and Toyota Financial Services

Purchase Vehicle Outright

- Call us at (800) 286-0652 to obtain current payoff amount, mailing address and necessary sale documents
- Mail payment and necessary documentation

⁵ On approved credit through your dealer and Toyota Financial Services. Not all applicants will qualify. Additional options are available. See your Toyota dealer for details.

30
DAYS



Visit toyotafinancial.com to check out the many products we offer to help protect your investment.



Check with your DMV to determine if your state requires license plate return at lease-end.

0
DAYS



Toyota Camry