

Drive On for Miles.

Based on your driving needs, you can customize a **Ford Protect BaseCARE EV** extended service plan that's right for you.

NEW PLAN TIME AND MILEAGE OPTIONS Available within New Vehicle Limited Warranty

Plan Length or Miles Covered (Coverage ends at the earlier of years or mileage)	3 Years	4 Years	5 Years	6 Years	7 Years	8 Years	9 Years	10 Years
36,000 Miles	■	✓	✓	✓	✓	✓	✓	✓
48,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
60,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
75,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
100,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
125,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
150,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
175,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓

■ Not offered.

USED PLAN TIME AND MILEAGE OPTIONS Available beyond the New Vehicle Limited Warranty

Coverage lengths range from 6 months/6,000 miles to 6 years/75,000 miles for Model Year 2009 and newer vehicles.

Drive On with First-Class Service.



Ford Protect BaseCARE EV coverage is 100% backed by Ford Motor Company.

- Service provided at Ford and Lincoln dealerships in the U.S., Canada and Mexico
- Ford-authorized parts used for covered repairs
- Factory-trained and certified technicians

Drive On with Valuable Benefits.



Ford Protect BaseCARE EV coverage is there when you need it with 24-hour Roadside Assistance.

- Includes tire change, lockout, out-of-fuel and battery jump-start assistance
- Towing Assistance (up to \$100 per occurrence)
- Emergency Travel Expense (up to \$1,000 within the first 5 days per occurrence)
- Destination Assistance (up to \$75)
- Call 1-800-241-3673**

Rental vehicle benefits.

- Standard coverage includes \$60 a day for up to 10 days for covered repairs

Drive On with Key Services.



Key Services is a benefit within your Ford Protect BaseCARE EV coverage. The technology in today's keys/key fobs makes it expensive to replace.

- Your Ford Protect Key Services option will replace or reprogram your key(s) and/or fob(s) if they are:
 - Misplaced
 - Damaged and will not work

Drive On with Savings.



Ford Protect BaseCARE EV coverage is an affordable way to limit your out-of-pocket expenses.

- Protects you from the rising cost of future repair bills
- Pay only your deductible, if any, per covered repair visit
- 100% transferable, which may increase your vehicle's resale value (transfer fee applies)

For New Ford Protect Plans:

- Coverage begins with the original in-service date (New Vehicle Limited Warranty start date) and zero miles or hours. Your selected coverage expires upon reaching the earliest of time or mileage

For Used Ford Protect Plans:

Vehicles within the New Vehicle Limited Warranty

- Eligible Ford, Lincoln and Mercury vehicles that have New Vehicle Limited Warranty remaining at the time of purchase – coverage begins at the signature date and current mileage. Coverage ends at the earlier of the number of months purchased or the number of miles purchased from the expiration of the New Vehicle Limited Warranty

Vehicles outside the New Vehicle Limited Warranty

- Coverage for Ford, Lincoln and Mercury vehicles beyond the New Vehicle Limited Warranty and all competitive-make vehicles begins at the signature date and current mileage. Your selected coverage expires upon reaching the earliest of time or mileage

0% APR interest-free Installment Payment Plan:

Flexible payment options are available when the extended service plan is not included in the vehicle financing; everyone qualifies, making it the smart choice.



This brochure is intended to provide general information about a BaseCARE EV extended service plan offered by Ford Protect. It was printed for the October 2023 plan year. Prices and plan details may have changed after the brochure was printed. Plan availability, benefits, coverage and provider may vary by state. Please refer to your plan's service contract for the actual terms and conditions, including a list of covered repairs.

In Florida, Ford Protect is a Service Contract from Ford Motor Service Company (License #38-3364381).

In Texas, Ford Protect is a Service Contract from Ford Motor Service Company (License #SCP-165).

FORD PROTECT®

BaseCARE EV

EXTENDED SERVICE PLAN
FOR ELECTRIC VEHICLES



BaseCARE EV

Covered Components

Insist on Ford Protect

With a Ford Protect Base CARE EV extended service plan, you are protected from unforeseen covered repairs on your vehicle for up to the earlier of 10 years or 175,000 miles.

10 years
175,000 miles

That's well beyond the New Vehicle Limited Warranty that comes with your vehicle. Now is the time to protect your investment with a Ford Protect BaseCARE EV extended service plan.

Why Ford Protect BaseCARE EV coverage is such a great value.

The price for parts and labor to repair many major components can be significant. One repair bill can easily exceed the price of your Ford Protect BaseCARE EV coverage. It's clear that this coverage can quickly pay for itself!

DEDUCTIBLE OPTIONS		
	STANDARD	OPTIONAL
New Ford and Competitive-make Vehicle Plans	\$100	\$0, \$50, \$200, Disappearing
Used Ford and Competitive-make Vehicle Plans	\$100	\$50, \$200, Disappearing

ENGINE

- Drive Motors
- Oil Pump
- Seals and Gaskets
- Water Pump

ELECTRICAL

- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Switch
- Radiator Fan Relay
- Speedometer/Odometer (Electrical and Mechanical)
- Switches (Manually Operated, Electrical)
- Wiper Motors
- Wiring Harnesses

BRAKES

- Brake Booster (Power)
- Calipers
- Combination Valve
- Master Cylinder
- Metal Lines and Fittings
- Parking Brake Cables
- Parking Brake Linkages
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs

FRONT SUSPENSION

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Linkage and Bushings
- Spindle and Spindle Supports
- Stabilizer Bar
- Tie Rods

REAR/FRONT-WHEEL-DRIVE AXLE

- Axle Shafts

STEERING

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler
- Idler Arm
- Electric Power Steering Actuator
- Seals and Gaskets
- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Underbody Linkages and Couplings

AIR CONDITIONING

- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Evaporator
- Field Coil
- Pulley

100% Backed by Ford

24-Hour Roadside Assistance
1-800-241-3673

Rental Benefits

Key Services

Ford-Authorized Parts

Transferable

Service in the U.S., Canada and Mexico

Ford Certified Technicians



Pickup BaseCARE brochure and use to create Powertrain+ EV brochure with items provided from PPT

Update images to 2022 MY vehicles

5/20/22

Remove components provided by Cary

Remove incomplete vehicle paragraph

Changes to Core brochures (PremiumCARE, ExtraCARE, BaseCARE, PowertrainCARE)

Global where applicable:

Remove enhanced rental option

- a. Remove any language that says "add on" or "plus"
- b. Reimbursement amount is now: \$60/day Ford and competitive-make; \$60/day Lincoln
- c. Footnote (this should already be in the brochures, it is not changing): *Enhanced Rental Option is not eligible on Aviator, MKT and Navigator

2. Add to time/mileage charts

- a. 6 years/175,000 miles
- b. 7 years/175,000 miles
- c. 8 years/175,000 miles
- d. 9 years and 10 years (separate rows) with a checkmark in the following columns (should be all columns in the chart):
 - i. 36,000 miles
 - ii. 48,000 miles
 - iii. 60,000 miles
 - iv. 75,000 miles
 - v. 85,000 miles (PremiumCARE brochure only)
 - vi. 100,000 miles
 - vii. 125,000 miles
 - viii. 150,000 miles
 - ix. 175,000 miles

3. Used box (usually below time/mileage box I think)

- a. Change language "... for Model Year 2009 ..." (change the year)

Change fro 8 yr/150,000 to 10yr/175,000

Add drive motors to engine components

Delete "PLUS" reference

Delete Enhanced rental paragraph

7/25/22

approved with changes alicia & cary

remove any reference to 48 cover components

remove BEV battery note

remove "Not available for Cab/Chassis and Incomplete plans."

fl lic # to be 22-38-3364381

Make sure name is basecare ev throughout

9/21/22

remove vehicle w/callouts image and associated footnotes

Deletes from Cary

ENGINE

- All Internally Lubricated Parts
- Cylinder Block
- Diesel Injector Pump
- Exhaust (Manifold and Bolts)
- Flywheel
- Harmonic Balancer and Bolt
- Intake (Manifold and Bolts)
- Metal Fuel Lines
- Oil Pan
- Oil Pump
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain
- Gears or Belt
- Turbocharger
- Supercharger Unit (Factory-Installed)
- Valve Cover
- Water Pump

TRANSMISSION

- All Internally Lubricated Parts
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case

ELECTRICAL

- Alternator
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only - Not Glass Damage or Breakage)
- Ignition Switch
- Radiator Fan Relay
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated, Electrical)
- Voltage Regulator
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)

BRAKES

- Brake Booster (Power)
- Calipers
- Combination Valve
- Master Cylinder
- Metal Lines and Fittings
- Parking Brake Cables
- Parking Brake Linkages
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders

FRONT SUSPENSION

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Linkage and Bushings (Spindle and Spindle Supports)
- Stabilizer Bar
- Tie Rods

REAR/FRONT-WHEEL-DRIVE AXLE

- Axle Shafts
- Rear Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Front Final Drive Housing and Rear Axle Housing for 4x4 (Including All Internal Parts)
- Thrust
- Locking Ring (Four Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints
- Viscous Coupler/Slip Coupler

STEERING

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Idler Arm
- Power Steering Pump
- Electric Power Steering Actuator
- Pulley Assembly
- Seals and Gaskets
- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Underbody Linkages and Couplings

AIR CONDITIONING

- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Evaporator
- Field Coil
- Pulley

Drive On for Miles.

Based on your driving needs, you can customize a Ford Protect Electrified DrivetrainCARE extended service plan that's right for you.

NEW PLAN TIME AND MILEAGE OPTIONS
Available within New Vehicle Limited Warranty

Plan Length (Coverage ends at the earlier of years or mileage)	3 Years	4 Years	5 Years	6 Years	7 Years	8 Years	9 Years	10 Years
30,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
40,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
50,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
75,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
100,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
125,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
150,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
175,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓

■ Not offered

USED PLAN TIME AND MILEAGE OPTIONS
Available beyond the New Vehicle Limited Warranty

Coverage lengths range from 6 months/6,000 miles to 6 years/75,000 miles for Model Year 2009 and newer vehicles.

Note: BEV and hybrid vehicle batteries come with an 8-year/100,000-mile manufacturer warranty and is not covered under any Ford Protect Plan.

Drive On with First-Class Service.

Ford Protect Electrified DrivetrainCARE coverage is 100% backed by Ford Motor Company.

- Service provided at Ford and Lincoln dealerships in the U.S., Canada and Mexico
- Ford-authorized parts used for covered repairs
- Factory-trained and certified technicians

Drive On with Valuable Benefits.

Ford Protect Electrified DrivetrainCARE coverage is there when you need it with 24-hour Roadside Assistance.

- Includes tire change, lockout, out-of-fuel and battery jump-start assistance
- Towing Assistance (up to \$100 per occurrence)
- Emergency Travel Expense (up to \$1,000 within the first 5 days per occurrence)
- Destination Assistance (up to \$75)
- Call 1-800-241-3673

Rental vehicle benefits.

- Standard coverage includes \$60 a day for up to 10 days for covered repairs

Drive On with Key Services.

Key Services is a benefit within your Ford Protect Electrified DrivetrainCARE coverage. The technology in today's keys/key fobs makes it expensive to replace.

- Your Ford Protect Key Services option will replace or reprogram your key(s) and/or fob(s) if they are:
 - Misplaced
 - Damaged and will not work

Not available for Cash, Chassis and Incomplete plans.

Drive On with Savings.

Ford Protect Electrified DrivetrainCARE coverage is an affordable way to limit your out-of-pocket expenses.

- Protects you from the rising cost of future repair bills
- Pay only your deductible, if any, per covered repair visit
- 100% transferable, which may increase your vehicle's resale value (transfer fee applies)

For New Ford Protect Plans:

- Coverage begins with the original in-service date (New Vehicle Limited Warranty start date) and zero miles or hours. Your selected coverage expires upon reaching the earliest of time or mileage

For Used Ford Protect Plans:

Vehicles within the New Vehicle Limited Warranty

- Eligible Ford, Lincoln and Mercury vehicles that have New Vehicle Limited Warranty remaining at the time of purchase - coverage begins at the signature date and current mileage. Coverage ends at the earlier of the number of months purchased or the number of miles purchased from the expiration of the New Vehicle Limited Warranty

Vehicles outside the New Vehicle Limited Warranty

- Coverage for Ford, Lincoln and Mercury vehicles beyond the New Vehicle Limited Warranty and all competitive-make vehicles begins at the signature date and current mileage. Your selected coverage expires upon reaching the earliest of time or mileage

0% APR interest-free installment Payment Plan: Flexible payment options are available when the extended service plan is not included in the vehicle financing everyone qualifies, making it the smart choice.

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FORD PROTECT®

BaseCARE EV
EXTENDED SERVICE PLAN FOR ELECTRIC VEHICLES

48 COVERED COMPONENTS

Ford

FOAP

rem

REMOVE LIKE FROM CAMP EV

REMOVE

REMOVE

CHANGE TO BASE CARE EV

REMOVE

Electrified DrivetrainCARE

48 Covered Components

Insist on Ford Protect

100% Backed by Ford

24-Hour Roadside Assistance 1-800-241-3673

48 Covered Components

Rental Benefits

Key Services

Ford-Authorized Parts

Transferable

Service in the U.S., Canada and Mexico

Ford Certified Technicians

ENGINE

- Drive Motors
- Oil Pump
- Seals and Gaskets
- Water Pump

FRONT SUSPENSION

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Linkage and Bushings
- Spindle and Spindle Sockets
- Stabilizer Bar
- Tie Rods

REAR/FRONT-WHEEL-DRIVE AXLE

- Axle Shafts

STEERING

- Column Lock (Tie Wheel)
- Control Valve
- Coil
- Idle Arm
- Electric Power Steering Actuator
- Seals and Gaskets
- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Underbody Linkages and Couplings

AIR CONDITIONING

- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Evaporator
- Field Coil
- Pulley

BRAKES

- Brake Booster (Power)
- Calipers
- Combination Valve
- Master Cylinder
- Metal Lines and Fittings
- Parking Brake Cables
- Parking Brake Linkages
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs

ELECTRICAL

- Heated Backrests (Electrical Only - Not Glass Damage or Breakage)
- Ignition Switch
- Radiator Fan Relay
- Speedometer/Cluster (Electrical and Mechanical)
- Switches (Manually Operated, Electrical)
- Wiper Motors
- Wing Harnesses

With a Ford Protect Electrified DrivetrainCARE extended service plan, you are protected from unforeseen covered repairs on your vehicle for up to the earlier of 10 years or 175,000 miles.

That's well beyond the New Vehicle Limited Warranty that comes with your vehicle. Now is the time to protect your investment with a Ford Protect Electrified DrivetrainCARE extended service plan.

Why Ford Protect Electrified DrivetrainCARE coverage is such a great value.

The price for parts and labor to repair many major components can be significant. One repair bill can easily exceed the price of your Ford Protect Electrified DrivetrainCARE coverage. It's clear that this coverage can pay for itself.

Instrument Cluster* \$4,259

Battery Energy Control Module* \$1,162

Battery Charger* \$2,177

Inverter SVS Controller* \$3,500

	STANDARD	OPTIONAL
New Ford and Competitive-make Vehicle Plans	\$100	\$0, \$50, \$200, Disappearing
Used Ford and Competitive-make Vehicle Plans	\$100	\$50, \$200, Disappearing

*These examples are based on an average estimated U.S. retail repair cost for a Ford Mustang Mach-E. Actual repair costs will vary by vehicle and dealer location.